

-----Original Message-----

**From:** Hanson, Gary (PUC)

**Sent:** Monday, March 29, 2010 2:07 PM

**To:** Sue McCormick; Van Gerpen, Patty

**Subject:** Re: Unable to Attend Meeting Tonight

Sue,

Thank you for expressing your concerns. I have sincere empathy for your challenging situation. We will do what is in our power to be certain that no amount of unnecessary rate increase is implemented. Thank you for your email and I wish you the best.

Gary

Sent from my Wireless Handheld

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**From:** Sue McCormick

**To:** Hanson, Gary (PUC)

**Sent:** Mon Mar 29 13:21:17 2010

**Subject:** Unable to Attend Meeting Tonight

Due to having to work, I am unable to attend the meeting tonight about Black Hills Power - PLEASE do not let them raise the rates – I have cut costs down to minimum use and I still have outrageous bills. I live alone, but that doesn't mean that I don't have house payments and other utilities to pay. My husband died almost 2 years ago and my income was cut dramatically – I do all I can to keep a roof over my head and I already have home repairs that I can't afford to do that really do need to be done – I need your help in keeping BHP from forcing me out of my house. Please represent my opinion at the meeting. Thank you.  
Susan McCormick