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PO Box 496
Fergus Falls, Minnesota 56538-0496
218 739-8200
www.otpco.com (web site)



VIA ELECTRONIC FILING

June 15, 2009

Ms. Patricia Van Gerpen
Executive Director
South Dakota Public Utilities Commission
Capitol Building, 1st Floor
500 East Capitol Avenue
Pierre SD 57501-5070

Dear Ms. Van Gerpen:

**RE: South Dakota Customer Information Brochure and Electric Rate Schedule Brochures
Docket No. EL08-030**

Pursuant to Administrative Rule of South Dakota part 20:10:16:02, Otter Tail Corporation d/b/a Otter Tail Power Company submits an updated version of our South Dakota Customer Information Brochure and our Residential service, Farm service, and Commercial and General service rate brochures for approval. These brochures are being filed in Docket EL08-030 and we respectfully request the South Dakota Public Utilities Commission ("Commission") consider these brochures along with the other considerations in this Docket. We have provided a copy of the previous version and the proposed new version of these brochures. We have not provided a redline version as it would be difficult to track the changes because of the change in layout and information contained in the brochures.

South Dakota Customer Information Brochure

We have moved to a larger, more modern look, which accommodates more customer information. Below is a summary of the more significant changes or additions:

- Changed text in the first page, second paragraph from 48 hours to 2 business days notice for service request for further clarification to the customer.
- Added a section explaining service connection and ending service requirements.
- Explained in further detail payment options available to customers.
- Revised the bill explanation section with more detailed information.

Ms. Patricia Van Gerpen

June 15, 2009

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The South Dakota Customer Information Brochure is mailed to new customers starting service and when any customer requests a copy of customer information available to customers.

Residential service, Farm service, and Commercial and General service rate brochures

These rate schedule brochures are also mailed to new customers starting service and when any customer requests a copy of information relating to rates available to customers. These brochures define the type of service the new customer will receive, and provide information on other services that may be available to the new customer. Here is a summary of the more significant changes or additions:

- Increased the size of the rate brochure to accommodate new rates and more detailed information regarding taking service under rate schedules that may be available to customers.
- Added new rate boxes incorporating the new rate designs, which include the summer and winter seasonal rates, customer charge, monthly minimum bill amount, and facilities charges that may apply.
- Added a statement that the schedules in this brochure do not include sales tax, adjustments or rider charges.
- Added our web site address for a complete list of all available rates.

Otter Tail Power Company respectfully requests the Commission consider these brochures in Docket EL08-030 along with the other considerations in this Docket. Consideration and approval of these brochures in this Docket would allow time for printing these brochures prior to new rates going into effect, which Otter Tail Power Company has proposed to be July 1, 2009.

If you have any questions, please contact me at 218-739-8395 or at JHeinen@otpc.com.

Sincerely,

/s/ JUDY HEINEN

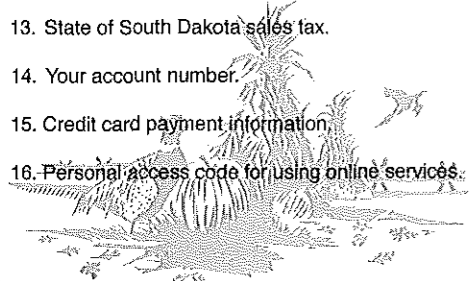
Judy Heinen

Tariff Specialist

Regulatory Services

Enclosures

1. Address and phone number of the Otter Tail Power Company office serving your account.
2. Customer's name and mailing address.
3. The address at which you receive service. This may differ from your billing address.
4. Date of the statement.
5. Due date payment is due.
6. Date late-payment charge applies.
7. The total amount due is printed on the part of the statement you return with your payment as well as on the portion you retain for your records.
8. Indicates type of service.
9. Service dates of this billing.
10. The difference between last month's reading (previous) and this month's reading (present) is the amount of kilowatt-hours (kwh) consumed this billing.
11. Details the steps of the rate based on the KWH consumed.
12. The cost of our fuel, and the power we purchase from other suppliers for delivery to you, fluctuates beyond our control. Therefore, the Public Utilities Commission has approved a formula whereby certain of these costs above or below a predetermined level are added to or subtracted from customer bills.
13. State of South Dakota sales tax.
14. Your account number.
15. Credit card payment information.
16. Personal access code for using online services.



Energy Share Donation \$ _____

OTTER TAIL
Power Company
404 2ND ST S
PO BOX 392
MILBANK SD 57252-0392

15 If paying by credit card, please supply the following information:
 Card Type: MasterCard VISA Discover
 Card Number: _____
 Expiration Date: ____/____
 Signature: _____
 Telephone Number: _____
 Credit card billing address is the same as OIP address: YES NO

2 #BWNFVTH #14 02286074 **8032
 MARY CUSTOMER
 1234 ELM ST E
 ANYTOWN, SD 57252-0456

14 Account Number: 15-123456
 3 Service Location: 1234 ELM ST E ANYTOWN, SD 57252

5 Due Date: May 24, 2001
 7 Amount Due: \$147.10

Please return this stub with your payment. If paying in person, bring the entire bill. 15-02-076 123456-2 \$147.10

Status of Your Account

14 Account Number: 15-123456 Access Code: 1241
 MARY CUSTOMER
 1234 ELM ST E
 ANYTOWN, SD 57252

4 Billing Date: May 03, 2001

6 *If payment is not credited to your account by May 24, 2001, a late payment charge of 1.5% (18% per year) plus \$2.00 will be charged.

7 Previous Balance 68.12
 *Late Payment Charge 3.02
 Current Billing: 75.96
 Amount Due: \$147.10

OTTER TAIL
Power Company

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 605-432-4579, or toll-free at 1-800-257-4044. Visit or write our office at: 404 2ND ST S PO BOX 392 MILBANK SD 57252-0392 www.otpc.com 1

8 **Account Detail**

01. Residential Use and Wtr Htg		10
9	04/30/01 Reading	1772
	03/29/01 Reading	751
11	Kilowatt Hours Used	1021
	Customer Charge	5.60
	200 kwh at .07579	15.16
	800 kwh at .06453	51.62
	21 kwh at .05129	1.08
Total: (01)		73.66

12 02. Other Charges/Credits		
	Energy Adjustment	.62CR
	1021 kwh @ -.00061	
13	Sales Tax	2.92
Total: (02)		2.30
Current Billing:		75.96

South Dakota Customer Information



CUSTOMER SERVICE

Otter Tail Power Company customer service offices are open from 8 A.M. to 5 P.M., Monday through Friday. Telephone customer service is available 24 hours a day, and limited service is available online at www.otpc.com.

Please notify your local Otter Tail Power Company office 48 hours prior to the date service is required. Contact your local Otter Tail Power Company office listed in your telephone directory or call 800-257-4044. You also can request service by visiting our web site at www.otpc.com. Otter Tail Power Company service representatives will respond to your service requests during normal business hours from 8 A.M. to 5 P.M. Monday through Friday.

EMERGENCY SERVICE

System outages or any emergencies, such as those caused by storms or accidents, should be reported to us immediately. Otter Tail Power Company representatives will attend to interruptions of service day or night and on weekends or holidays. There is no charge for restoring service due to Otter Tail Power Company's equipment failure.

To report outages or emergencies, notify Otter Tail Power Company at the number listed in your local phone book or call 800-257-4044. Otter Tail Power Company accepts collect phone calls if you are reporting an outage or emergency.

Before calling to report an outage always check your own fuses and appliances to be sure the problem isn't with your equipment. For example, if your electric range quits working but your lights and other appliances function normally, please call your appliance dealer or appliance repair shop. If you call Otter Tail Power Company and the problem is not with our equipment, we may bill you for a minimum of two hours of overtime for an after-hours call-out.

YOUR ELECTRIC METER

Electric meters are finely tuned precision instruments that measure electricity use. Otter Tail Power Company has a meter testing program that exceeds governmental standards to help assure the continuous accurate measurement of electrical usage. Otter Tail Power Company tests all meters periodically.

In addition to the computer-directed testing program, any customer may request a special meter test. The following rules govern special meter tests:

- a. If a request is made within one year after a previous request, the company may require the residential customer to pay a deposit of \$10.00 prior to the test. Nonresidential customers may pay a deposit amount depending upon the type of meter and class of service.
- b. The deposit shall be refunded only if the meter is found to have an unacceptable error of 2 percent or more.
- c. The customer may be present or have a representative present when the meter test is conducted.
- d. Otter Tail Power Company will give its report to the customer within one week. The report will specify the test results as well as other relevant metering information.

METER READING AND ESTIMATES

We read residential meters every other month as a method of holding down costs. When we do not read your meter we automatically review your consumption history and estimate your meter reading. Estimated readings are indicated on your statements.

EVEN MONTHLY PAYMENT

Even Monthly Payment is a system that features an average monthly payment amount. EMP averages the high winter bills with the lower summer bills so that the household budget is more able to accommodate seasonal fluctuation in consumption. Each monthly electric service statement will contain the complete billing detail as well as the amount of your EMP. There is an annual "settle up" month, so you still pay only for the kilowatt-hours you actually use in a year.

READY CHECK

Ready Check is bill payment system under which Otter Tail Power Company sends your electric service statement to your bank, and your bank remits funds to Otter Tail Power Company from your checking account. With Ready Check you don't have to write out a check to us each month or pay the postage to mail in your payment.

ASSURANCE OF PAYMENT

Otter Tail Power Company is obligated to supply service to new customers. However, Otter Tail Power Company does have certain guidelines to assure payment. This is only fair to our other customers and to the company.

When deposits are required, the amount shall not exceed one-sixth of the estimated annual bill as authorized by the South Dakota Public Utilities Commission.

Otter Tail Power Company pays 7 percent simple interest per annum on all customer deposits. Interest begins accruing the day we receive the deposit and ends either the day of disconnection or when Otter Tail Power Company refunds the deposit. Interest earned is applied as a credit on each customer's bill in December.

Customer deposits are refunded:

- * After you have established satisfactory credit.
- * When your final bill is deducted from your deposit. The remaining amount is refunded with your final bill.

In lieu of a deposit, Otter Tail Power Company may accept, a contract signed by a guarantor who guarantees payment of your electric service bill. The guarantor can be a friend, relative, business associate, or other person satisfactory to Otter Tail Power Company. The guarantor then is responsible for the customer's electric service billing, up to a sum specified in the contract, if the customer fails to pay the bill when due.

In lieu of a deposit or a guarantor, early payment of bills may be applied. Under this payment plan, early disconnection shall be proper when a customer fails to pay a bill within a minimum of five working days.

PAYMENTS

We prepare itemized electric service statements monthly. Electric service bills not paid by the next billing date are subject to late payment charges. Several payment options exist including paying in person, by mail, by Ready Check, at a drop box or remittance location, by credit card (some limits apply), or by paying online using the ePay program. You can find a list of drop box addresses and remittance locations on our web site.

DISCONNECTION FOR NONPAYMENT

Otter Tail Power Company tries to avoid disconnection because it indicates a breakdown in efforts to solve a problem. However, disconnection of service for nonpayment may become necessary. Otter Tail Power Company is obligated to all ratepayers as well as stockholders to keep bad debts at the lowest possible level.

HOW TO READ YOUR STATEMENT

Prior to disconnection, we send a disconnect notice via first-class mail to the mailing address. In the case of a customer's first disconnection, Otter Tail Power Company will provide personal notice by either telephone, visit, or certificate of mailing. The disconnect notice explains the reason for disconnection, the date of disconnection, the procedure to avoid the disconnect, and the amount Otter Tail Power Company charges for reconnection.

An additional 30 days is added for residential customers before disconnection between November 1 and March 31.

OTHER DISCONNECTIONS

Service may be disconnected for reasons other than nonpayment of electric service bills. Some examples of types of disconnections with notice involve:

- * Failure to grant the utility access to read meters, inspect the utility's facilities, and conduct investigations for hazardous conditions.
- * Failure to pay an increased deposit or a deposit.

RECONNECTION POLICY

When service has been disconnected for a valid cause and the condition is corrected, Otter Tail Power Company may, in addition to restoring service, charge a customer a reconnection fee based on the cost of reconnection. When service has been disconnected for nonpayment, the following conditions apply:

- * The delinquent electric service bill must be paid in full, including late-payment charges.
- * A reconnection charge must be paid, plus additional direct labor charges for overtime if the reconnection was made outside regular working hours.
- * New deposit or assurance of payment requirements must be met.

When service has been disconnected due to a hazardous condition, there is no charge for reconnection.

Otter Tail Power Company is regulated by the South Dakota Public Utilities Commission. Customers with an unresolved dispute may request appeal and mediation from the South Dakota PUC, Capitol Bldg, Pierre, SD 57501, 605-773-3201 or 800-332-1782.

COMMUNITIES OTTER TAIL POWER COMPANY SERVES IN SOUTH DAKOTA

Below is an alphabetical listing of the communities Otter Tail Power Company serves in South Dakota under the division office serving them:

Milbank, SD - phone 605-432-4579 or 800-257-4044

Albee	Grenville	Roslyn
Astoria	Hammer	Rutland
Brandt	Hayti	Sisseton
Bruce	Hettingland	South Shore
Bushnell	Hillhead	Stockholm
Castlewood	La Boit	Strandburg
Claire City	Lake City	Summit
Clear Lake	Lake Norden	Toronto
Corona	Lake Preston	Trent
Dempster	Marvin	Troy
De Smet	Milbank	Twin Brooks
Eden	Nunda	Veblen
Egan	Oldham	Ward
Elkton	Ortley	Waubay
Erwin	Peever	Wentworth
Gary	Reville	Wilmot

Oakes, ND—phone 701-742-2122 or 800-257-4044

Britton	Newark
Kidder	

Wahpeton, ND—phone 701-642-6684 or 800-257-4044

New Effington	Victor
Rosholt	White Rock



from

South Dakota customer information



Reconnection policy

When Otter Tail Power Company has disconnected a customer's service for a valid cause and the condition is corrected, the Company may charge the customer a reconnection fee based on the cost of restoring service.

When service has been disconnected for nonpayment, the following conditions apply:

- The customer must make a payment toward the electric service bill, including late-payment charges.
- The customer must pay a reconnection charge of \$15, plus additional direct labor charges for overtime if the company made the reconnection outside of regular working hours.
- The customer may be required to pay a deposit or an increase to an existing deposit.

When service has been disconnected because of a hazardous condition, Otter Tail Power Company does not charge for reconnection.

Otter Tail Power Company is regulated by the South Dakota Public Utilities Commission. Customers with an unresolved dispute may request appeal and mediation from the South Dakota PUC, Capital Bldg, Pierre, SD 57501, 605-773-3201 or 800-332-1782.

Communities Otter Tail Power Company serves in South Dakota

Below is an alphabetical listing of the communities Otter Tail Power Company serves in South Dakota and the Customer Service Center serving them:

Milbank, South Dakota
404 S 2nd St
phone 605-432-4579 or 800-257-4044

Albee	Grenville	Roslyn
Astoria	Hammer	Rutland
Brandt	Hayti	Sisseton
Bruce	Hetland	South Shore
Bushnell	Hillhead	Stockholm
Castlewood	La Bolt	Strandburg
Claire City	Lake City	Summit
Clear Lake	Lake Norden	Toronto
Corona	Lake Preston	Trent
Dempster	Marvin	Twin Brooks
De Smet	Milbank	Veblen
Eden	Nunda	Ward
Egan	Oldham	Waubay
Elkton	Ortley	Wentworth
Erwin	Peever	Wilmot
Gary	Reville	

Oakes, North Dakota
103 S 5th St
phone 701-742-2122 or 800-257-4044

Britton	Kidder	Newark
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Wahpeton, North Dakota
211 15th St N
phone 701-642-6684 or 800-257-4044

New Effington	Rosholt	Victor
White Rock		

Customer service

Otter Tail Power Company's Customer Service Centers are open from 8 A.M. to 5 P.M. Monday through Friday (excluding limited holidays). Telephone customer service is available 24 hours a day, and limited services and rate schedules are available online at www.otpco.com.

Otter Tail Power Company service representatives will respond to routine service requests during normal business hours from 8 A.M. to 5 P.M. Monday through Friday (excluding limited holidays).

Please notify your local Otter Tail Power Company office **two business days** before you require routine service. You can call your local Otter Tail Power Company office listed in your telephone directory or call **800-257-4044**. You also can request service by visiting our web site at www.otpco.com.

Emergency service

Immediately report outages or emergencies, such as those caused by storms or accidents. Otter Tail Power Company representatives will attend to service interruptions day or night and on weekends and holidays. We will restore service without charge if the outage is a result of Otter Tail Power Company's equipment failure.

Before calling to report an outage or regarding an appliance that is not working always **check your fuses or breakers** to be sure that the problem isn't with your own equipment.

To report outages or emergencies, call Otter Tail Power Company at 800-257-4044.

Service connection

Otter Tail Power Company is obligated to supply service to new customers. If it appears that the expenditure for extending service may not be justified, however, the company may require the customer to sign a contract guaranteeing a minimum payment of no less than three year's use of electric service. The company also may require the customer to make an advance payment, as determined by the company, to guarantee this minimum amount of revenue.

To cover the costs associated with establishing a new account, we include a \$15 service connection fee on your first electric service statement.

Ending service

Customers needing to transfer or end service with Otter Tail Power Company can contact Customer Service for assistance or use the self-service forms available on our web site.

Deposits

When a deposit is required the amount shall not exceed one-sixth of an estimated annual bill amount as authorized by the South Dakota Public Utilities Commission. Otter Tail Power Company pays annual interest on all deposits at a rate of 7 percent. Interest begins accruing the day the company receives the deposit and ends either the day of disconnection or when Otter Tail Power Company refunds the deposit. Interest earned is applied as a credit on a customer's December bill. After 12 months of prompt payments, Otter Tail Power Company will refund the deposit plus any accrued interest.

Otter Tail Power Company may accept, in lieu of a deposit, a contract signed by a guarantor which is satisfactory to the utility whereby payment of a specified sum not exceeding the deposit requirement is guaranteed. The contract shall automatically terminate after the customer establishes satisfactory credit. The term of the guarantee agreement shall be for no longer than twelve (12) months, and shall automatically terminate after the Customer has closed and paid the Customer's account with the Company. Otter Tail Power Company will notify the guarantor when disconnect notices have been sent to the customer.

Your electric meter

Electric meters are finely tuned precision instruments used to measure electricity use. Otter Tail Power Company has a meter-testing program that exceeds governmental standards to help ensure continuous accurate measurement of electrical use. Otter Tail Power Company periodically tests all of its meters.

In addition to the computer-directed testing program, any customer may request a special meter test. The following rules govern special meter tests:

- If a customer makes a request within one year of a previous request, a charge will be added to the Customer's bill if the metering equipment tests, accurate. (Meter error is plus or minus less than two percent.)
- The customer may be present or have a representative present when the meter test is conducted.
- Otter Tail Power Company will give its report to the customer within one week. The report will specify the test results as well as relevant metering information.

Meter reading and estimates

Otter Tail Power Company reads meters every month unless the South Dakota Public Utilities Commission authorizes another meter-reading interval upon our company's petition. When your meter is not read, Otter Tail Power Company automatically reviews your consumption history and estimates your meter reading. Estimated readings are indicated on your statement. Customers in remote locations who are required to read their own meters may submit meter reading forms on our web site at www.otpco.com or by mailing back a completed meter-reading card, which we provide on a yearly basis to all self-read customers.

Payments/payment options

Otter Tail Power Company sends itemized electric service statements each month.

The company offers several payment options including paying in person, by mail, Ready Check, ePay, one-time check payment, credit card (some limits and fees apply), or at a drop-box or remittance location. Our web site contains a list of drop-box addresses and remittance locations as well as information about current payment programs.

Ready Check is an automatic debit payment program under which Otter Tail Power Company sends your electric service statement amount due to your bank, which automatically remits funds on your behalf to Otter Tail Power Company from your checking or savings account. With Ready Check you don't have to write out a check to us each month or pay the postage to mail your payment.

ePay is an online bill presentment and payment program that allows you to set up automatic or self-scheduled payments from your checking or savings accounts. Email notices are sent when your electric service statement is available to view online at www.otpc.com. With ePay you make payments electronically. You need a recent electric service statement and your bank account information to register your electric service account at www.otpc.com.

The **Even Monthly Payment (EMP)** plan features an averaged monthly payment amount and works well with the Ready Check and ePay programs because your payment would be the same amount each month. With EMP twelve months of billing are averaged so that your budget is less affected by seasonal fluctuations in consumption. Each monthly electric service statement contains the complete billing detail as well as your EMP amount. An annual settle-up month ensures that you pay only for the kilowatt-hours you actually use in a year. Otter Tail Power Company routinely reviews EMP accounts to ensure that the EMP amount billed is consistent with the average consumption. The company pays interest monthly on your average daily credit balance.

Late-payment charges

Electric service statements not paid by the next billing date may be subject to a late payment charge. A customer who has made at least 12 consecutive payments prior to the delinquency date shall not be billed a late-payment charge. A late-payment charge will apply on any account with an unpaid balance greater than \$5 if the customer has been delinquent more than once during the last 12 consecutive months. The delinquent amount for accounts on EMP or payment schedules will be the lesser of the outstanding account balance (less allowance for EMP credits) or the outstanding scheduled payments.

The maximum late-payment charge shall be 1.5 percent per month (18 percent a year), plus a \$2 collection charge. A customer's electric service statement will provide a notice of possible late-payment charges after the customer has been delinquent once. A late-payment charge will be assessed during the next billing period.

The company shall credit all payments against the customer's oldest outstanding account balance before applying any late-payment charge.

Any payments returned unpaid by a bank to Otter Tail Power Company will be subject to a \$15 return-payment fee.

Disconnection for nonpayment

Disconnection of service may become necessary for nonpayment. Otter Tail Power Company makes an effort to contact the customer to avoid disconnection. In the case of a customer's first disconnection, Otter Tail Power Company will provide personal notice by either telephone, visit, or certificate of mailing.

Before disconnection, the company sends a notice by first-class mail to the account mailing address. The notice explains the reason for disconnection, gives the date that disconnection will take place, explains the procedure to avoid the disconnection, and indicates that a reconnection fee and deposit may apply.

Residential customers will receive an additional 30 days notice of proposed disconnection during the period of November 1 and March 31.

Other disconnections

Services may be disconnected for reasons other than nonpayment of electric service statements. Some examples of disconnections WITH NOTICE include:

- Failure of the customer to meet the company's deposit and credit requirements.
- Failure to make proper application for service.
- Violation of the company's rules, which are on file with the South Dakota Public Utilities Commission.
- Failure to provide Otter Tail Power Company with reasonable access to equipment and property.
- Breach of contract for service between Otter Tail Power Company and the customer.

Some examples of Disconnection WITHOUT NOTICE include:

- Unauthorized use of or tampering with Otter Tail Power Company's equipment.
- Conditions determined to be hazardous to the customer, to other customers, to Otter Tail Power Company's equipment, or to the public.

HOW TO READ YOUR STATEMENT

A. Return portion: Whether paying by mail or in person, return this stub with your payment. It includes:

1. Optional enrollment to buy Otter Tail Corporation stock through Ready Check. Your statement will reflect the amount you select during enrollment.
2. Optional donation to help provide energy assistance to those in need in South Dakota.
3. Your name and mailing address.
4. The date your payment is due.
5. The amount due for this period.

B. Account status: This portion of your statement brings you up-to-date on your account. It includes:

6. Your account number.
7. The access code to register for online services.
8. The address where you receive electrical services.
9. The billing date.

10. Previous payment on your account.
 11. Other charges or notices about your bill.
 12. The address and phone number of the Customer Service Center serving your account.
- C. Account detail:** This portion of your statement tells how you used electricity during the billing period. It includes:
13. The type of service for which you are being billed.
 14. Your meter readings and the dates they were taken.
 15. Total kilowatt-hours used for each type of service.
 16. Details of charges, including the rates used to calculate your billing.
 17. Energy Efficiency Adjustment Program surcharge.
 18. Fuel and purchased-power adjustment recovery.

Important information on the back too!

Look on the back of your statement for a graph depicting your electricity use during the last twenty five months, space to report an address change, information explaining how you may pay by credit card, and other special messages.

Easy to read and helpful

A

01 015 0002
 Check for mailing address change: (See reverse side)
 Stock purch via Ready Check: \$100.00
 Energy Share Donation \$ _____
 14049865 0 000041694 18
 **C002
 OTTER TAIL POWER COMPANY
 PO BOX 6000
 WAHPETON ND 58074-6000
 MARY CUSTOMER
 1234 ELM ST E
 ANYTOWN, SD 57252-0496
 Due Date: Mar 05, 2009
 Amount Due: \$543.95
 Your payment is recorded upon receipt. Please allow sufficient mailing time. Please return this stub with your payment. If paying in person, bring the entire bill. 15-09-125 15-123456-0 \$543.95

B

Status of Your Account
 Account Number: 15-123456 Access Code: 6162
 MARY CUSTOMER
 1234 ELM ST E ANYTOWN, SD 57252
 Billing Date: Feb 12, 2009
 Previous Payment: 02/04/09 380.15
 Previous Balance .00
 Current Billing: 452.17
 Finance Contract 91.78
 Amount Due: \$543.95
 We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 605-432-4579, or toll-free at 1-800-257-4044. Visit or write our office at: 404 S 2ND ST PO BOX 592 MILBANK SD 57252-0392 www.otpc.com

C

Account Detail

01. Residential Service		02. SM Dual Fuel		03. Other Charges/Credits	
02/10/09 Reading	62476	02/10/09 Reading	11140	Energy Efficiency Adj	3.96
01/09/09 Reading	59857	01/09/09 Reading	7480	Energy Adjustment	59.91
Kilowatt Hours Used	2613	Kilowatt Hours Used	3660	Dual Fuel System Finance	91.78
Customer Charge	7.06	Customer Charge	2.00	Balance after	
500 kwh at .08713	43.57	Facilities Charge	3.50	Payment	4,412.73
2113 kwh at .07596	160.50	3660 kwh at .03993	146.14	Sales Tax	25.59
Total: (01)	211.07	Total: (02)	151.64	Total: (03)	181.24
				5 Current Billing:	543.95

More account information on back.

Controlled service (deferred load)

Application: Approved permanently connected deferred loads served under the conditions provided. (Primarily thermal storage) Contact nearest Otter Tail Power Company service representative for application of various options.

Rate I-03S: Rate Code 197
Rate Code 195 Short-duration cycling
Penalty 199

Rate: Customer charge @ \$1.75 plus
Energy: All kwh @ 3.369¢ each
Penalty: All kwh @ 11.50¢ per kwh in addition to off-peak charge.

Monthly minimum charge: \$1.75

Cost-of-energy adjustment

A variable charge added to or deducted from the bill each month depending upon current fuel and purchased power costs. This charge is in addition to the foregoing rate schedules and itemized separately on the service bill.

Customer connection charge

Applies to any new customer, name changes at existing points of service, and reconnection following temporary disconnection at the customer's request.

Rate: \$15 for each customer connection.

Late-payment charge

Accounts paid late are subject to a late-payment charge of 1.5% of the unpaid balance plus a collection charge of \$2. If disconnected for nonpayment, a reconnection charge consisting of the customer connection charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8A.M. to 5P.M. A cash deposit may also be required.

NSF check charge

A \$10 charge will apply if the bank returns a check because of non-sufficient funds.



January 2006
Last revision 1/06



Rate information

South Dakota electric rate schedules

Residential service

This brochure briefly summarizes rate schedules applicable to your type of service that have been a basis for billing since November 1, 1987.

The schedules indicated in this brochure do not include sales tax or cost-of-energy adjustment charges.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or visit our website at www.otpco.com. Upon request, Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Residential service

Rate R-01 S: Rate codes

	With direct-control water heating	
Zone 1 (Urban)	101-121 201-221	111 211-231
Zone 9 (Rural)	109-129 209-229	119 219-239

Application: Single-phase service to single-family dwellings and individually-metered apartments, condominiums, town houses, or mobile homes for lighting, cooking, refrigeration, space heating, and motors not over 5 H.P.

Rate: Zone 1 Customer charge @ \$5.80
 Zone 9 Customer charge @ \$6.55

Energy: First 200 kwh @ 7.579¢ each
 Next 800 kwh @ 6.453¢ each
 Excess kwh @ 5.129¢ each

Water heating credit: \$3.00 credit applied to all bills having direct-control water heating.

Monthly minimum charge:

Zone 1	\$5.80
Zone 9	\$6.55

Residential service (controlled demand)

Rate: R-03S: Rate code 241

Application: This schedule is available to customers with approved demand-control systems and is applicable for single-phase service through one meter for lighting, heating, water heating, cooking, refrigeration, air conditioning, and incidental domestic power.

Rate: Customer charge \$10.55

Billing demand:
 Winter: November-April
 \$6.00 per kwh of billing demand
 Summer: May-October
 \$3.00 per kwh of billing demand

Energy: All kwh @ 3.265¢ each

Monthly minimum charge: \$10.55

Billing demand determination: The demand will be determined based on the peak 1-hour demand reading during the winter controlled period for the most recent 12 months. An estimated demand will be used for new customers until the actual controlled demand is established.

Water heating (off-peak)

Rate R-91S: Rate Code 191

Application: Service to water heaters of 40 or more gallons with heating elements of not less than 30 watts nor more than 150 watts per gallon. Minimum of 10 hours of service available in a 24-hour period.

Rate: Customer charge @ \$1.60 plus
 All kwh per month @ 3.485¢ each

Monthly minimum charge: \$1.60

Controlled service (interruptible load)

Application: Approved permanently connected interruptible loads served under the conditions provided. (Primarily electric heating portion of alternate fuel.) Contact nearest Otter Tail Power Company service representative for application of various options.

(80 kw capacity and greater)

Rate I-01S: Rate Code 170
 Rate Code 165 Short-duration cycling
 Penalty 199

Rate: Customer charge @ \$5.00 plus

Energy:
 Nov.-April: All kwh @ 2.40¢ each
 May-Oct.: All kwh @ 2.40¢ each
 Penalty: All kwh @ 11.50¢ per kwh in addition to off-peak charge

Monthly minimum charge: \$5.00

(Less than 80 kw capacity)

Rate I-02S: Rate codes
 with credit (Closed to new customers.) 180
 Rate code 185 Short-duration cycling
 without credit 190
 penalty 199

Rate: Customer charge @ \$1.75 plus

Energy:
 Nov.-April First 5000 kwh 3.300¢ each
 (Less .4¢ per kwh 1st 3 years of installation.
 Closed to new customers.)
 Excess kwh @ 3.000¢ each
 (Less .7¢ per kwh 1st 3 years of installation.
 Closed to new customers.)
 May-Oct. First 1500 kwh @ 3.150¢ each
 (Less .4¢ per kwh 1st 3 years of installation.
 Closed to new customers.)
 Excess kwh @ 2.850¢ each
 (Less .7¢ per kwh 1st 3 years of installation.
 Closed to new customers.)

Penalty: All kwh @ 11.50¢ per kwh in
 addition to off-peak charge

Monthly minimum charge: \$1.75

Controlled service (deferred load)

Application: Approved permanently connected deferred loads served under the conditions provided. (Primarily thermal storage.) Contact nearest Otter Tail Service Representative for application of various options.

Rate I03S: Rate Code 197
Penalty 199

Rate: Customer charge @ \$1.75 plus
Energy: All kwh @ 3.369¢ each
Penalty: All kwh @ 11.50¢ per kwh in addition to off-peak charge.

Monthly minimum charge: \$1.75

Irrigation service

Rate M-03S: Rate Codes

Option I	703
Option II	
Off-peak	706
Intermediate	705
On-peak	704

Application: Service to customers for pumping water to irrigate land during the irrigation season—April 15 to November 1—subject to specific regulations regarding irrigation pumping.

Rate: Annual fixed charge equal to 18% of the Company's investment costs resulting from the added irrigation pumping load. Billed in five equal monthly installments from May through September of each year plus:

Option 1 - Connected load charge - 45¢ per hp per month (May - September)
and
Energy charge: All kwh @ 3.822¢ each
or

Option 2 - Off-peak energy @ 2.891¢ per kwh
Intermediate-peak energy @ 6.227¢ per kwh
On-peak energy @ 8.785¢ per kwh

Time and temperature are the controlling factors in determining which energy charges are applicable. Contact the nearest Otter Tail Service Representative for details.

Cost-of-energy adjustment

A variable charge added to or deducted from the bill each month, depending upon current fuel and purchased-power costs. This charge is in addition to the foregoing rate schedules and is itemized separately on the service statement.

Customer connection charge

Applies to any new customer, name changes at existing points of service, and reconnection following temporary disconnection at the customer's request.

Rate: \$15 for each customer connection.

Late-payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance. If disconnected for nonpayment, a reconnection charge consisting of the customer connection charge plus direct labor costs for reconnection outside of regular business hours will be required. A cash deposit also may be required.

NSF check charge

A \$10 charge will apply if the bank returns a customer's check because of nonsufficient funds.



Rate information

South Dakota electric rate schedules

Farm service

This folder briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since November 1, 1987.

The schedules indicated in this folder do not include sales tax or cost-of-energy adjustment charges.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office. Upon request, Otter Tail will assist you in determining billing for specific load conditions under various rate schedules.

Farm service

Rate F-61S: Rate Codes 361, 371

Application: Single-phase service to farm customers for general farm and home uses, including lighting, incidental appliances, refrigeration, cooking, and power for motors.

Rate: Customer Charge @ \$7.70 plus

First 1600 kwh @ 6.150¢ each
Excess kwh @ 4.995¢ each

Water heating credit: \$3.00 credit applied to all bills having Direct Control water heating.

Monthly minimum charge: \$7.70 for 25 kva of transformer capacity plus 80¢ for each additional kva of capacity required.

Water heating (Off-peak)

Rate R-91S: Rate Code 191

Application: Service to water heaters of 40 or more gallons with heating elements of not less than 30 watts nor more than 150 watts per gallon. Minimum of 10 hours service available in a 24-hour period.

Rate: Customer charge @ \$1.60 plus
All kwh per month @ 3.485¢ each

Monthly minimum charge: \$1.60

Farm service

(With farm home on controlled demand rate)

Rates R-03S: Rate Code 241
F-61S: Rate Code 361

Application: The electricity used in the farm home for residential uses, will be billed at the residential controlled demand rate, if an approved controlled demand system is installed and all other rules and requirements specified for in that rate are satisfied. The electricity used for farm purposes will be billed at farm rate 361, provided the customer gives notice to this effect and installs (at the customer's expense) the proper wiring necessary for separate metering of the farm home and the farm uses.

Farm Home Use:

Rate R-03S: Rate Code 241

Customer Charge \$10.55

Billing Demand:

Winter - November - April
\$6.00 per kw of billing demand
Summer - May - October
\$3.00 per kw of billing demand

Energy:

All kwh @ 3.265¢
Minimum Charge: \$10.55

Farm Use:

Rate F-61S: Rate Code 361

(See Regular Farm Service)

241 rate billing demand determination:

The demand will be determined based on the peak 1 hour demand reading during the winter controlled period for the most recent 12 months. An estimated demand will be used for new customers until the actual controlled demand is established.

Controlled service (Interruptible load)

Application: Approved permanently connected interruptible loads served under the conditions provided. (Primarily electric heating portion of alternate fuel.) Contact nearest Otter Tail service representative for application of various options.

(80 kw capacity and greater)

Rate I-O1S: Rate Code 170
Penalty 199

Rate: Customer charge @ \$5.00 plus
Energy:

November - April All kwh @ 2.40¢ each
May - October All kwh @ 2.40¢ each

Penalty: All kwh @ 11.50¢ per kwh in addition to off-peak charge

Monthly minimum charge: \$5.00

(Less than 80 kw capacity)

Rate I-02S: Rate Codes
with credit 180
without credit 190
penalty 199

Rate: Customer charge @ \$1.75 plus
Energy:

November - April: First 5000 kwh @ 3.300¢
(Less .4¢ per kwh first 3 years of installation)
Excess kwh @ 3.000¢
(Less .7¢ per kwh first 3 years of installation)
May - October: First 1500 kwh @ 3.150¢
(Less .4¢ per kwh first 3 years of installation)
Excess kwh @ 2.850¢
(Less .7¢ per kwh first 3 years of installation)

Penalty: All kwh @ 11.50¢ per kwh in addition to off-peak charge

Monthly minimum charge: \$1.75

Controlled service (deferred load)

Application: Approved permanently connected deferred loads served under the conditions provided. (Primarily thermal storage.) Contact nearest Otter Tail Service Representative for application of various options.

Rate I-03M: Rate Code 197
Penalty 199

Rate: Customer charge @ \$1.75 plus
Energy: All kwh used per month @ 3.369¢
Penalty: All kwh @ 11.50¢ in addition to off-peak charge.

Monthly minimum charge: \$1.75

Water heating (Off-peak)

Rate R-91M: Rate Code 191

Application: Service to water heaters of 40 or more gallons with heating elements of not less than 30 watts nor more than 150 watts per gallon. Minimum of 10 hours service available in a 24-hour period.

Rate: Customer charge @ \$1.60
All kwh used per month @ 3.485¢ each

Monthly minimum charge: \$1.60

Cost-of-energy adjustments

A variable charge added to or deducted from the bill each month depending upon current fuel and purchased power costs. This charge is in addition to the foregoing rate schedules and is itemized separately on the service statement.

Customer connection charge

Applies to any new customer, name changes at existing points of service, and reconnection following temporary disconnection at the customer's request.

Rate: \$15 for each customer connection.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance plus a collection charge of \$2. If disconnected for nonpayment, a reconnection charge consisting of the customer connection charge plus direct labor cost for reconnection outside regular business hours will be required. A cash deposit also may be required.

NSF check charge

A \$10.00 charge will apply if the bank returns a customer's check because of nonsufficient funds.



Rate information

South Dakota electric rate schedules

Commercial and general service

This folder briefly summarizes rate schedules applicable to your type of service which have been a basis for billing since November 1, 1987.

The schedules indicated in this folder do not include sales tax or cost-of-energy adjustment charges.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office. Upon request Otter Tail will assist you in determining billing for specific load conditions under various rate schedules.

General service

Rate G-01S: Rate Codes

with direct control water heating

Zone 1 (Urban)	401	451
Zone 9 (Rural)	409	459

Application: Single- or three-phase (by contract in rural areas) service supplied through one meter to nonresidential customers for lighting, power, cooking, heating, and other ordinary uses.

Rate: (Urban) Customer charge @ \$6.00
(Rural) Customer charge @ \$7.20
First 1000 kwh per month @ 8.275¢ each
Next 1000 kwh per month @ 7.141¢ each
Excess kwh per month @ 5.237¢ each
All kwh in excess of 200 kwh per month per kw of billing demand @ 4.268¢

Water heating credit: \$3.00 credit applied to all bills having Direct Control water heating.

Monthly minimum charge: The applicable customer charge plus 50% of the highest demand charge billing during previous 11 months.

Billing demand: Maximum load in kw as measured by a demand meter for any fifteen-minute period during the month for which the bill is rendered. Minimum billing demand will not be considered less than 3 kw.

Large general service

Rate C-02S: Rate Codes

Primary Service	602
Secondary Service	603

Application: Single- or three-phase service supplied through one meter to nonresidential customers.

Rate:

	Primary service	Secondary service
<u>Demand</u>		
First 100 kw	\$6.75 each	\$7.05 each
Excess kw	\$4.85 each	\$5.15 each

Plus:

<u>Energy</u>		
kwh charge	3.362¢	3.415¢
All kwh over 360 of billing demand	2.449¢	2.498¢

Monthly minimum charge: The demand charge, computed in accordance with the terms of this rate.

Billing demand: Maximum load in kw as measured by a demand meter for any fifteen-minute period during the month for which the bill is rendered and adjusted for excess reactive demand. The minimum billing demand shall not be less than the greater of:

- 80 kw or 25% of first 500 kw
- 50% of next 500 kw
- 75% of excess kw

of billing demand established in preceding eleven months.

Excess reactive demand: The billing demand is increased by one kw for each whole 10 kvar of reactive demand in excess of 50% of the measured kw demand.

Controlled service (interruptible load)

Application: Approved permanently connected interruptible loads served under the conditions provided. (Primarily electric heating portion of alternative fuel.) Contact nearest Otter Tail Service Representative for application of various options.

80 kw capacity and greater

Rate I-01S: Rate Code 170
Penalty 199

Rate: Customer charge @ \$5.00 plus
Energy: Nov.-April All kwh @ 2.40¢ each
May-Oct. All kwh @ 2.40¢ each
Penalty: All kwh @ 11.50¢ per kwh in addition to off-peak charge

Monthly minimum charge: \$5.00

Less than 80 kw capacity

Rate I-02S: Rate Codes
with credit 180
without credit 190
penalty 199

Rate: Customer charge @ \$1.75 plus
Energy:

November-April First 5000 kwh 3.300¢
(Less .4¢ per kwh 1st three years)
Excess kwh @ 3.000¢
(Less .7¢ per kwh first three years)
May-October First 1500 kwh @ 3.150¢
(Less .4¢ per kwh first three years)
Excess kwh @ 2.850¢
(Less .7¢ per kwh first three years)

Penalty: All kwh @ 11.500¢ per kwh in addition to off-peak charge

Monthly minimum charge: \$1.75

Rates listed in this brochure are subject to the following conditions:

REGULATIONS: Terms and conditions of this tariff and the General Rules and Regulations govern use of this schedule.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply or Voluntary Rate Riders selected by the Customer.

DEFINITIONS OF SEASONS: Summer: June 1 through September 30.
Winter: October 1 through May 31.

RESIDENTIAL SERVICE

DESCRIPTION	RATE CODE
Residential Service	70 - 101

APPLICATION OF SCHEDULE: This schedule is applicable To Residential service as defined in the General Rules and Regulations.

RATES:

RESIDENTIAL SERVICE			
Customer Charge per Month:	\$7.00		
Monthly Minimum Bill:	Customer Charge		
Energy Charge per kWh:	Summer	Winter	
First 500	9.024 ¢/kWh	8.713 ¢/kWh	
Excess	7.799 ¢/kWh	7.596 ¢/kWh	

SEASONAL RESIDENTIAL SERVICE:

1. These rates and regulations shall apply to seasonal and lake cottage service and to rural residential service only. Resorts, stores, farms and other commercial establishments will be billed at the rates provided for such classes of service.

2. Seasonal customers will be billed at the same rate as year-around Customers, except as follows:

Each seasonal Customer will be billed a a one-time seasonal fixed charge of \$28.00 in addition to the rate provided above. The fixed charge will be included on the first bill rendered for each season.

Each seasonal Customer will be billed for the number of months each season that the residence or cottage is in use, but not less than a minimum of four months, plus the seasonal fixed charge. The Company normally will read meters and render a bill during the months of June, July, August and September. At the Company's option, meters may be read at other times during the year and a bill will be rendered if energy recorded on the meter exceeds 100 kWh.

Bills may be rendered on a two-month basis at the company's discretion; when the energy used exceeds 100 kWh and more than 55 days have elapsed since the previous meter reading.

Seasonal customers will also be subject to a connection charge of \$40.00 when the account is established.

RESIDENTIAL DEMAND CONTROL

Commonly identified as RDC

DESCRIPTION	RATE CODE
Residential Demand Control	70 - 241

APPLICATION OF SCHEDULE: This schedule is applicable to Residential Customers with approved demand control systems.

RATES:

RESIDENTIAL DEMAND CONTROL SERVICE			
Customer Charge per Month:	\$12.00		
Monthly Minimum Bill:	Customer + Demand Charge		
Energy Charge per kWh:	Summer	Winter	
Demand Charge per kW:	5.253 ¢/kWh	5.303 ¢/kWh	
	\$4.71 /kW	\$4.31 /kW	

BILLING DEMAND DETERMINATION: The demand will be determined based on the peak one-hour demand reading recorded during the winter controlled period for the most recent 12 months. An estimated demand of three (3) kW will be used for customers new to this rate until a demand is established.

DEMAND SIGNAL: Service may receive a demand signal for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Water heaters served on this tariff will also be included in the Company's summer water heater load control program.

CONTROLLED SERVICE - INTERRUPTIBLE LOAD

CT METERING RIDER

Commonly identified as Large Dual Fuel

DESCRIPTION	Option 1	Option 2
CT Metering without ancillary load	70-170	N/A
CT Metering without ancillary load (with short-duration cycling) Penalty	70-165 70-881	N/A N/A
CT Metering with ancillary load		
Uncontrolled period	N/A	70-168
Controlled period	N/A	70-268
CT Metering with ancillary load (with short duration cycling)		
Uncontrolled period	N/A	70-169
Controlled period	N/A	70-269

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods. When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1			
Customer Charge per Month:	\$3.00		
Monthly Minimum Bill:	Customer + Facilities Charge		
Facilities Charge per Annual Maximum kW Month:	\$0.08		
	Summer	Winter	
Energy Charge per kWh:	3.583 ¢/kWh	3.445 ¢/kWh	
Penalty kWh	39.031 ¢/kWh	12.325 ¢/kWh	

OPTION 2			
Customer Charge per Month:	\$4.00		
Monthly Minimum Bill:	Customer + Facilities Charge		
Facilities Charge per Month per annual maximum kW:	\$0.08		
	Summer	Winter	
Energy Charge per kWh:	3.844 ¢/kWh	3.696 ¢/kWh	
Control Period Demand Charge per kW:	\$7.06 /kW	\$2.85 /kW	

PENALTY PERIODS - OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the peak register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand shall be based on the greatest of the current and preceding 11 monthly measured demands.

DETERMINATION OF CONTROL PERIOD DEMAND - OPTION 2 ONLY:

The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE - INTERRUPTIBLE LOAD

SELF-CONTAINED METERING RIDER

Commonly identified as Small Dual Fuel

DESCRIPTION	RATE CODES
Controlled Service	70 - 190
Controlled Service (Short-Duration Cycling)	70 - 185
Penalty	70 - 882

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating other than the exceptions noted below, and/or other permanently connected approved loads that can be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying or heating loops.

When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

The Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage if the Customer does not have a back-up heating system, it is not automatic, or it is inadequate.

RATE:

CONTROLLED SERVICE - INTERR LOAD – SELF-CONTAINED			
Customer Charge per Month:	\$2.00		
Monthly Minimum Bill:	Customer + Facilities Charge		
Facilities Charge per Month:	\$3.50		
	Summer	Winter	
Energy Charge per kWh:	4.234 ¢/kWh	3.993 ¢/kWh	
Penalty Charge per kWh	38.031 ¢/kWh	12.382 ¢/kWh	

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. When a dual register meter is installed, penalty usage will be recorded on the peak register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE

DEFERRED LOAD RIDER

Commonly identified as Thermal Storage

DESCRIPTION	RATE CODES
Deferred Loads	70 - 197
Deferred Loads (Short-Duration Cycling)	70 - 195
Penalty	70 - 883

AVAILABILITY: This rider is applicable for both Residential and non-residential service to any approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating and thermal storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Subject to the exception below, electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE - DEFERRED LOAD		
Customer Charge per Month:	\$2.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	4.848 ¢/kWh	4.705 ¢/kWh
Penalty kWh	34.108 ¢/kWh	11.053 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. When a dual register meter is installed, penalty usage will be recorded on the peak register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling is 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30).

EQUIPMENT SUPPLIED: Otter Tail will supply and maintain the necessary standard metering and control equipment.

FIXED TIME OF DELIVERY RIDER

Commonly identified as FIXED TOD

DESCRIPTION	RATE CODES
Fixed Time of Delivery Service – Self-Contained Metering	70 - 301
Penalty	70 - 884
Fixed Time of Delivery Service – CT Metering	70 - 302
Penalty	70 - 885
Fixed Time of Delivery Service – Primary CT Metering	70 - 303
Penalty	70 - 886

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating technologies that are designed and installed with the capability to be operated under the limitations and terms of this rider. Rider threshold determinations will be made based on connected load and service level and will be independent of actual registered demand or energy usage.

RATE:

FIXED TIME OF DELIVERY - Self-Contained Metering		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	2.915 ¢/kWh	3.087 ¢/kWh
Penalty:	9.259 ¢/kWh	7.196 ¢/kWh

FIXED TIME OF DELIVERY SERVICE – CT Metering		
Customer Charge per Month:	\$1.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$15.00	
	Summer	Winter
Energy Charge per kWh:	2.915 ¢/kWh	3.087 ¢/kWh
Penalty:	9.259 ¢/kWh	7.196 ¢/kWh

FIXED TIME OF DELIVERY SERVICE - Primary CT Metering		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$7.00	
	Summer	Winter
Energy Charge per kWh:	2.904 ¢/kWh	3.074 ¢/kWh
Penalty:	9.247 ¢/kWh	7.184 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. In all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: Otter Tail Power Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODES
Separately Metered Water Heating Control Service	70 - 191
Water Heating Credit Control Service	70 - 192

AVAILABILITY: This schedule is applicable for residential or non-residential purposes.

RATE:

WATER HEATING - CONTROLLED SERVICE 191		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$1.00	
	Summer	Winter
Energy Charge per kWh:	5.983 ¢/kWh	5.799 ¢/kWh

WATER HEATING CREDIT 192		
A \$4.00 credit per month shall be applied to all bills having direct control water heating, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Charge.		

TERMS AND CONDITIONS FOR RATE 191: Service under rate 191 shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR RATE 192: The Customer will be compensated for taking service on this Rider by receiving a monthly bill credit. The credit will be applied on the Customer's account.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and/or control equipment.

AIR CONDITIONING CONTROL RIDER

DESCRIPTION	RATE CODE
Air Conditioning Control Rider	70-760

AVAILABILITY: This rider is available to Residential Customers only with central cooling equipment.

COMPENSATION: The Customer will be compensated for taking service on this Rider by receiving a \$7.00 per month bill credit during the billing months June through September. The credit will be applied on the Customer's account.

TERMS AND CONDITIONS:

1. Summer Season hours of interruptions per year shall not exceed 300, except during periods of Company system emergencies. Central cooling equipment will be cycled approximately 15-minutes on / 15-minutes off.
2. The Company will install, own, and maintain the load management devices controlling the Customer's central cooling equipment.
3. The Customer is required to remain on the rider for 12 consecutive months unless given special approval by the Company. If the Customer leaves the program, they may not participate for another 12 months and may not receive any form of compensation as determined by the Company.
4. The Company has the right to test the function of the load management devices at any time.
5. The Customer must agree to allow the Company to control all central cooling equipment at the location of service.

VOLUNTARY RENEWABLE ENERGY RIDER

Commonly identified as TailWinds Program

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	70 - 720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 kWhs or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$1.30 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This Voluntary Renewable Energy Rider is not subject to the Fuel Adjustment Clause Rider, Section 13.01.

TERMS AND CONDITIONS:

1. Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customers' normal monthly billing date.
2. The schedule is unavailable to Customers where the Customer: (1) has received one or more disconnect notices within the last 12 months or (2) has been disconnected within the last twelve months.
3. Where the renewable energy under the schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

Visit www.otpco.com for all available rates.



South Dakota

electric rate schedules

Residential service

This brochure briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since July 1, 2009.

The schedules indicated in this brochure do not include sales tax, adjustments, or riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our website at www.otpco.com.

Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy adjustment rider

A variable charge added to or deducted from the bill each month to adjust for current fuel and purchased-power costs. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup.

Customer connection charge

A \$15 Customer connection charge applies to any new Customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the Customer's request. If disconnected for nonpayment, a reconnection charge consisting of the Customer Connection Charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m. excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum \$2), plus a \$2 collection charge.

NSF check charge

A \$15 charge will apply if any bank payment is returned.

Rates listed in this brochure are subject to the following conditions:

REGULATIONS: Terms and conditions of these tariffs and the General Rules and Regulations govern use of these schedules.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply or Voluntary Rate Riders selected by the Customer.

DEFINITIONS OF SEASONS: (unless otherwise stated in rate)

Summer: June 1 through September 30.

Winter: October 1 through May 30.

FARM SERVICE

DESCRIPTION	RATE CODE
Farm Service	70 - 361

APPLICATION OF SCHEDULE: This schedule is applicable to general Farm and home use. The Customer may elect to have the following Service offerings in the farm home (for residential uses); Residential Service (Section 9.01) or Residential Demand Control Service Schedule (Section 9.02) if all of the requirements specified for the schedules are satisfied.

RATE:

FARM SERVICE		
Customer Charge per Month:	\$8.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:		
Single Phase	\$0.00	
Three Phase: Overhead <=25kVA	\$3.85	
Three Phase: Overhead >25kVA	\$4.49	
Three Phase: Underground <=25kVA	\$10.73	
Three Phase: Underground >25kVA	\$17.24	
Energy Charge per kWh:	Summer	Winter
First 1600	8.026 ¢/kWh	7.803 ¢/kWh
Excess	7.449	7.276

CONTROLLED SERVICE - INTERRUPTIBLE LOAD

CT METERING RIDER

Commonly identified as Large Dual Fuel

DESCRIPTION	Option 1	Option 2
CT Metering without ancillary load	70-170	N/A
CT Metering without ancillary load (with short-duration cycling)	70-165	N/A
Penalty	70-881	N/A
CT Metering with ancillary load		
Uncontrolled period	N/A	70-168
Controlled period	N/A	70-268
CT Metering with ancillary load (with short duration cycling)		
Uncontrolled period	N/A	70-169
Controlled period	N/A	70-269

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods. When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Annual Maximum KW Month:	\$0.08	
	Summer	Winter
Energy Charge per kWh	3.583 ¢/kWh	3.445 ¢/kWh
Penalty kWh	39.031 ¢/kWh	12.325 ¢/kWh
OPTION 2		
Customer Charge per Month:	\$4.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month per annual maximum kW:	\$0.08	
	Summer	Winter
Energy Charge per kWh:	3.844 ¢/kWh	3.696 ¢/kWh
Control Period Demand Charge per kW:	\$7.06 /kW	\$2.85 /kW

PENALTY PERIODS - OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the peak register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off/15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand shall be based on the greatest of the current and preceding 11 monthly measured demands.

DETERMINATION OF CONTROL PERIOD DEMAND - OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE - INTERRUPTIBLE LOAD

SELF-CONTAINED METERING RIDER

Commonly identified as Small Dual Fuel

DESCRIPTION	RATE CODES
Controlled Service	70 - 190
Controlled Service (Short-Duration Cycling)	70 - 185
Penalty	70 - 882

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric

heating systems may include heat pumps used for both and/or cooling. Domestic electric water heating other than the exceptions noted below, and/or other permanently connected approved loads that can be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying or heating loops.

When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

The Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage if the Customer does not have a back-up heating system, it is not automatic, or it is inadequate.

RATES:

CONTROLLED SERVICE - INTERR LOAD - SELF-CONTAINED		
Customer Charge per Month:	\$2.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.50	
	Summer	Winter
Energy Charge per kWh:	4.234 ¢/kWh	3.993 ¢/kWh
Penalty Charge per kWh	38.031 ¢/kWh	12.382 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. When a dual register meter is installed, penalty usage will be recorded on the peak register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off /15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: Otter Tail will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE

DEFERRED LOAD RIDER

Commonly identified as Thermal Storage

DESCRIPTION	RATE CODES
Deferred Loads	70 - 197
Deferred Loads (Short-Duration Cycling)	70 - 195
Penalty	70 - 883

AVAILABILITY: This rider is applicable for both Residential and non-residential service to any approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating and thermal storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Subject to the exception below, electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE - DEFERRED LOAD		
Customer Charge per Month:	\$2.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	4.848 ¢/kWh	4.705 ¢/kWh
Penalty kWh	34.108 ¢/kWh	11.053 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. When a dual register meter is installed, penalty usage will be recorded on the peak register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling is 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30).

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

FIXED TIME OF DELIVERY RIDER

Commonly identified as FIXED TOD

DESCRIPTION	RATE CODES
Fixed Time of Delivery Service - Self-Contained Metering	70 - 301
Penalty	70 - 884
Fixed Time of Delivery Service - CT Metering	70 - 302
Penalty	70 - 885
Fixed Time of Delivery Service - Primary CT Metering	70 - 303
Penalty	70 - 886

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating technologies that are designed and installed with the capability to be operated under the limitations and terms of this rider. Rider threshold determinations will be made based on connected load and service level and will be independent of actual registered demand or energy usage.

RATE:

FIXED TIME OF DELIVERY - Self-Contained Metering		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	2.915 ¢/kWh	3.087 ¢/kWh
Penalty:	9.259 ¢/kWh	7.196 ¢/kWh

FIXED TIME OF DELIVERY SERVICE - CT Metering

Customer Charge per Month:	\$1.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$15.00	
	Summer	Winter
Energy Charge per kWh:	2.915 ¢/kWh	3.087 ¢/kWh
Penalty:	9.259 ¢/kWh	7.196 ¢/kWh



South Dakota electric rate schedules

Farm service

This brochure briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since July 1, 2009.

The schedules indicated in this brochure do not include sales tax, adjustments, or riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our website at www.otpco.com.

Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy adjustment rider

A variable charge added to or deducted from the bill each month to adjust for current fuel and purchased-power costs. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup.

Customer connection charge

A \$15 Customer connection charge applies to any new Customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the Customer's request. If disconnected for nonpayment, a reconnection charge consisting of the Customer Connection Charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m. excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum \$2), plus a \$2 collection charge.

NSF check charge

A \$15 charge will apply if any bank payment is returned.

DEFINITION OF DECLARED, INTERMEDIATE AND OFF-PEAK PERIODS BY SEASON:

WINTER SEASON - April 15 through May 31, and October 1 through November 1.

Declared-Peak: Hours declared.

Intermediate: All hours other than declared-peak and off-peak.

Off-Peak: For all kWh used Weekdays or Saturdays from 10:00 p.m. to 6:00 a.m., all day Sunday.

SUMMER SEASON - June 1 through September 30.

Declared-Peak: Hours declared.

Intermediate: All hours other than declared-peak and off-peak.

Off-Peak: For all kWh used Weekdays or Saturdays from 10:00 p.m. to 6:00 a.m., all day Sunday.

CONTRACT PERIOD: The minimum Contract Period shall be five years.

The Company shall enter into a written agreement with each Customer served at this rate and the Customer shall agree to pay for service at this rate for a period of five years because of the investment of the Customer in pumping and irrigation equipment, and of the Company in the extension of lines.

If, during the terms of such agreement, the Company shall establish a superseding rate for this service, the Customer shall be billed at the superseding rate for the balance of the term of the contract and shall comply with all terms and conditions of the superseding rate. Unless there is additional investment by the Company, there shall be no change in the amount of the fixed charge during the term of such agreement regardless of the provisions of any superseding rate.

An agreement will be entered into with each Customer, specifying the investment necessary to supply service and the fixed charge.

VOLUNTARY RENEWABLE ENERGY RIDER Commonly identified as TailWinds Program

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	70 - 720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 kWh or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$1.30 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This Voluntary Renewable Energy Rider is not subject to the Fuel Adjustment Clause Rider, Section 13.01.

TERMS AND CONDITIONS:

- Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customers' normal monthly billing date.
- The schedule is unavailable to Customers where the Customer: (1) has received one or more disconnect notices within the last 12 months or (2) has been disconnected within the last twelve months.
- Where the renewable energy under the schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

IRRIGATION SERVICE

DESCRIPTIONDESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	70 - 703
Option 2: Declared-Peak	70 - 704
Option 2: Intermediate	70 - 705
Option 2: Off Peak	70 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land, during the irrigation season - April 15 through November 1.

RATE:

OPTION 1		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	Customer Specific-see Tariff	
Energy Charge per kWh:	Summer	Winter
	6.828 ¢/kWh	5.093 ¢/kWh

OPTION 2		
Customer Charge per Month:	\$5.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	Customer Specific-see Tariff	
Energy Charge per kWh:	Summer	Winter
Declared-Peak	19.369 ¢/kWh	11.741 ¢/kWh
Intermediate	7.294 ¢/kWh	6.851 ¢/kWh
Off-Peak	3.542 ¢/kWh	3.535 ¢/kWh

FACILITIES CHARGE: Customers served under this rate shall pay an annual fixed charge equal to 18% of the investment of the Company in the extension of lines, including any rebuilding or cost of capacity increase in lines or apparatus, necessitated because of the irrigation pumping load.

Alternatively, Customers may prepay the installation and cost of the equipment and shall pay an annual fixed charge equal to 3.5% of the investment of the Company, in lieu of the 18% annual fixed charge.

In either option, equipment remains the property of Otter Tail Power Company. This charge shall be reviewed if additional Customers are connected to the extension within five years. The annual fixed charge will be billed in seven equal monthly installments May through November of each year.

FIXED TIME OF DELIVERY SERVICE - Primary CT Metering		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$7.00	
	Summer	Winter
Energy Charge per kWh:	2.904 ¢/kWh	3.074 ¢/kWh
Penalty:	9.247 ¢/kWh	7.184 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. In all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: Otter Tail Power Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODES
Separately Metered Water Heating Control Service	70 - 191
Water Heating Credit Control Service	70 - 192

AVAILABILITY: This schedule is applicable for residential or non-residential purposes.

RATE:

WATER HEATING - CONTROLLED SERVICE 191		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$1.00	
Energy Charge per kWh:	Summer	Winter
	5.983 ¢/kWh	5.799 ¢/kWh

WATER HEATING CREDIT 192

A \$4.00 credit per month shall be applied to all bills having direct control water heating, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Charge.

TERMS AND CONDITIONS FOR RATE 191: Service under rate 191 shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR RATE 192: The Customer will be compensated for taking service on this Rider by receiving a monthly bill credit. The credit will be applied on the Customer's account.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and/or control equipment.

Visit www.otpco.com for all available rates.

Rates listed in this brochure are subject to the following conditions:

REGULATIONS: Terms and conditions of these tariffs and the General Rules and Regulations govern use of these schedules.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply or Voluntary Rate Riders selected by the Customer.

DEFINITIONS OF SEASONS: Summer: June 1 through September 30.
Winter: October 1 through May 31.

**SMALL GENERAL SERVICE
Under 20 kW**

DESCRIPTION	RATE CODE
Metered Service – under 20 kW - Secondary Service	70 - 404
Metered Service – under 20 kW - Primary Service	70 - 405

APPLICATION OF SCHEDULE: This schedule is applicable to three phase Residential Customers, and both single and three phase nonresidential Customers. This schedule is not applicable for energy for resale, nor for municipal outdoor lighting. Emergency and supplementary/standby service will be supplied only as allowed by law.

RATES:

SECONDARY SERVICE		PRIMARY SERVICE	
Customer Charge per Month:	\$12.00	\$12.00	
Monthly Minimum Bill:	Customer Charge	Customer Charge	
Energy Charge per kWh:	Summer Winter	Summer	Winter
First 2,000	9.081 8.284	9.041	8.247
Excess	7.562 ¢/kWh 6.765 ¢/kWh	7.528 ¢/kWh	6.735 ¢/kWh

TERMS AND CONDITIONS: A Customer may remain on the Small General Service schedule as long as the Customer's maximum demand is less than 20 kW. When the Customer achieves an actual demand of 20 kW or greater, the Customer will be placed on the General Service schedule (Section 10.02) in the next billing month.

DETERMINATION OF DEMAND: An estimated or metered demand shall be used to establish the applicability of this schedule, at the option of the Company. This demand shall be the maximum kW, for the highest 15-minute period during the month for which a bill is rendered.

**GENERAL SERVICE
20 kW or Greater**

DESCRIPTION	RATE CODE
General Service – Secondary Service	70 - 401
General Service – Primary Service	70 - 403

APPLICATION OF SCHEDULE: This schedule is applicable to three-phase Residential Customers, and both single and three-phase nonresidential Customers with a measured demand of at least 20 kW within the most recent 12 months. This rate is not applicable for energy for resale, nor for municipal outdoor lighting. Emergency and supplementary/standby service will be supplied only as allowed by law.

RATE:

SECONDARY SERVICE		PRIMARY SERVICE	
Customer Charge per Month:	\$10.00	\$10.00	
Monthly Minimum Bill:	Customer + Facilities Charge	Customer + Facilities Charge	
Facilities Charge per			
Annual Maximum kW per Month:	\$0.52 /kW	\$0.38 /kW	
Energy Charge per kWh:	Summer Winter	Summer	Winter
	8.090 ¢/kWh 7.380 ¢/kWh	8.054 ¢/kWh	7.344 ¢/kWh

TERMS AND CONDITIONS: A customer with a billing demand of less than 20 kW for 12 consecutive months will be required to take service under the Small General Service schedule (Section 10.01).

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand will be based on the largest of the most recent 12 monthly measured demands, but in no event will the measured demand be considered less than 20 kW.

LARGE GENERAL SERVICE

DESCRIPTION	RATE CODES
Secondary Service	70 - 603
Primary Service	70 - 602
Transmission Service	70 - 632

APPLICATION OF SCHEDULE: This schedule is applicable to nonresidential Customers. This schedule is not applicable for energy for resale, nor for municipal outdoor lighting. Emergency and supplementary/standby service will be supplied only as allowed by law.

RATE:

SECONDARY SERVICE		
Customer Charge per Month:	\$40.00	
Monthly Minimum Bill:	Customer Charge + Facilities Charge + Demand Charge (min. 80 kW)	
Facilities Charge per Month:	per annual max. kW (minimum 80kW per Month)	
	< 1000 kW:	\$0.30 /kW
	>= 1000 kW:	\$0.15 /kW
	Summer	Winter
Energy Charge per kWh:	5.011 ¢/kWh	5.059 ¢/kWh
Demand Charge per kW:	\$7.06 /kW	\$2.85 /kW

PRIMARY SERVICE		
Customer Charge per Month:	\$40.00	
Monthly Minimum Bill:	Customer Charge + Facilities Charge + Demand Charge (min. 80 kW)	
Facilities Charge per Month:	per annual max. kW (minimum 80kW per Month)	
	All kW:	\$0.11 /kW
	Summer	Winter
Energy Charge per kWh:	4.992 ¢/kWh	5.036 ¢/kWh
Demand Charge per kW:	\$7.01 /kW	\$2.83 /kW

TRANSMISSION SERVICE		
Customer Charge per Month:	\$40.00	
Monthly Minimum Bill:	Customer Charge + Facilities Charge	
Facilities Charge per Month:	per annual max. kW (minimum 80kW per Month)	
	All kW:	\$0.00 /kW
	Summer	Winter
Energy Charge per kWh:	4.873 ¢/kWh	4.894 ¢/kWh
Demand Charge per kW:	\$5.69 /kW	\$2.41 /kW

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand will be based on the greater of 80 kW or the largest of the most recent 12 monthly measured demands.

DETERMINATION OF BILLING DEMAND: The billing demand shall be the greater of 80 kW or the maximum kW as measured by a suitable demand meter for any period of 15 consecutive minutes during the month for which the bill is rendered adjusted for Excess Reactive Demand.

ADJUSTMENT FOR EXCESS REACTIVE DEMAND: The billing demand shall be increased by one kW for each whole 10 kvar of measured reactive demand in excess of 50% of the measured demand in kW.

CONTROLLED SERVICE - INTERRUPTIBLE LOAD

CT METERING RIDER

Commonly identified as Large Dual Fuel

DESCRIPTION	Option 1	Option 2
CT Metering without ancillary load	70-170	N/A
CT Metering without ancillary load (with short-duration cycling)	70-165	N/A
Penalty	70-881	N/A
CT Metering with ancillary load		
Uncontrolled period	N/A	70-168
Controlled period	N/A	70-268
CT Metering with ancillary load (with short duration cycling)		
Uncontrolled period	N/A	70-169
Controlled period	N/A	70-269

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods. When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.) If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Annual Maximum kW Month:	\$0.08	
	Summer	Winter
Energy Charge per kWh	3.583 ¢/kWh	3.445 ¢/kWh
Penalty kWh	39.031 ¢/kWh	12.325 ¢/kWh

OPTION 2		
Customer Charge per Month:	\$4.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month per annual maximum kW:	\$0.08	
	Summer	Winter
Energy Charge per kWh:	3.844 ¢/kWh	3.696 ¢/kWh
Control Period Demand Charge per kW:	\$7.06 /kW	\$2.85 /kW

PENALTY PERIODS - OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the peak register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off/15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand shall be based on the greatest of the current and preceding 11 monthly measured demands.

DETERMINATION OF CONTROL PERIOD DEMAND - OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**CONTROLLED SERVICE - INTERRUPTIBLE LOAD
SELF-CONTAINED METERING RIDER**

Commonly identified as Small Dual Fuel

DESCRIPTION	RATE CODES
Controlled Service	70 - 190
Controlled Service (Short-Duration Cycling)	70 - 185
Penalty	70 - 882

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating other than the exceptions noted below, and/or other permanently connected approved permanently connected approved loads that can be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying or heating loops.

When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

The Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage if the Customer does not have a back-up heating system, it is not automatic, or it is inadequate.

RATE:

CONTROLLED SERVICE - INTERR LOAD – SELF-CONTAINED			
Customer Charge per Month:	\$2.00		
Monthly Minimum Bill:	Customer + Facilities Charge		
Facilities Charge per Month:	\$3.50		
	Summer	Winter	
Energy Charge per kWh:	4.234 ¢/kWh	3.993 ¢/kWh	
Penalty Charge per kWh	38.031 ¢/kWh	12.382 ¢/kWh	

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. When a dual register meter is installed, penalty usage will be recorded on the peak register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off /15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**CONTROLLED SERVICE
DEFERRED LOAD RIDER**

Commonly identified as Thermal Storage

DESCRIPTION	RATE CODES
Deferred Loads	70 - 197
Deferred Loads (Short-Duration Cycling)	70 - 195
Penalty	70 - 883

AVAILABILITY: This rider is applicable for both Residential and non-residential service to any approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating and thermal storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Subject to the exception below, electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE - DEFERRED LOAD		
Customer Charge per Month:	\$2.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	4.848 ¢/kWh	4.705 ¢/kWh
Penalty kWh	34.108 ¢/kWh	11.053 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. When a dual register meter is installed, penalty usage will be recorded on the peak register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling is 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30).

EQUIPMENT SUPPLIED: Otter Tail will supply and maintain the necessary standard metering and control equipment.

**FIXED TIME OF DELIVERY RIDER
Commonly identified as FIXED TOD**

DESCRIPTION	RATE CODES
Fixed Time of Delivery Service - Self-Contained Metering	70 - 301
Penalty	70 - 884
Fixed Time of Delivery Service - CT Metering	70 - 302
Penalty	70 - 885
Fixed Time of Delivery Service - Primary CT Metering	70 - 303
Penalty	70 - 886

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating technologies that are designed and installed with the capability to be operated under the limitations and terms of this rider. Rider threshold determinations will be made based on connected load and service level and will be independent of actual registered demand or energy usage.

RATE:

FIXED TIME OF DELIVERY - Self-Contained Metering		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	2.915 ¢/kWh	3.087 ¢/kWh
Penalty:	9.259 ¢/kWh	7.196 ¢/kWh

FIXED TIME OF DELIVERY SERVICE - Primary CT Metering		
Customer Charge per Month:	\$1.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$15.00	
	Summer	Winter
Energy Charge per kWh:	2.915 ¢/kWh	3.087 ¢/kWh
Penalty:	9.259 ¢/kWh	7.196 ¢/kWh

FIXED TIME OF DELIVERY SERVICE - CT Metering		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$7.00	
	Summer	Winter
Energy Charge per kWh:	2.904 ¢/kWh	3.074 ¢/kWh
Penalty:	9.247 ¢/kWh	7.184 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. In all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: Otter Tail Power Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODES
Separately Metered Water Heating Control Service	70 - 191
Water Heating Credit Control Service	70 - 192

AVAILABILITY: This schedule is applicable for residential or non-residential purposes.

RATE:

WATER HEATING - CONTROLLED SERVICE 191		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$1.00	
Energy Charge per kWh:	Summer	Winter
	5.983 ¢/kWh	5.799 ¢/kWh

WATER HEATING CREDIT 192

A \$4.00 credit per month shall be applied to all bills having direct control water heating, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Charge.

TERMS AND CONDITIONS FOR RATE 191: Service under rate 191 shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR RATE 192: The Customer will be compensated for taking service on this Rider by receiving a monthly bill credit. The credit will be applied on the Customer's account.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and/or control equipment.

**VOLUNTARY RENEWABLE ENERGY RIDER
Commonly identified as TailWinds Program**

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	70 - 720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 kWhs or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$1.30 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This Voluntary Renewable Energy Rider is not subject to the Fuel Adjustment Clause Rider, Section 13.01.

TERMS AND CONDITIONS:

- Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customers' normal monthly billing date.
- The schedule is unavailable to Customers where the Customer: (1) has received one or more disconnect notices within the last 12 months or (2) has been disconnected within the last twelve months.
- Where the renewable energy under the schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.



South Dakota electric rate schedules

Commercial and general service

This brochure briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since July 1, 2009.

The schedules indicated in this brochure do not include sales tax, adjustments, or riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our website at www.otpc.com.

Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy adjustment rider

A variable charge added to or deducted from the bill each month to adjust for current fuel and purchased-power costs. This charge is in addition to the rates included in this brochure and is itemized separately on the service statement, and does not include any markup.

Customer connection charge

A \$15 Customer connection charge applies to any new Customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the Customer's request. If disconnected for nonpayment, a reconnection charge consisting of the Customer Connection Charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m. excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum \$2), plus a \$2 collection charge.

NSF check charge

A \$15 charge will apply if any bank payment is returned.

Visit www.otpc.com for all available rates.