



600 Market Street W
Huron, SD 57350
Telephone: (800) 245-6977
Facsimile: (605) 353-7560
www.northwesternenergy.com

October 26, 2007

Ms. Patricia VanGerpen, Executive Director
S.D. Public Utilities Commission
State Capitol Building
500 East Capitol Avenue
Pierre, SD 57501

Re: Sample Forms Revisions

Dear Ms. VanGerpen:

With this letter, NorthWestern Corporation ("NorthWestern" or the "Company"), doing business as NorthWestern Energy, is filing with the Commission revisions to its Sample Forms. NorthWestern respectfully requests Commission approval of these proposed revisions to its Electric Tariff.

Pursuant to ARSD 20:10:13:39, the Company states:

1. The documents submitted with this filing include:

Table of Contents	Section No. 1, 5 th revised Sheet No. 2
Bill Form (Front)	Section No. 6, 7 th revised Sheet No. 1
Bill Form (Back)	Section No. 6, 6 th revised Sheet No. 1.1
Notice of Intent to Disconnect	Section No. 6, 6 th revised Sheet No. 3
Return Check Letter	Section No. 6, 2 nd revised Sheet No. 6
Broken Arrangement Notice	Section No. 6, 3 rd Revised Sheet No. 7
Final Past Due Notice	Section No. 6, 3 rd Revised Sheet No. 8
Final Demand Notice	Section No. 6, Original Sheet No. 8.1
NSF Notice	Section No. 6, 4 th Revised Sheet No. 9
Cancelled Form	Section No. 6, 1 st Revised Sheet No. 22
Budget Remove	Section No. 6, 1 st revised Sheet No. 23

2. The proposed effective date for the tariff revisions is November 14, 2007 and NorthWestern hereby requests that the Commission approve this application on less than thirty days notice.

3. Brief description of the tariff changes:

The changes include the filings of revisions to the Company's bill format, slight changes to customer disconnection notices and the addition of a return check letter and a non-sufficient funds letter. The changes are summarized below.

Regarding the bill format, we have made some minor changes to the format for processing purposes and due to requests from the Contact Center. The changes include:

Moving the stub from the top of the bill to the bottom of the bill to help decrease the number of coding errors when processing payments through the cash machines. By having the stub on the

bottom of the bill, the perforation is at the top of the stub rather than the bottom so the machine reads the scan line better.

Added the description 'Opening Bill' and 'Closing Bill' to the appropriate bills.

Corrected some print errors related to budget billing, energy costs and messaging.

Read Code in Service Section will display 'Actual' or 'Est' for type of reading.

Changed 'Read Mo, Da' to 'Read Dates - From and To' in the Service Section of the bill.

Will not send a return envelope to Electronic Pay Customers.

Regarding the Form Letters, the following changes are proposed.

The RETURN CHECK LETTER is for items returned for reasons such as invalid account, invalid routing, etc.

The NSF LETTER is in reference to a returned item due to non-sufficient funds, account closed, etc.

BUDGET REMOVE is a notice to a customer informing them that they are being removed from Budget Payment Program due to non-payment.

DISCONNECT NOTICE is a regular notice of disconnect. Previously there was a different one for the first disconnect that was sent certified. NorthWestern would like to use the same letter for the first and subsequent contacts. In the event of the customer's first disconnect proceeding at an account, that letter could be sent certified and indicated on the account. Any further instances on an account after that would be sent through regular mail.

BROKEN ARRANGEMENT NOTICE would be used when a payment arrangement is in default and NWE cannot contact the customer by phone to advise of a proposed disconnect.

FINAL PAST DUE NOTICE and FINAL DEMAND are notices directed at unpaid final bill amounts.

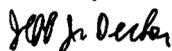
4. Reasons for the proposed tariff changes:

See item 3.

5. Number of customers whose cost of service will be affected and annual changes in cost of service to such customers.

This change will affect all NorthWestern customers.

Sincerely,



Jeff Decker

Regulatory Specialist

SOUTH DAKOTA ELECTRIC RATE SCHEDULE

**NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA**

Section No. 1
5th Revised Sheet No. 2
Canceling 4th Revised Sheet No. 2

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SAMPLE FORMS

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
Sheet No. 1
Canceling 7th Revised Sheet No. 1
6th Revised

NorthWestern Energy

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Customer Name/Service Address		Account Number
JOHN DOE 1234 MAIN ST HURON SD		
		Billing Date 99/99/9999
Account Activity		
Energy Costs	Previous Balance	999.99
Elec Cost Per Day 9.99	Payments Received Through 99/99/9999 - Thank You	999.99 CR
Gas Cost Per Day .99		
Information Center	Account Summary	
	Previous Account Balance	999.99
	Payments Received	999.99CR
	Current Charges	999.99
	Current Account Balance	999.99
	Monthly Budget Payment	999.99
	Utility Service	
	Outdoor Lighting	999.99
	Electric	999.99
	Natural Gas	999.99
	Taxes	999.99
	Total Current Utility Charges	999.99
	Products & Services	
	Monthly Fixed Charges	999.99
	Other Charges	999.99
	Other Taxes	999.99
	Adjustments	999.99
	Late Payment Fee	999.99
	10/10/2006 Bank Draft Payment	999.99
	Total Amount Due	999.99

(See back of page for additional billing details)

A late fee of \$2.00 plus 1% of the unpaid utility balance will be assessed if not paid by due date.

Return this portion of the bill with your payment.
Please direct inquiries to 1-800-245-6977 24 hours per day.

Account Number	
Date Due	99/99/9999
Please Pay This Amount	

Amount Paid	1
-------------	---

#XXXXXX#
#XXXX XXXX XX#
JOHN DOE
1234 MAIN ST
HURON SD 57350-2043

NORTHWESTERN ENERGY
PO BOX 1338
BUTTE MT 59702-1338
|||||

0000 00000000 01234569 000000000000

Date Filed: October 26, 2007

Service on and after
Effective Date: November 14, 2007

Effective on less than 30 days notice by authority of the
Public Utilities Commission of South Dakota, dated 11/14/2007.

Jeffrey Decker
Issued By: Regulatory Specialist

SAMPLE FORMS

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
Sheet No. 1.1
Canceling 5th Revised Sheet No. 1.1

Account Number 0123456-9

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Products and Services

Monthly Fixed Charges

	Qty	@	Unit Price	Monthly Charge	Balance
ServiceEdge Basic Contract	1.00	@	999.99	999.99 999.99	

Utility Billing Detail

Rate	Read Code	Meter No	Read Dates From To	Days	Meter Readings Current - Previous	Mult	Usage	Units	Amount		
10	Electric Residential	Actual	1014334	05/24 04/24	30	85073 84600	1	473.00	KWH		
										99.99	
										99.99	
										99.99	
										Service Total	99.99
81	Gas Res Serv SD	Actual	2056112	05/24 04/24	30	6677 6677	1	.00	CCF		
								.00	THERM		
										Local Delivery Charge	99.99
										Service Total	99.99
	Taxes	State Sales Tax	9.99	City Sales Tax	9.99	Total Taxes	9.99				

This page for information only. All charges are included in the amount due on the cover page.

We appreciate the opportunity to serve you and welcome your feedback.
We invite you to contact us with your suggestions, concerns or questions 24 hours a day at 1-800-245-6977, email us at advocate@northwestern.com, or write us at P.O. Box 1318, Attention: Customer Advocate, Huron SD 57350. South Dakota customers with unresolved questions or concerns may contact the consumer affairs division of the South Dakota Public Utilities Commission at 500 East Capital Avenue, Pierre, SD 57501, or by Telephone at 1-605-773-3201.

Date Filed: <u>October 26, 2007</u>	Service on and after Effective Date: <u>November 14, 2007</u>
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SAMPLE FORMS

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
6th Revised Sheet No. 3
Canceling 5th Revised Sheet No. 3

CUSTOMER NAME
MAILING ADDRESS
CITY, STATE ZIP

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Notice of Intent to Disconnect Service

DATE
Account Number:
Service Address:

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Dear CUSTOMER NAME,

Our records show your utility account with us is overdue in the amount shown below:

Disconnect Amount \$999,999.99 Total Amount of Bill \$999,999.99

Please disregard this notice if payment has been made. We are willing to work with you to resolve the payment of your utility account, which may include possible payment arrangements. Please call a representative at our Customer Contact Center at 1-800-245-6977.

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Unless payment of \$999,999.99 is received prior to 99/99/9999 service will be disconnected. Once service is disconnected, in addition to payment of the utility bill, a reconnection fee of \$49.00 plus tax during business hours (\$69.00 plus tax after business hours) will be required before your utility service is restored.

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You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 1-800-332-1782.

Residential disconnection may be postponed for one thirty-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe that some or all of the charges are in error, we encourage you to contact us to discuss the disputed charges. If we can not resolve the dispute, you should pay the undisputed portion of the bill and then appeal the disputed amount to the South Dakota Public Utilities Commission.

Sincerely,
NorthWestern Energy
Collections Dept.

Date Filed: October 26, 2007 Service on and after
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SAMPLE FORMS

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 9
4th Revised
Canceling 3rd Revised Sheet No. 9

CUSTOMER NAME _____ DATE _____
MAILING ADDRESS _____
CITY, STATE ZIP _____

RE: Account #
Name of Issuer:
Bank Name:
Date of Check:
Amount of Check: \$X,XXX.XX

Dear CUSTOMER NAME

Life is hectic, and sometimes details can fall through the cracks. According to our Records, the following has occurred with your NorthWestern Energy account:

The above referenced item has been returned to NorthWestern energy for collections. Please pay the above amount in addition to a \$15.00 service charge by (DATE) to avoid further action, including possible disconnect of services. Please remit your payment of cash, money order, cashier's check or credit card to your nearest NorthWestern office.

If you have any questions or concerns, or to make a payment via credit card, please call us at 1-800-245-6977. If the above balance has already been paid, please disregard this notice. Thank you for your payment.

Sincerely,

Credit/Collection Department
NorthWestern Energy

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Jeffrey Decker
Issued By: Regulatory Specialist

SAMPLE FORMS

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

**Section No. 6
Sheet No. 22**
1st Revised
Canceling Original Sheet No. 22

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SAMPLE FORMS

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 23
Canceling Original Sheet No. 23

CUSTOMER NAME
MAILING ADDRESS
CITY, STATE ZIP

DATE

Account Number:
Service Address:

Dear CUSTOMER NAME,

Paying your NorthWestern Energy monthly budget bill is important. NorthWestern's Budget Payment Plan is a convenient way of paying the same amount each month. Because your budget account is past due, it is being removed from the Budget Payment Plan and the account is being billed in full. If you would like to discuss your account, please contact a representative immediately at 1-800-245-6977.

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NorthWestern's Budget Payment Plan makes paying your monthly utility bill easy. To make this process even easier we offer NorthWestern's EZ Pay. With NorthWestern's EZ Pay, your utility bill is automatically paid on the day you choose. To sign up for NorthWestern's EZ Pay or to get more information, please call our Customer Contact Center at 1-800-245-6977.

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Sincerely,
NorthWestern Energy
Collections Department

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