

SOUTH DAKOTA ELECTRIC RATE SCHEDULE

**NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA**

**Section No. 1
Sheet No. 2
Canceling 6th Revised
5th Revised Sheet No. 2**

**TABLE OF CONTENTS
(Continued)**

<u>Section</u>	<u>Item</u>	<u>Sheet No.</u>	
Rate No. 74	Small Qualifying Facility Rider (Time of delivery energy service)	31, 31.1	
	Interim Revenue Adjustment	32	
	Adjustment Clause	33, 33.1,	
	Adjustment Clause Rates	33a, 33b	
	Tax Adjustment Clause	34	
	Bill Crediting Program.....	35	
4	Summary List of Contracts with Deviations	1	
5	General Terms and Conditions.....	1,1a,2-13	
6	Sample Forms		
	Bill Form.....	1	
	Bill Form (reverse side)	1.1	
	First Reminder.....	2	
	Notice of Disconnection	3	
	Notice of Disconnection (Winter) (Residential)	4	
	Early Payment Notice.....	5	
	Return Check Letter	6	N
	Broken Arrangement Notice.....	7	N
	Past Due Notice	8	N
	Final Demand Notice.....	8.1	N
	NSF Letter.....	9	N
	Application for Service (Residential)	10	
	Separately Metered Residential Space Heating or Combination Space Heating and Cooling Installation Application and Agreement.....	11	
	Residential Dual-Fuel Application and Agreement Discounted Energy Option Application and Agreement	12, 12.1	T
	Application and Agreement for New or Increased Electrical Commercial and Industrial Service	13, 13.1	
	Landlord Agreement	14	
	Security for Utility Account	15	
	Surety Bond for Utility Services.....	16	
	Budget Payment Plan Agreement.....	17	
	Utility Bill Installment Agreement.....	18	
	S. D. Customer Information Booklet.....	19, 19.1	
	S. D. Customer Information for Commercial and Industrial Customers	20	
	Sheet Intentionally Left Blank	21	
	Budget Payment Plan Letter	22	N
	Deposit Letter.....	23	N
		24	N

SAMPLE FORMS

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
Sheet No. 1
7th Revised
Canceling 6th Revised Sheet No. 1



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Customer Name/Service Address	Account Number
JOHN DOE 1234 MAIN ST HURON SD	
	Billing Date 99/99/9999

Energy Costs	Account Activity	
	Previous Balance	999.99
	Payments Received Through 99/99/9999 - Thank You	999.99 CR
	Account Summary	
	Previous Account Balance	999.99
	Payments Received	999.99CR
	Current Charges	999.99
	Current Account Balance	999.99
	Monthly Budget Payment	999.99
	Utility Service	
	Outdoor Lighting	999.99
	Electric	999.99
	Natural Gas	999.99
	Taxes	999.99
	Total Current Utility Charges	999.99
	Products & Services	
	Monthly Fixed Charges	999.99
	Other Charges	999.99
	Other Taxes	999.99
	Adjustments	999.99
	Late Payment Fee	999.99
	10/10/2006 Bank Draft Payment	999.99
	Total Amount Due	999.99

(See back of page for additional billing details)
A late fee of \$2.00 plus 1% of the unpaid utility balance will be assessed if not paid by due date.

Return this portion of the bill with your payment.
Please direct inquiries to 1-800-245-6977 24 hours per day.

Account Number

Date Due 99/99/9999
Please Pay This Amount

Amount Paid

#XXXXXXXX#
#XXXX XXXX XX#
JOHN DOE
1234 MAIN ST
HURON SD 57350-2043

NORTHWESTERN ENERGY
PO BOX 1338
BUTTE MT 59702-1338
|||||

0000 00000000 01234569 000000000000

Date Filed: October 26, 2007 Service on and after
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Effective on less than 30 days notice by authority of the Public Utilities Commission of South Dakota, dated 11/20/2007. Jeffrey Decker
Issued By: Regulatory Specialist

SAMPLE FORMS

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
Sheet No. 1.1
Canceling 6th Revised 5th Revised Sheet No. 1.1

Account Number 0123456-9

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Products and Services

Monthly Fixed Charges

	Qty	@	Unit Price	Monthly Charge	Balance
ServiceEdge Basic Contract	1.00	@	999.99	999.99 999.99	

Utility Billing Detail

Rate	Read Code	Meter No	Read Dates From	To	Days	Meter Readings Current - Previous	Mult	Usage	Units	Amount
10 Electric Residential	Actual	1014334	05/24	04/24	30	85073 84600	1	473.00	KWH	
			Energy Charge							99.99
			Elec Fuel Purchase Power							99.99
										Service Total 99.99
81 Gas Res Serv SD	Actual	2056112	05/24	04/24	30	6677 6677	1	.00	CCF	
								.00	THERM	
			Local Delivery Charge							99.99
										Service Total 99.99
Taxes	State Sales Tax	9.99	City Sales Tax	9.99	Total Taxes	9.99				

This page for information only. All charges are included in the amount due on the cover page.

We appreciate the opportunity to serve you and welcome your feedback.

We invite you to contact us with your suggestions, concerns or questions 24 hours a day at 1-800-245-6977, email us at advocate@northwestern.com, or write us at P.O. Box 1318, Attention: Customer Advocate, Huron SD 57350. South Dakota customers with unresolved questions or concerns may contact the consumer affairs division of the South Dakota Public Utilities Commission at 500 East Capital Avenue, Pierre, SD 57501, or by Telephone at 1-605-773-3201.

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SAMPLE FORMS

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
Sheet No. 3
Canceling 6th Revised 5th Revised Sheet No. 3

CUSTOMER NAME
MAILING ADDRESS
CITY, STATE ZIP

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Notice of Intent to Disconnect Service

DATE
Account Number:
Service Address:

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L

Dear CUSTOMER NAME,

Our records show your utility account with us is overdue in the amount shown below:

Disconnect Amount \$999,999.99 Total Amount of Bill \$999,999.99

Please disregard this notice if payment has been made. We are willing to work with you to resolve the payment of your utility account, which may include possible payment arrangements. Please call a representative at our Customer Contact Center at 1-800-245-6977.

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Unless payment of \$999,999.99 is received prior to 99/99/9999 service will be disconnected. Once service is disconnected, in addition to payment of the utility bill, a reconnection fee of \$49.00 plus tax during business hours (\$69.00 plus tax after business hours) will be required before your utility service is restored.

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You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 1-800-332-1782.

Residential disconnection may be postponed for one thirty-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe that some or all of the charges are in error, we encourage you to contact us to discuss the disputed charges. If we can not resolve the dispute, you should pay the undisputed portion of the bill and then appeal the disputed amount to the South Dakota Public Utilities Commission.

Sincerely,
NorthWestern Energy
Collections Dept.

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SAMPLE FORMS

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 6
Sheet No. 6
2nd Revised
Canceling 1st Revised

CUSTOMER NAME _____ DATE _____
MAILING ADDRESS _____
CITY, STATE ZIP _____

RE: ACCOUNT NUMBER _____

Dear CUSTOMER NAME

NorthWestern Energy has received a return payment in the amount of \$X,XXX.XX on the above account. Your payment was returned for the following reason:

REASON

Please resubmit your payment within five (5) business days. If your account was previously in the termination process, the termination process may continue. You may pay by choosing from any of the following options:

- 1) Mail your payment to Po Box 1338, Butte MT 59702
- 2) Pay online at www.northwesternenergy.com
- 3) Pay by phone with a NorthWestern Energy Customer Care Representative at 1-800-245-6977
- 4) Pay via the automated phone system:
Checking, Savings and Money Market payments 1-800-218-4959
Credit/Debit and ATM card payments 1-877-361-4927

Your cooperation is greatly appreciated. If you have any questions, please call our Customer Care Center at 1-800-245-6977. Our hours are 6am to 10pm.

Sincerely,
NorthWestern Energy
Collections Department

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SAMPLE FORMS

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 8
3rd Revised
Canceling 2nd Revised Sheet No. 8

CUSTOMER NAME
MAILING ADDRESS
CITY, STATE ZIP

PAST DUE NOTICE

DATE

Dear CUSTOMER NAME,

We still have not received settlement of your past due final bill.

Further action will be taken if this matter is not settled promptly.

Please mail your payment by return mail or call our Customer Contact Center at 1-800-245-6977 if you have any questions regarding your account or if you need to discuss possible payment arrangements.

Sincerely,
NorthWestern Energy
Collections Department

Account No: XXXXXXXX-X Amount Due: \$X,XXX.XX

Service At: SERVICE ADDRESS

Please return this portion with your payment

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SAMPLE FORMS

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

**Section No. 6
Sheet No. 22
Sheet No. 22**
1st Revised
Canceling Original

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SAMPLE FORMS

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 23
1st Revised
Canceling Original Sheet No. 23

CUSTOMER NAME
MAILING ADDRESS
CITY, STATE ZIP

DATE

Account Number:
Service Address:

Dear CUSTOMER NAME,

Paying your NorthWestern Energy monthly budget bill is important. NorthWestern's Budget Payment Plan is a convenient way of paying the same amount each month. Because your budget account is past due, it is being removed from the Budget Payment Plan and the account is being billed in full. If you would like to discuss your account, please contact a representative immediately at 1-800-245-6977.

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NorthWestern's Budget Payment Plan makes paying your monthly utility bill easy. To make this process even easier we offer NorthWestern's EZ Pay. With NorthWestern's EZ Pay, your utility bill is automatically paid on the day you choose. To sign up for NorthWestern's EZ Pay or to get more information, please call our Customer Contact Center at 1-800-245-6977.

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Sincerely,
NorthWestern Energy
Collections Department

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