	KUP3 EL 02-U   In the Matter of IN THE MATTER OF THE FILING BY   MIDAMERICAN ENERGY COMPANY FOR APPROVAL OF TARIFF REVISIONS    Public Utilities Commission of the State of South Dakota			
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# RECEIVED

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## SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

MidAmerican Energy Company One RiverCenter Place 106 East Second Street P. O. Box 4350 Davenport, Iowa 52808 319 326-7111 Telephone

December 30, 2002

Electric Advice Letter No. 19

Ms. Debra Elofson Executive Director South Dakota Public Utilities Commission 500 East Capitol Avenue Pierre, South Dakota 57501 Contact: Telephone: Jeff C. Davis 563/333-8200

Dear Ms. Elofson:

The accompanying electric tariff sheets issued by MidAmerican Energy Company are transmitted to you for filing.

SDPUC Electric Tariff No. 1 Section No. 6

3rd Revised Sheet No. 4Canceling 2nd Revised Sheet No. 4Original Sheet No. 4.05

With this filing, MidAmerican is proposing several revisions to its Disconnect Notice form.

- 1. Bar coding has been added to aid in bill delivery and also allows MidAmerican to qualify for more favorable bulk postage rates.
- 2. Coding has been added to indicate when and which additional inserts should be mailed with the notice. See the hash marks on the left side of the payment stub.
- 3. Duplicate text has been added that specifies the amount that must be paid in order to avoid disconnection. This text is included as the first bullet point below the message box.
- 4. The second occurrence of the phone number has been deleted, and the language "Representatives are always available" has been moved to second bullet point under the message box.

Ms. Debra Elofson, Executive Director South Dakota Public Utilities Commission December 30, 2002 Page 2

5. A second version of the notice is being filed that displays a message regarding the amount of non-utility charges on the account. This is an informational message provided in effort to reduce customer misunderstanding over utility and non-utility charges as they relate to disconnection. Customers paying the amount listed on the current disconnect notice may believe that their account is paid in full even though non-utility charges are still due. Upon receipt of their next bill, the customer becomes aware that there is still a past due non-utility balance and, in turn, contacts MidAmerican for clarification. The non-utility charge message is intended to provide customers with additional account information in order to reduce confusion and misunderstandings.

MidAmerican does not disconnect customers for outstanding non-utility charges and no changes to this policy have been proposed.

MidAmerican also notes that these changes will be made in its other jurisdictions, i.e., Illinois and Iowa.

An original and ten copies of this Electric Advice Letter No. 19 and accompanying tariff sheets are submitted herewith. Please file stamp the enclosed additional copy and return in the self-addressed envelope.

Sincerely,

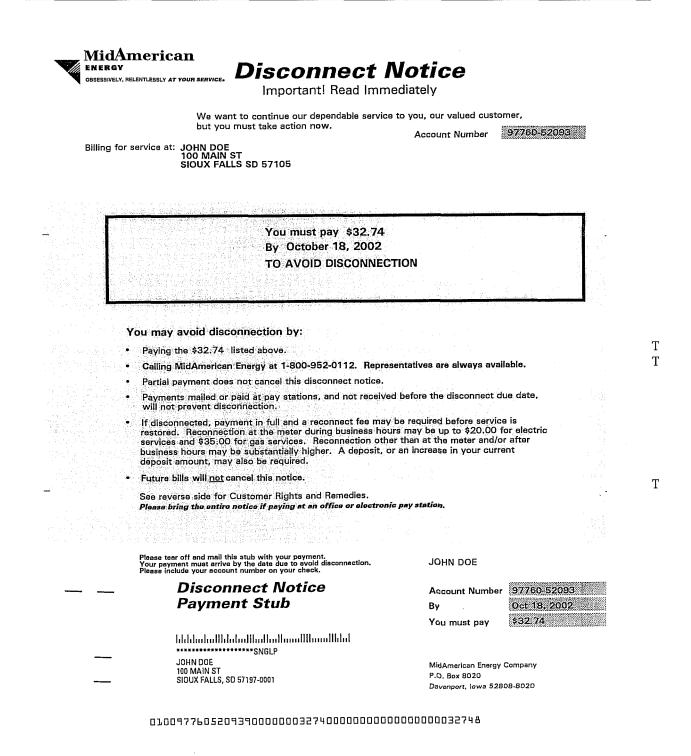
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Jeff C. Davis Rates Analyst

JCD-ks Enclosure



MIDAMERICAN ENERGY COMPANY ELECTRIC TARIFF NO. 1 Filed with the SOUTH DAKOTA P.U.C. Section No. 6 3rd Revised Sheet No. 4 Canceling 2nd Revised Sheet No. 4



#### MidAmerican ENERGY

MIDAMERICAN ENERGY COMPANY **ELECTRIC TARIFF NO. 1** Filed with the SOUTH DAKOTA P.U.C.

Section No. 6 Original Sheet No. 4.05



# **Disconnect Notice**

Important! Read Immediately

We want to continue our dependable service to you, our valued customer, but you must take action now.

Account Number 97760-52093

Billing for service at: JOHN DOE 100 MAIN ST SIOUX FALLS SD 57105

You must pay \$32.74 By October 18, 2002

TO AVOID DISCONNECTION

The above amount does not include past due non-utility charges of \$50.00

#### You may avoid disconnection by:

- Paying the \$32.74 listed above.
- Calling MidAmerican Energy at 1-800-952-0112. Representatives are always available.
- Partial payment does not cancel this disconnect notice.
- Payments mailed or paid at pay stations, and not received before the disconnect due date, will not prevent disconnection.
- If disconnected, payment in full and a reconnect fee may be required before service is restored. Reconnection at the meter during business hours may be up to \$20.00 for electric services and \$35.00 for gas services. Reconnection other than at the meter and/or after business hours may be substantially higher. A deposit, or an increase in your current deposit amount, may also be required.
- Future bills will not cancel this notice.

See reverse side for Customer Rights and Remedies. Please bring the entire notice if paying at an office or electronic pay station.

Please tear off and mail this stub with your payment. Your payment must arrive by the date due to avoid disconnection. Please include your account number on your check. Disconnect Notice

**Payment Stub** 

JOHN DOE

Βу You must pay

Account Number 97760-52093 Oct 18, 2002 \$32.74

հեհամահետհանահանանան JOHN DOE 100 MAIN ST SIDUX FALLS, SD 57197-0001

MidAmerican Energy Company P.O. Box 8020 Davenport, Iowa 52808-8020

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## South Dakota Public Utilities Commission WEEKLY FILINGS

#### For the Period of December 26, 2002 through January 1, 2003

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five business days of this report. Phone: 605-773-3705

#### CONSUMER COMPLAINTS

CT02-047 In the Matter of the Complaint filed by Patricia Bue on behalf of Stockholm Refrigeration, Inc., Stockholm, South Dakota, against QuantumLink Communications Regarding Unauthorized Switching of Services.

Complainant's representative states that Complainant's 800# was switched to QuantumLink without authorization. Complainant's representative requests \$1,000.00 for the unauthorized switch as allowed by South Dakota law.

Staff Analyst: Amy Kayser Staff Attorney: Kelly Frazier Date Docketed: 12/30/02 Intervention Deadline: N/A

#### ELECTRIC

# EL02-027 In the Matter of the Filing by MidAmerican Energy Company for Approval of Tariff Revisions.

Application by MidAmerican Energy Company to revise its disconnect notice including a version of the notice that displays a message regarding the amount of non-utility charges on the account. The company states this language is being added to reduce customer misunderstanding over utility and non-utility charges as they relate to disconnection.

Staff Analyst: Dave Jacobson Staff Attorney: Karen Cremer Date Docketed: 12/31/02 Intervention Deadline: 01/15/03

#### NATURAL GAS

### NG02-011 - In the Matter of the Application of Montana-Dakota Utilities Co. for Authority to Increase Rates for Natural Gas Service.

Application by Montana-Dakota Utilities Co. for approval to increase rates for natural gas service in its Black Hills service territory by \$2,173,380, or 5.8% based on a 2003 projected test year. The proposed increase for a residential customer would average about \$2.50 per month. The proposed rates may potentially affect about 40,800 natural gas customers in the Black Hills area of South Dakota.

Staff Analyst: Dave Jacobson Staff Attorney: Karen Cremer Date Docketed: 12/30/02 Intervention Deadline: 02/07/03

## NG02-012 In the Matter of the Filing by MidAmerican Energy Company for Approval of Tariff Revisions.

Application by MidAmerican Energy Company to revise its disconnect notice including a version of the notice that displays a message regarding the amount of non-utility charges on the account. The company states this language is being added to reduce customer misunderstanding over utility and non-utility charges as they relate to disconnection.

Staff Analyst: Dave Jacobson Staff Attorney: Karen Cremer Date Docketed: 12/31/02 Intervention Deadline: 01/15/03

#### TELECOMMUNICATIONS

## TC02-209 In the Matter of the Filing for Approval of an Amendment to an Interconnection Agreement between Qwest Corporation and Sprint Communications Company L.P.

On December 27, 2002, the Commission received a filing of a CLEC-To-CLEC Connections, CLEC-To-CLEC Cross Connections and Early Access Amendment to the Interconnection Agreement between Qwest Corporation and Sprint Communications Company L.P. According to the parties, this is an Amendment to the negotiated Interconnection Agreement approved by the Commission in Docket TC01-151, effective November 13, 2001. According to the parties, the Agreement is amended by adding terms and conditions for CLEC-To-CLEC Connections, CLEC-To-CLEC Cross Connections and Early Access as set forth in Attachment 1 and Exhibit A, attached to the Amendment. Any party wishing to comment on the agreement may do so by filing written comments with the Commission and the parties to the agreement no later than January 16, 2003. Parties to the agreement may file written responses to the comments no later than twenty days after the service of the initial comments.

Staff Attorney: Kelly Frazier Date Docketed: 12/27/02 Initial Comments Due: 01/16/03

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## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE FILING BY MIDAMERICAN ENERGY COMPANY FOR APPROVAL OF TARIFF REVISIONS ORDER APPROVING TARIFF REVISIONS

EL02-027

On December 31, 2002, the Public Utilities Commission (Commission) received an application from MidAmerican Energy Company (MidAmerican) requesting approval of its electric tariff sheet changes. According to the filing, MidAmerican proposes to revise its disconnect notice form. The revised tariff sheets are as follows:

SDPUC Electric Tariff No. I Section No. 6

3rd Revised Sheet No. 4 Original Sheet No. 4.05 Canceling 2nd Revised Sheet No. 4

At its regularly scheduled meeting of January 16, 2003, the Commission discussed final approval of the application. Commission Staff recommended approval of the disconnect notice tariff sheets.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapter 49-34A, specifically, 49-34A-2, 49-34A-4, 49-34A-6, 49-34A-8, and 49-34A-10 and ARSD 20:10:17:03. The Commission finds the disconnect notice changes to the customers' notices are just and reasonable and approves the changes. It is therefore

ORDERED, that the above-referenced revised tariffs are approved and are effective for service rendered on and after January 31, 2003.

Dated at Pierre, South Dakota, this <u>28<sup>TH</sup></u> day of January, 2003.

#### CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

Date (OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

ROBERT K. SAHR, Chairman

GARY HANSON, Commissioner

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