



Gary Hanson, Chairperson  
Chris Nelson, Vice Chairperson  
Kristie Fiegen, Commissioner

*South Dakota*

**PUBLIC UTILITIES COMMISSION**

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October 10, 2014

TO: Jason D. Topp  
CenturyLink  
[jason.topp@centurylink.com](mailto:jason.topp@centurylink.com)

FROM: South Dakota Public Utilities Commission

RE: NOTICE OF COMPLAINT; DEADLINE FOR ANSWER

**Docket CT14-001 - In the Matter of the Complaint filed by  
George W. and Carol A. Ferebee, Hill City, South Dakota,  
against CenturyLink Regarding a Telephone Service Dispute**

You are hereby notified that the enclosed complaint as referenced above has been filed with the South Dakota Public Utilities Commission against your company. Under the Administrative Rules of South Dakota, Section 20:10:01:09, you have twenty days in which to satisfy the complaint or file an answer in writing, unless the Commission grants an extension of this time limit.

If a settlement is not reached, your answer must be filed with the Commission by October 30, 2014. The filing of an answer does not foreclose the settlement of the complaint if you choose to compromise or otherwise settle this matter. In the event the complaint is not resolved, or you choose not to answer, a hearing date in front of the Commission will be set.

Please contact Karen Cremer, Staff Attorney or Deb Gregg, Consumer Affairs Manager with any questions.

Enclosure

cc: George W. and Carol A. Ferebee  
[silverfoxdriver@msn.com](mailto:silverfoxdriver@msn.com)