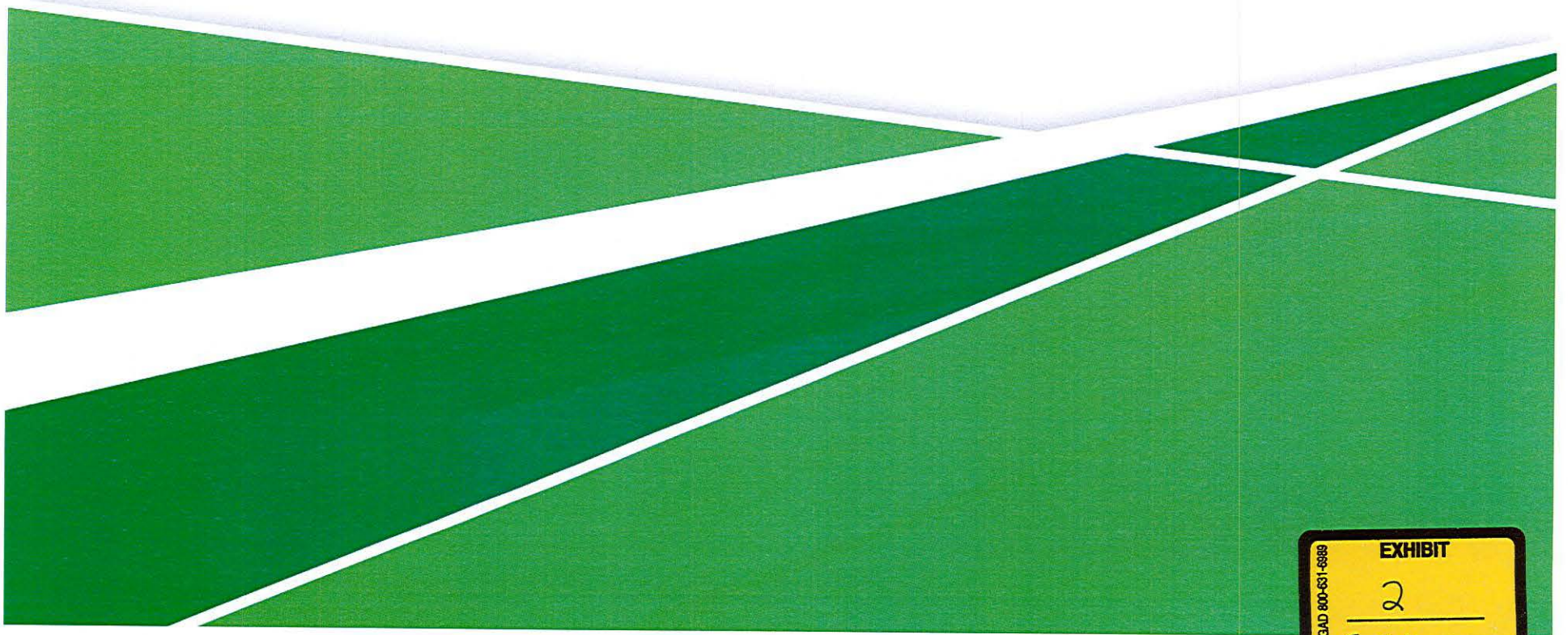


May 5, 2016



Wilson Service
Hill City South Dakota



PENGAD 800-831-6989
EXHIBIT
2
5-5-16 CW

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- Description of Service
- Area Map w/Cable Route
- Trouble Ticket Details 2013, 2014, 2015 & 2016
- Electrical Influences
- 2014 Lightning Remediation

Customer Service Description

Circuit Number: 6055742069

Product Family: RES PRIMARY

CLLI Code: HLCYSDCO

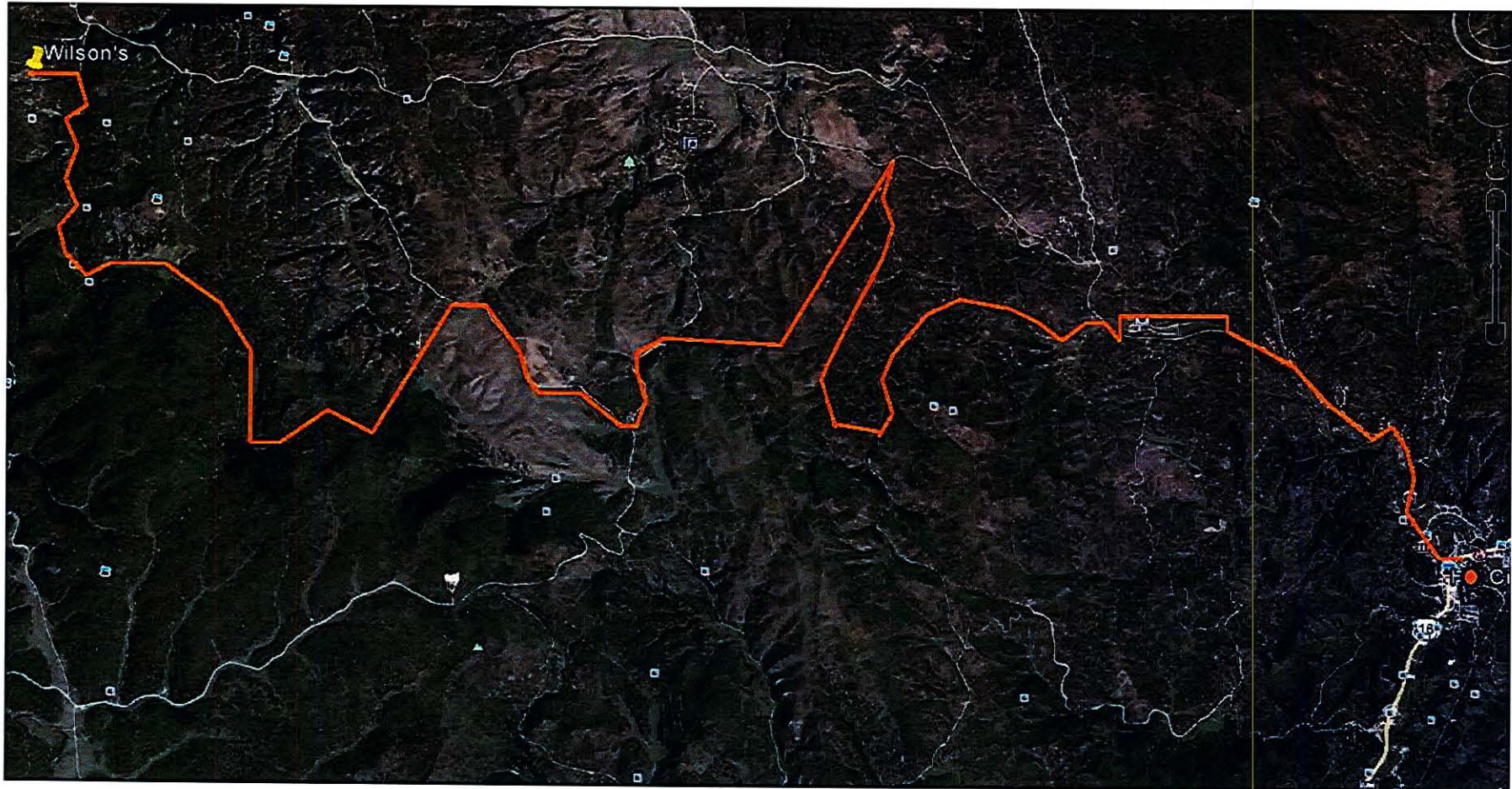
Customer Address: 11061 CASTLE CREEK RD
MAPQUEST: HILL CITY, SD 57745-6021

GIS Coordinates: 44.006953 -103.845891

Billing Name: JON & BARBARA WILSON

- The Wilson's are served by the last digital carrier system on this route which is 111,626 feet or 21.14 miles from the Hill City Central Office located at 205 Walnut St.
- There are four carrier systems on this cable route serving 241 customers today

Cable Route / Map



2013 Trouble Tickets

8 Trouble Tickets Total

- 2 Power Outages
- 2 Electronics
- 3 No Trouble Found
- 1 Long Distance Outage (Statewide)

Repair Reported	Commit Date	Repaired Date	Description
Friday 10/5/2013 8:55AM	10/9/2013 10-9-13	12:34PM	STORM CAUSD PG2 TO GO DOWN - (HISTORIC BLIZZARD / POWER)
Saturday 9-6-13 1:45P	9/6/2013 9-6-13	2:12PM	TALKED TO SUB PHONE NOW WORKNG
Tuesday 7/16/2013 9:53A	7/16/2013 7/16/2013		NO DISPATCH- LONG DISTANCE OUTAGE STATEWIDE
Saturday 7-13-13 7:25P	7/15/2013 7-15-13	2:15PM	FOUND OK SUSPECT PLANT - No Trouble Found
Wednesday 5-29-13 1:20P	5/30/2013 5-30-13	12:55PM	DEF HOUSING (Power)
Wednesday 4-24-13 7:52A	4/24/2013 4-24-13	11:30AM	EF PG MOUNTING GO DIG (BAD CARD)
Monday 4-22-13 12:49A	4/23/2013 4/23/2014		DIGITAL CHANNEL CARD (BAD CARD)
Thursday 4-11-13 5:11P	4/11/2013 4-11-13	5:12PM	no dispatch, no repair ticket authorized

2014 Trouble Tickets

6 Trouble Tickets

- 3 No Trouble Found
- 1 Cable Issue
- 1 Lightning
- 1 Power

Repair Reported	Commit Date	Repaired Date	Description
Wednesday 9/24/2014	9/25/2014	9-25-14 - 3:30PM	TA DIE RESTORED - No Trouble Found
Saturday 8-30-14 9:21AM	9/4/2014	9-4-14 - 10:00AM	cable cut
Saturday 6-28-14 6:54PM	7/1/2014	7-1-14 - 1:30PM	REPLACE CO CARD AND FUSES AT RT (BAD CARD)
Thursday 6-26-14 9:42PM	6/27/2014	6-27-14 - 1:57PM	GDS NTF. UP AFTER STORM NTF-NO TROUBLE FOUND
Tuesday 6-24-14 9:54AM	6/24/2014	6-24-14 - 1:33PM	CANCELLED BY CUSTOMER
Sunday 6/15/2014 11:30AM	6/16/2014	6-16-14 - 1:30PM	POWER CYCLE REPEATER HOUSING (Power)

2015 Trouble Tickets

5 Trouble Tickets

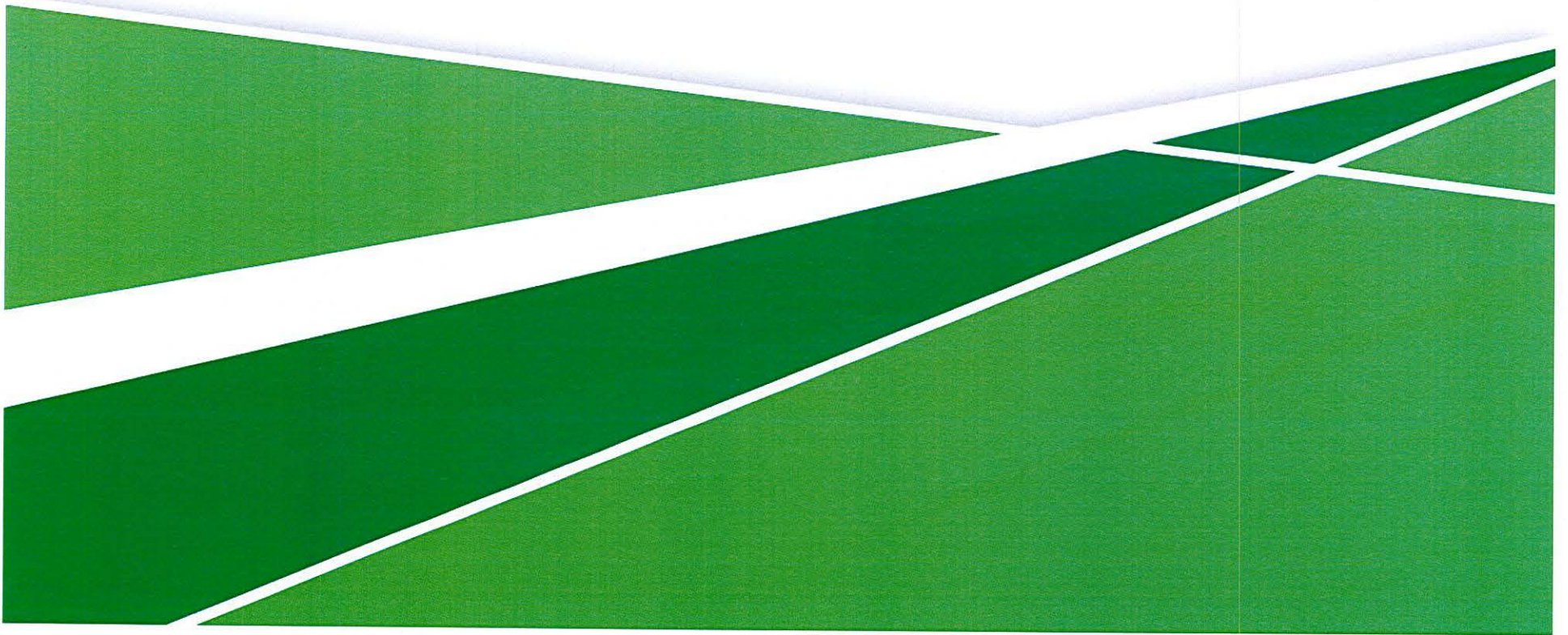
- 2 Go Digital Cards
- 3 No Problems Found

Repair Reported	Commit Date	Repaired Date	Description
Tuesday 10-27-15 11:09AM	10/28/2015	10-28-15 5:22PM	NTF - Storm caused Power Outage - Suspected Battery Failure - Tested Batteries - GOOD
Tuesday 08-18-15 7:49AM	8/18/2015	08-18-15 8:08PM	No Trouble Found - Suspect Plant / Cable
Sunday 08-08-15 10:39AM	8/11/2015	08-11-15 6:44PM	REPLACED DIGITAL CHANNEL CARD
Tuesday 07-21-15 1:43PM	7/22/2015	07-24-15 3:10PM	No Trouble Found - Good to SNI - Subscriber Network Interface
Sunday 05-10-15 7:26PM	5/13/2015	05-13-15 2:42PM	REPLACED DIGITAL CHANNEL CARD

2016 Trouble Tickets

NONE

Lightning Remediation 2014



Grounding Remediation

The grounding remediation completed for the Ferebee's also encompassed the Wilson's

- Technician Hours – 104.5
- Technician Expense = \$8,882.50
- Grounding Remediation - 40ft trench, 40 inches deep, 18 inches wide, with 8 inches of Low Ohm Concrete in the bottom of the trench and a #2 solid copper tinned wire placed in the center of the low ohm concrete mix

**Total Spent on Ground Remediation & Wilson's Trouble Tickets –
2013, 2014 & 2015 - \$28,538.86**

Date	CMS#	Description	Invoice
12/9/2014	14279284	George Ferebee's Terminal – Grounding	\$ 2,101.00
12/9/2014	14279303	Castle Creek Road – Grounding	\$ 2,209.17
12/9/2014	14279315	East Slate Road – Grounding	\$ 2,149.98
12/9/2014	14279320	Williams Draw – Grounding	\$ 2,028.55
12/9/2014	14279326	12180 Deerfield Road (Wilson's) – Grounding	\$ 2,120.39
12/9/2014	14279336	Ground Enhancing Material	\$ 4,415.27
6/26/2015	15136679	Gillette Prairie Forestry Road (Ped Washed in Creek)	\$ 232.00
		Noise/Power Mitigation Specialist @\$550.00/day 8 days	\$ 4,400.00
		Tech Time Not Included	\$ 19,656.36