

## Individual Report for Docket Number : CT14-001

**Docket Title:**

In the Matter of the Complaint filed by George W. and Carol A. Ferebee, Hill City, South Dakota, against CenturyLink Regarding a Telephone Service Dispute

**Open Date :** 10/10/2014**Close Date :** 09/07/2018**Days Open :** 1428**Reopened Date :****Filing Type :**

CT

**Tax ID # :****Attorney :**

KC

**Staff :**

DG

**Date Of Final Decision :**

09/04/2018

**Memo :**

09/04/18 - Commission Meeting; 05/05/16 - Hearing

### Primary Appeal Information

**Appeal Date :****Appellant :****Decision Date :****Appeal Location :****Current Status :****Description of Above Decision :**

### Secondary Appeal Information

**Appeal Date :****Appellant :****Decision Date :****Appeal Location :****Current Status :****Description of Above Decision :**

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### Docket Notes :

10/10/14 - Filed and Docketed - M:/puc/web/internet/commission/dockets/complaint/2014/ct14-001/file name.pdf  
10/10/14 - Complaint - M:/complaint.pdf  
10/10/14 - Notice of Complaint- Deadline for Answer - M:/notice.pdf  
10/10/14 - Complaint - M:/complaint.pdf  
10/30/14 - Qwest Corporation dba CenturyLink QC's Answer to the Complaint of George W. and Carol A. Ferebee - M:/answer.pdf  
10/30/14 - Certificate of Service - M:/certificateofservice.pdf  
11/18/14 - Qwest Corporation dba CenturyLink QC's Amended Answer to the Complaint of George W. and Carol A. Ferebee - M:/amendedanswer.pdf  
11/18/14 - Certificate of Service - M:/certificateofservice111814.pdf  
04/08/16 - Order For and Notice of Hearing - M:/puc/web/internet/commission/orders/complaint/2016/ct14-001.pdf  
04/29/16 - Qwest Corporation dba CenturyLink QC's Application to File Second Amended Answer to the Complaint of George W. and Carol A. Ferebee - m:/app042916.pdf  
04/29/16 - Certificate of Service- M:/appcertificate.pdf  
04/29/16 - Qwest Corporation dba CenturyLink QC's Second Amended Answer to the Complaint of George W. and Carol A. Ferebee - M:/seocondamendedanswer.pdf  
04/29/16 - Certificate of Service - m:/answercertificate.pdf  
04/29/16 - Exhibit 1 - M:/exhibit1.pdf  
05/02/16 - Amended Application to File CenturyLink's Second Amended Answer - M:/amendedapplication.pdf  
05/02/16 - Certificate of Service - M:/certificateofservice050216.pdf  
05/02/16 - Qwest Corporation dba CenturyLink QC's Amended Second Amended Answer - M:/amendedanswer.pdf  
05/02/16 - Certificate of Service - M:/certificateofservice050216b.pdf  
05/02/16 - Amended Exhibit 1 - Description of the Facilities Used to Serve Customers in this Area, and a List of the Outages, Actions, Improvements Made by and Monies Expended by CenturyLink to Satisfy the Complaint from 2013 to the Present- m:/amendedexhibit1.pdf  
06/07/16 - Qwest Corporation dba CenturyLink QC - Exhibit 1 - Ferebee Service - Hill City, South Dakota - M:/hearingexhibit1.pdf  
06/07/16 - Exhibit 2 - Wilson Service - Hill City, South Dakota - M:/hearingexhibit2.pdf  
06/08/16 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through May 31, 2016 - M:/ltr060816.pdf  
06/08/16 - oReport of Outages through May 31, 2016- M:/outages060816.pdf  
06/09/16 - oCertificate of Service- M:/cos060816.pdf  
06/15/16 - George W. Ferebee's Letter regarding Telephone Service Disruption - M:/ltr061516.pdf  
06/17/16 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through June 11, 2016 - M:/ltr061716.pdf  
06/17/16 - Certificate of Service - M:/certificateofservice061716.pdf  
06/17/16 - Report of Outages through June 11, 2016 - M:/report061716.pdf  
07/20/16 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through July 5, 2016 - M:/ltr072016.pdf  
07/20/16 - Report of Outages through July 5, 2016 - M:/report070516.pdf  
07/20/16 - Certificate of Service - M:/certificateofservice072016.pdf  
07/29/16 - CenturyLink QC's Letter to PUC regarding Responses from May 5, 2016, Hearing - M:/ltr072916.pdf  
09/07/18 - Order Granting Motion to Dismiss - m:/puc/web/internet/commission/orders/complaint/2018/ct14-001.pdf  
09/07/18 - Docket closed - M:/close.pdf

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**Docket Synopsis :**