

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**
500 East Capitol Building, Pierre SD 57501

COMPLAINT

RECEIVED
DEC 19 2011
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

| Complainant(s) (Person(s) filing the complaint) | | Respondent(s) (Person(s) or Company complained against) As a minimum, the name of the company | |
|--|---------------------------|---|--------------------------|
| Name | Lee Andersen | Utility Company | Mid American Energy |
| Address | 3400 W 49th St, Suite 202 | Contact Person | |
| City, State, Zip | Sioux Falls, SD 57106 | Address | PO Box 8020 |
| Work Phone | 605-323-0666 | City, State, Zip | Davenport, IA 52808-8020 |
| Home Phone | 605-338-0649 | Phone | 888-427-5632 |
| Cellular Phone | 605-728-9555 | Fax | |

If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below: (If Complainant is not represented by an attorney, please leave blank:)

These are the facts giving rise to my complaint:

In October of 2009 Progressive Property Management became the property manager for 1021, 1025 and 1027 E 8th Street in Sioux Falls, SD. These properties were owned by David Beesler of Loomis, California. In October of 2010 notices were attached to the doors of the property notifying the tenants that the property was being repossessed and that they would have to vacate the property. There was no contact information on these notices. The company that originally held the mortgage on the property had gone bankrupt and I could not find out any information regarding any change of ownership since the owner we had the management agreement with would not answer my phone calls nor return them. He did not respond to written inquiries either. In October I called Mid American and informed them we no longer had any connection with these properties. I told them I would try to find out who the new owners were. In December I found out who had taken possession of the properties. At that time I wrote both the new owner and Mid American Energy (see attached).

I thought I had solved the problem until June when mysteriously a balance transfer appeared on the property located at 4808 S Baha Ave, Sioux Falls, SD. This property is owned by Lori Stuckers. I then contacted the PUC (letter attached). Then this balance disappeared again.

It resurfaced again this month on the account for 1601 N Louise Ave, Sioux Falls, SD owned by Sweetman Construction.

Please complete the reverse side of this document

NOTE: Please attach additional facts, if necessary, to explain your situation. Also, enclose copies of any bills or other documents which may pertain to your complaint.

RESOLUTION REQUEST

I ask that the Public Utilities Commission grant the following remedy. (What do you think the Commission should do to solve your complaint? Be specific in your request for a resolution.)

Progressive Property Management does not owe this bill nor do any of the owners of other properties we manage. Federal Home Loan Mortgage was the owner of the property at the time these bills were incurred. Mid American Energy should remove this balance from all accounts with Progressive Property Management

NOTE: Please attach any additional pages, if necessary.

AFFIRMATION STATEMENT

I hereby affirm that these statements are true and accurate to the best of my knowledge.

Ree Anderson
Complainant's Signature(s)

12-14-11
Date

