



MidAmerican Energy Company
106 East Second Street
P.O. Box 4350
Davenport, Iowa 52808-4350

January 6, 2010

LOIS M DENEUI
PO BOX 106
LENNOX SD 57039

Reference: Account number [REDACTED]

Dear Mr. Deneui:

MidAmerican Energy Company's goal is to provide accurate and timely bills to every customer. Unfortunately, the electronic transmission device on the gas meter located at 112 West 3rd Avenue was programmed incorrectly and has only been registering half of the actual gas usage consumed since March 2007.

As a result, you received bills for less gas consumption than you actually used from February 2007 to November 2009. In accordance with the tariffs filed and approved by the South Dakota Public Utilities Commission, we have recalculated your billing for 34-months. You were undercharged by \$1,335.04, and we have applied this amount to your account. A corrected bill and a billing adjustment worksheet are enclosed.

It is MidAmerican's top priority to provide our customers with excellent service. We regret any inconvenience this error may have caused you. Please contact us toll free at 888-427-5632 if you have any questions regarding this matter.

Sincerely,

A handwritten signature in cursive script that reads "Vickie".

Vickie, Billing Representative
Customer Accounting

MidAmerican

ENERGY
OBSSESSIVELY. RELENTLESSLY AT YOUR SERVICE.

FAX 563-336-3568

Customer Service: 1-888-427-5632
PO Box 8020 Davenport IA 52808-8020
www.midamericanenergy.com

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
[REDACTED]	Jan 27, 2010	\$1,447.95

Service Address: LOIS M DENEUI
112 W 3RD AVE
LENNOX SD 57039

Date: 01/05/10

GAS CHARGES

CORRECTED BILL

Rate: SVF Residential

Meter No: A95116370

Company Reading	12/21/09	4208
Company Reading	11/30/09	4066
Total ccf		142

142 ccf x 0.967 pressure x 1.014 BTU factor = 139 therms

Company Reading	12/30/09	56
Company Reading	12/21/09	0
Total ccf		56

56 ccf x 0.967 pressure x 1.014 BTU factor = 55 therms

11/30/09 to 12/30/09 30 billing days

Basic Service Charge		8.00
Delivery Charge	194 x 0.18125	35.16
Gas Supply Charge	194 x 0.56081	108.80
Energy Efficiency Charge	194 x 0.02000	3.88
2.00 % Municipal Tax		3.12
4.00 % State Sales Tax		6.23
Total		\$165.19

OTHER CHARGES

Billing Adjustment	\$1,335.04
Excess Credit	\$-52.28

what is this

HELP YOUR NEIGHBOR



Please consider a donation to MidAmerican's I CARE program to help customers in your community pay heating bills or make their homes more energy efficient. Your tax deductible donation will stay in your community and go directly toward providing assistance to low-income customers in need. You can make a monthly pledge by marking the boxes on this month's bill stub and returning it with your payment.

MESSAGE CENTER

Your next scheduled read date is Feb 2, 2010. Meter Read Group 21

If payment is received after Jan 27, 2010, a late payment charge of \$21.71 will be assessed on your next bill.

If you have a question regarding your bill, service or another issue, please call us toll free at 1-888-427-5632. Customer service associates are available 24 hours a day, seven days a week to help you. If you prefer to conduct business electronically, various online customer services are available at www.midamericanenergy.com. Customers using a TDD can reach us at 1-800-747-0593. If you have a complaint that MidAmerican is unable to resolve, you may request assistance from the South Dakota Public Utilities Commission by calling 605-773-3201 or writing to them at 500 E Capitol Avenue, State Capitol Building, Pierre, South Dakota 57501.

Keep
Send
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ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
[REDACTED]	Jan 27, 2010	\$1,447.95

MidAmerican
ENERGY
OBSSESSIVELY. RELENTLESSLY AT YOUR SERVICE.

I want to contribute to the I CARE program

\$1
 \$5
 \$10
 Other Amount

Monthly One Time

LOIS M DENEUI
PO BOX 106
LENNOX SD 57039-0106

MidAmerican Energy Company
PO Box 8020
Davenport IA 52808-8020





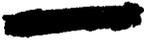
MidAmerican Energy Company
 106 East Second Street
 P.O. Box 4350
 Davenport, Iowa 52808-4350

*There is no recording of
 fuel assistance on this form.*

SOUTH DAKOTA GAS METER ADJUSTMENT

LOIS M DENEUI
 112 W 3RD AVE
 LENNOX SD 57039

Acct. #



Meter #

A95116370

TOTAL ADJU DATES:

Feb-07

Nov-09

MONTH/YEAR	Usage/CCF	Dollars	Usage/CCF	Dollars	Difference
1	58	\$52.28	116	\$95.31	\$43.03
Nov-09	48	\$40.43	96	\$72.37	\$31.94
Oct-09	13	\$15.55	26	\$22.07	\$6.52
Sep-09	8	\$12.00	16	\$15.52	\$3.52
Aug-09	9	\$12.60	18	\$16.71	\$4.11
Jul-09	11	\$13.33	22	\$18.20	\$4.87
Jun-09	22	\$18.84	44	\$28.71	\$9.87
May-09	42	\$31.06	84	\$54.17	\$23.11
Apr-09	60	\$48.66	120	\$88.85	\$40.19
Mar-09	81	\$60.41	162	\$112.34	\$51.93
Feb-09	104	\$107.35	208	\$207.19	\$99.84
Jan-09	104	\$113.87	208	\$220.28	\$106.41
Dec-08	59	\$62.36	118	\$116.25	\$53.89
Nov-08	29	\$32.91	58	\$56.49	\$23.58
Oct-08	9	\$17.76	18	\$27.03	\$9.27
Sep-08	8	\$17.84	16	\$27.21	\$9.37
Aug-08	8	\$20.47	16	\$32.47	\$12.00
Jul-08	9	\$21.71	18	\$34.93	\$13.22
Jun-08	23	\$41.39	46	\$72.88	\$31.49
May-08	44	\$66.34	88	\$125.57	\$59.23
Apr-08	63	\$90.29	126	\$172.09	\$81.80
Mar-08	95	\$117.11	190	\$226.89	\$109.78
Feb-08	98	\$112.12	196	\$216.82	\$104.70
Jan-08	95	\$106.96	190	\$204.37	\$97.41
Dec-07	60	\$65.68	120	\$122.89	\$57.21
Nov-07	24	\$29.09	48	\$48.82	\$19.73
Oct-07	10	\$16.22	20	\$23.95	\$7.73
Sep-07	8	\$14.50	16	\$20.52	\$6.02
Aug-07	8	\$15.51	16	\$22.54	\$7.03
Jul-07	9	\$17.16	18	\$25.85	\$8.69
Jun-07	10	\$18.29	20	\$28.10	\$9.81
May-07	43	\$52.28	86	\$97.14	\$44.86
Apr-07	48	\$63.32	96	\$119.34	\$56.02
Mar-07	80	\$98.72	160	\$185.58	\$86.86
Feb-07	1400	\$ 1,624.41	2800	\$2,959.45	\$ 1,335.04

Billing Adjustment
 Energy Assistance DVP
 Current Month Charges
Amount Due

\$ 1,335.04
 \$ (52.28)
 \$ 165.19
\$ 1,447.95