

CITOUCH - History Hist Start Date : '03/01/2007' , Hist End Date : '04/01/2008'				
	Date	Time	User	Bill Acct
1)	03/20/2007	1:26 PM	T48234	40390-60149
2)	03/20/2007	4:23 PM	T32856	40390-60149
3)	03/21/2007	9:45 AM	T34649	40390-60149
4)	03/23/2007	3:53 PM	T40589	40390-60149
5)	08/01/2007	9:26 AM	T53449	40390-60149
6)	08/09/2007	3:42 PM	T41241	40390-60149
7)	12/07/2007	9:41 AM	T78668	40390-60149
8)	12/07/2007	9:42 AM	T78668	40390-60149
9)	01/28/2008	9:59 AM	T79184	40390-60149
10)	02/28/2008	10:21 AM	T79184	40390-60149
11)	03/20/2008	3:28 PM	T38936	40390-60149
1)	CSA placed connect order to start service in customer's name.			
2)	Customer Office Specialist verified the order was assigned to the proper work group.			
3)	Senior Billing Representative completed work on the account related to the connect order.			
4)	CSA who spoke with the customer's mother. See background.			
5)	Senior Billing Representative updated the premise address from Apt 10 to Unit 10.			
6)	Support Services Specialist provided the property owner the budget information.			
7)	Contract employee updated the mailing address based on notification from the USPS.			
8)	Same contract employee as 7.			
9)	Contract employee was working a report related to the disconnect notice.			
10)	Same contract employee as 9. The employee was working a report related to the disconnect notice.			
11)	CSA who placed the disconnect order.			

