



Dustin Johnson, Chair  
Steve Kolbeck, Vice Chair  
Gary Hanson, Commissioner

## **SOUTH DAKOTA PUBLIC UTILITIES COMMISSION**

500 East Capitol Avenue  
Pierre, South Dakota 57501-5070  
[www.puc.sd.gov](http://www.puc.sd.gov)

Capitol Office  
(605) 773-3201  
1-866-757-6031 fax

Warehouse  
(605) 773-5280  
(605) 773-3225 fax

Consumer Hotline  
1-800-332-1782

June 8, 2009

**TO:** Ms. Suzan Stewart  
MidAmerican Energy Company

**FROM:** South Dakota Public Utilities Commission

**RE:** NOTICE OF COMPLAINT; DEADLINE FOR ANSWER

In the Matter of the Complaint filed by Tyler McFarland, Sioux Falls, South Dakota, against MidAmerican Energy Company Regarding a Billing Dispute Docket CN09-001

You are hereby notified that the enclosed complaint as referenced above has been filed with the South Dakota Public Utilities Commission against your company. Under the Administrative Rules of South Dakota, Section 20:10:01:09, you have twenty days in which to satisfy the complaint or file an answer in writing, unless the Commission grants an extension of this time limit.

If a settlement is not reached, your answer must be filed with the Commission by June 29, 2009. The filing of an answer does not foreclose the settlement of the complaint if you choose to compromise or otherwise settle this matter. In the event the complaint is not resolved, or you choose not to answer, a hearing date in front of the Commission will be set.

Please contact Kara Semmler, Staff Attorney or Deb Gregg, Consumer Affairs Director with any questions.

Enclosure

cc: Mr. Tyler McFarland

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**  
500 East Capitol Building, Pierre SD 57501

**COMPLAINT**

| Complainant(s)<br>(Person(s) filing the complaint) |                        | Respondent(s)<br>(Person(s) or Company complained against)<br>At a minimum, the name of the company |              |
|--|------------------------|---|--------------|
| Name   | Tyler McFarland        | Utility Company   | Mid American |
| Address  | 617 S Main             | Contact Person  |              |
| City, State, Zip                                   | Sioux Falls, SD, 57105 | Address   |              |
| Work Phone   |                        | City, State, Zip  |              |
| Home Phone   |                        | Phone   |              |
| Cellular Phone                                     | 605-728-1404           | Fax   |              |

If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below: (If Complainant is not represented by an attorney, please leave blank:

These are the facts giving rise to my complaint:

I notified the Company that I moved and asked to have id removed on or about the date of June 10th 2007. Costello properties said in fact that when a resident moves out that they put the bills in their name until a new resident occupies the residence. And they must provide proof that it is in their name (the bills).

**Please complete the reverse side of this document**

**NOTE:** Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

**RESOLUTION REQUEST**

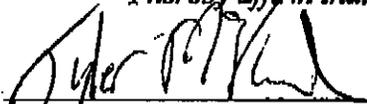
I ask that the Public Utilities Commission grant the following remedy. (What do you think the Commission should do to solve your complaint? Be specific in your request for a resolution.)

Remove my bill and the judgement off of my credit report. And possibly return all of my rejected Rental Apps price 150.00 dollars

**NOTE:** Please attach any additional pages, if necessary

**AFFIRMATION STATEMENT**

*I hereby affirm that these statements are true and accurate to the best of my knowledge.*

  
Complainant's Signature(s)

6-4-09  
Date

