

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

500 East Capitol Building, Pierre SD 57501

RECEIVED

FEB 15 2008

COMPLAINT

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

Complainant(s) (Person(s) filing the complaint)		Respondent(s) (Person(s) or Company complained against) At a minimum, the name of the company	
Name	Chris Weber - Pico's Garage Inc	Utility Company	Reduced Rates Long Distance
Address	2411 W 5th St	Contact Person	
City, State, Zip	Sioux Falls SD, 57104	Address	
Work Phone	605-331-4902	City, State, Zip	
Home Phone		Phone	
Cellular Phone		Fax	

If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below: (If Complainant is not represented by an attorney, please leave blank:

These are the facts giving rise to my complaint:

Please see ent letters.

Please complete the reverse side of this document

NOTE: Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

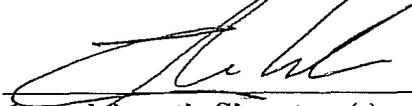
RESOLUTION REQUEST

I ask that the Public Utilities Commission grant the following remedy. (What do you think the Commission should do to solve your complaint? Be specific in your request for a resolution.)

NOTE: Please attach any additional pages, if necessary

AFFIRMATION STATEMENT

I hereby affirm that these statements are true and accurate to the best of my knowledge.


Complainant's Signature(s)

Feb 14, 08
Date

August 18, 2007

Attn: Deb
PUBLIC UTILITIES COMMISSION
Fax: 1-866-757-6031

I am writing a letter of complaint to the commission regarding unauthorized and non-delivered services from a company called Reduced Rate Long Distance, LLC. I received original billings from Reduced Rate Long Distance, LLC and made numerous attempts to contact them for an explanation for the billing. I could never get through to a representative so I left a message requesting a return a phone call. A return phone call from the company never occurred. As a result, I soon received the notice from the Debt Collection Company regarding collection for this company. Enclosed is the Debt Collection notice from First Federal Credit Control, Inc. requesting collection from services I supposedly received from Reduced Rate Long Distance, LLC. I never authorized or obtained any service from Reduced Rate Long Distance, LLC and am requesting your investigation into this matter.

I'm requesting your assistance and hope you may find some resolution into this matter soon. Please contact me with the results of your findings. I may be reached at 605-331-4902.

Thank You for your assistance.

Chris Weber
Pico's Garage Inc.
2411 W 5th St.
Sioux Falls, SD 57104

PERSONAL & CONFIDENTIAL

24700 CHAGRIN BLVD STE 205
CLEVELAND, OH 44122-5662



**FIRST FEDERAL
CREDIT CONTROL, INC.**

Address Service Requested

FFBA
A DEBT COLLECTION COMPANY - NOT A CREDIT BUREAU

NOT AFFILIATED WITH THE U.S. GOVERNMENT

Los representantes de habla hispana están disponibles
de lunes a viernes 8:00am - 5:00pm.

Aug 13, 2007



#1 *****MIXED AADC 442
PICO'S GARAGE INC.
2411 W 5TH ST
SIOUX FALLS SD 57104-5673

Cleveland
Toll Free

216-763-2228
866-417-7378

CREDITOR: REDUCED RATE LONG DISTANCE, LLC

ACCOUNT NO.:

PAY THIS AMOUNT → \$ 96.18

**YOUR ACCOUNT HAS BEEN REFERRED TO THIS COLLECTION AGENCY FOR COLLECTION. ALL UNPAID ACCOUNTS
COULD BE REPORTED TO A NATIONAL CREDIT BUREAU. RETURN THE BOTTOM OF THIS FORM WITH PAYMENT IN FULL.**

PLEASE CONTACT PAULA ZANE - EXT - 241

Creditor	Amt Owed
RATE LONG DISTANCE, LLC,	96.18

THIS IS A COMMUNICATION FROM A DEBT COLLECTOR.

IMPORTANT NOTICE

**UNLESS YOU NOTIFY THIS OFFICE WITHIN 30 DAYS AFTER RECEIVING THIS NOTICE THAT YOU DISPUTE THE VALIDITY
OF THIS DEBT OR ANY PORTION THEREOF, THIS OFFICE WILL ASSUME THIS DEBT IS VALID. IF YOU NOTIFY THIS
OFFICE IN WRITING WITHIN 30 DAYS FROM RECEIVING THIS NOTICE, THIS OFFICE WILL: OBTAIN VERIFICATION OF
THE DEBT OR OBTAIN A COPY OF A JUDGEMENT AND MAIL YOU A COPY OF SUCH JUDGEMENT OR VERIFICATION.
IF YOU REQUEST THIS OFFICE IN WRITING WITHIN 30 DAYS AFTER RECEIVING THIS NOTICE, THIS OFFICE WILL
PROVIDE YOU WITH THE NAME AND ADDRESS OF THE ORIGINAL CREDITOR, IF DIFFERENT FROM THE CURRENT
CREDITOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.**

RETAIN THE UPPER PORTION FOR YOUR RECORDS. DETACH AND RETURN THIS FORM WITH PAYMENT.

TO AVOID ERRORS, PLEASE MAKE ALL PAYMENTS PAYABLE TO FFCC OR TO THE CREDITOR LISTED ABOVE AND MAIL TO THIS OFFICE.
INCLUDE YOUR ACCOUNT NUMBER LISTED ABOVE ON YOUR CHECK OR MONEY ORDER.

NAME: PICO'S GARAGE INC.

Aug 13, 2007 P2

CREDITOR: REDUCED RATE LONG DISTANCE, LLC

ACCOUNT NO.:

PAY THIS AMOUNT → \$ 96.18

Please indicate which credit card to use for payment and complete the information below.
For all credit card payments, please verify your CID number, which is located on the back
of your card. The CID number is the last 3 or 4 digits after your card number.

<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> AMEX	<input type="checkbox"/> VISA
CARD NUMBER		CID
SIGNATURE		EXP. DATE

MAKE SURE OUR ADDRESS SHOWS IN WINDOW

**FIRST FEDERAL CREDIT CONTROL
24700 CHAGRIN BLVD STE 205
CLEVELAND, OH 44122-5662**