

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**
500 East Capitol Building, Pierre SD 57501

RECEIVED

NOV 13 2007

COMPLAINT

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

Complainant(s) (Person(s) filing the complaint)		Respondent(s) (Person(s) or Company complained against) At a minimum, the name of the company	
Name	HERRON BRICK	Utility Company	REDUCED RATE LONG-DIST.
Address	DAKOTA MASONRY 1543 LEADWOOD AVE.	Contact Person	
City, State, Zip	RAPID CITY, SD 57702	Address	P.O. Box 149745
Work Phone	(605) 343-3733	City, State, Zip	ORLANDO, FL 32814
Home Phone		Phone	1-866-367-7753
Cellular Phone	(605) 201-7151	Fax	1-877-539-7924
If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below: (If Complainant is not represented by an attorney, please leave blank:			

These are the facts giving rise to my complaint:

ON OR ABOUT DECEMBER 5 OF 2005 AN INDIVIDUAL CONTACTED RANDY AXER - THEN PRESIDENT OF DAKOTA MASONRY - AND REPRESENTED HIMSELF AS A LONG-DISTANCE REPRESENTATIVE FOR PRAIRIE WAVE (THIS WAS PART OF THE CONVERSATION, BUT IS CUT-OFF IN THE AUDIO WAVE FILE) AND REDUCED RATE LONG DISTANCE - I.E./R.R.L.D. IT WAS RANDY'S UNDERSTANDING THAT HE WAS AUTHORIZING LONG-DISTANCE FOR TELEPHONE SERVICE VIA PRAIRIE WAVE. WHEN THE BILLS CAME OUT AFTER THIS AUTHORIZATION, THERE WAS NO SEPERATE DISTINCTION BETWEEN R.R.L.D + PRAIRIE WAVE. THE L.D. CHARGES ARE CLEARLY BILLED BY PRAIRIE WAVE.

IN MAY 2006 HERRON BRICK PURCHASED DAKOTA MASONRY. DAKOTA MASONRY CLOSED ITS BOOKS + CEASED ITS DAY TO DAY OPERATIONS.

ON JULY 30th, 2007 DAKOTA MASONRY RECEIVED HIS FIRST BILL FROM REDUCED RATE AT THE CURRENT LOCATION (HERRON BRICK). TWO MORE BILLS DATED AUG. 20 + SEPT. 20 HAVE BEEN RECEIVED. ON OCT 5, 2007 A BILL FROM FIRST FEDERAL CREDIT CONTROL (COLLECTION AGENCY FOR RRLD) WAS RECEIVED. - SEE ATTACHED.

AFTER RECEIVING THE FIRST BILL FROM RRLD, JANET CHALLENGER IMMEDIATELY CONTACTED PRAIRIE WAVE + WAS INFORMED THIS OUTFIT IS ILLEGITIMATE, DO NOT PAY THE BILL. WHEN THE 2nd BILL WAS RECEIVED WE THEN CONTACTED KATHY FORD + SHE INFORMED US OF THE PENDING LAWSUIT AS RRLD DID NOT HAVE A CONTRACT WITH PRAIRIE WAVE TO BILL DAKOTA MASONRY OR HERRON BRICK.

Please complete the reverse side of this document

NOTE: Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

RESOLUTION REQUEST

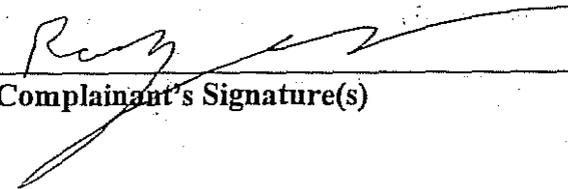
I ask that the Public Utilities Commission grant the following remedy. (What do you think the Commission should do to solve your complaint? Be specific in your request for a resolution.)

AS DAKOTA MASONRY IS NO LONGER IN BUSINESS AND HERBERT DICK OWNS ALL RIGHTS AND PROPERTIES TO THE TELEPHONE LINES, IT IS ONLY RIGHT THAT P.R.L.D. CLEAR ALL CHARGES THEY CLAIM DAKOTA MASONRY HAS INCURRED, AS WELL AS CLEARING ANY & ALL DEFLAMATORY INFORMATION IT MAY HAVE FEED TO ANY CREDIT BUREAUS WITHIN THIS TIME FRAME. IF THERE IS A JUDGMENT AWARDED IN ANY TYPE OF CLASS ACTION LAWSUIT, WE ASK TO BE PROPERLY COMPENSATED AS ALLOWED BY LAW.

NOTE: Please attach any additional pages, if necessary.

AFFIRMATION STATEMENT

I hereby affirm that these statements are true and accurate to the best of my knowledge.


Complainant's Signature(s)

11-9-07
Date

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon
Mr. Herbert Moore
Public Rate Long Distance

By: Kara Semmler
Date: 11/13/07
Time: 10:50

Reduced Rate Long Distance

P. O. Box 149745

Orlando, FL 32814

1-866-367-7753 Customer Service

1-877-539-7924 Fax Line

RECEIVED SEP 17 2007

Enclosed is a CD with an audio wave file of the verification authorizing Reduced Rate Long Distance to be your long distance provider.

If you have any questions, please call customer service at 1-866-367-7753, Monday through Friday 9am until 8pm Eastern Time.

Thank you,
Reduced Rate Long Distance
Customer Service Department

COPY

Att. Tina

Bill

Reduced Rate Long Distance, LLC
P.O. Box 1297
Burlington, NJ 08016



Account Number: [REDACTED]
Invoice Number: 80993
Invoice Date: 07/20/2007
Page Number: 1

DAKOTA MASONRY SUPPLY INC.
1543 DEADWOOD AVE.
RAPID CITY SD 57709

For Your Records

Payment Date _____
Check Number _____
Amount Paid _____

ACCOUNT SUMMARY

Amount of Last Bill:	\$9.78
Payments:	\$0.00
Adjustments:	\$0.00
Balance Forward:	\$9.78
Recurring:	\$0.00
Other Charges:	\$18.26
Taxes and Fees:	\$5.78
Current Product Total:	\$24.04
Total Due:	\$33.82

605-965-9344

RECEIVED JUL 30 2007
TALKED TO JENNY - SHE
SAID THIS IS DEFINATE
A SCAM. DO NOT PAY!
DO NOT GIVE OUT ANY IN
FILE AWAY. 8-8-07
JB.

For Customer Service call (877) 922-6699 or email info@rrld.net

1.5% late fee applies after 30 days

Please detach here and return this portion with your payment

Would you like us to automatically bill your credit card every month? Yes No

Account Number: [REDACTED]
Account Name: DAKOTA MASONRY SUPPLY INC.
Invoice Number: 80993

Visa Mastercard Discover AmEx

Credit Card Number _____

Expiration Date _____

Please make checks payable to:
(or pay by credit card)

Billing Address (if different than this billing address) _____

Reduced Rate Long Distance, LLC
P.O. Box 1297
Burlington, NJ 08016

3 digit security code (4 digit with AmEx) _____

Amount Due: \$33.82 Amount Paid:
Payment is due upon receipt

Reduced Rate Long Distance, LLC
P.O. Box 1297
Burlington, NJ 08016



Account Number: [REDACTED]
Invoice Number: 86653
Invoice Date: 08/20/2007
Page Number: 1

DAKOTA MASONRY SUPPLY INC.
1543 DEADWOOD AVE.
RAPID CITY SD 57709

For Your Records

Payment Date _____
Check Number _____
Amount Paid _____

ACCOUNT SUMMARY

Amount of Last Bill:	\$33.82
Payments:	\$0.00
Adjustments:	\$0.00
Finance Charge:	\$0.15
Balance Forward:	\$33.97
Recurring:	\$0.00
Other Charges:	\$18.26
Taxes and Fees:	\$5.73
=====	
Current Product Total:	\$23.99
Total Due:	\$57.96

Your account is past due.
Please pay the balance
immediately to prevent
being disconnected.

RECEIVED AUG 30 2007

721-2000
BB
605-271-2066
PUC 1-800-332-1732

For Customer Service call (877) 922-6699 or email info@rrld.net

1.5% late fee applies after 30 days

Please detach here and return this portion with your payment

Would you like us to automatically bill your credit card every month? Yes No

Account Number: [REDACTED]
Account Name: DAKOTA MASONRY SUPPLY INC.
Invoice Number: 86653

Visa Mastercard Discover AmEx

Expiration Date _____
Billing Address (if different than this billing address) _____

Please make checks payable to:
(or pay by credit card)

Reduced Rate Long Distance, LLC
P.O. Box 1297
Burlington, NJ 08016

3 digit security code (4 digit with AmEx) _____

Amount Due: \$57.96 Amount Paid:
Payment is due 15 days from receipt

Account Number: XXXXXXXXXX
 Invoice Number: 86653
 Invoice Date: 08/20/2007
 Page Number: 2

Taxes and Fees Summary

Federal	
Regulatory Recovery Fee.....	\$2.23
FCC Regulatory Fee (Wireline).....	\$0.05
Fed Universal Service Fund.....	\$1.65
State	
Sales Tax.....	\$0.90
Statutory Gross Receipts.....	\$0.90
Totals: \$5.73	

Other Charges

Long Distance	Line Count	MRC	NE
PICC: Multi Line Busi.....	4	\$11.72	
		Totals: \$11.72	\$0.00

Location Summary

	Recurring	Other Charges	Tax	Total
Location: Main Location				
6053432303	\$0.00	\$6.20	\$3.61	\$9.81
6053433733	\$0.00	\$6.20	\$0.92	\$7.12
6057188547	\$0.00	\$2.93	\$0.60	\$3.53
6057188609	\$0.00	\$2.93	\$0.60	\$3.53
SubTotal:				
	\$0.00	\$18.26	\$5.73	\$23.99
Totals:				
	\$0.00	\$18.26	\$5.73	\$23.99

Reduced Rate Long Distance, LLC
P.O. Box 1297
Burlington, NJ 08016



Account Number: [REDACTED]
Invoice Number: 91886
Invoice Date: 09/20/2007
Page Number: 1

DAKOTA MASONRY SUPPLY INC.
1543 DEADWOOD AVE.
RAPID CITY SD 57709

For Your Records

Payment Date _____

Check Number _____

Amount Paid _____

ACCOUNT SUMMARY

Amount of Last Bill:	\$57.96
Payments:	\$0.00
Adjustments:	\$0.00
Finance Charge:	\$0.87
Balance Forward:	\$58.83
Recurring:	\$0.00
Other Charges:	\$11.72
Taxes and Fees	\$5.09
=====	
Current Product Total	\$16.81
Total Due:	\$75.64

RECEIVED OCT 01 2007

*12-09-05
DAN
Reduced Rate Long*

For Customer Service call (877) 922-6699 or email info@rrld.net

1.5% late fee applies after 30 days

Please detach here and return this portion with your payment

Would you like us to automatically bill your credit card every month? Yes No

Account Number: [REDACTED]
Account Name: DAKOTA MASONRY SUPPLY INC.
Invoice Number: 91886

Visa Mastercard Discover AmEx

Credit Card Number _____

Expiration Date _____

Billing Address (if different than this billing address) _____

Please make checks payable to:
(or pay by credit card)

Reduced Rate Long Distance, LLC
P.O. Box 1297
Burlington, NJ 08016

3 digit security code (4 digit with AmEx) _____

Amount Due: \$75.64 Amount Paid:
Payment is due 15 days from receipt

Account Number: [REDACTED]
 Invoice Number: 91886
 Invoice Date: 09/20/2007
 Page Number: 2

Taxes and Fees Summary

Federal

Regulatory Recovery Fee..... \$2.23
 FCC Regulatory Fee (Wireline)..... \$0.05
 Fed Universal Service Fund..... \$1.57

State

Sales Tax..... \$0.62
 Statutory Gross Receipts..... \$0.62

Totals: \$5.09

Other Charges

Long Distance

Line Count

MRC

NI

PICC: Multi Line Busi..... 4 \$11.72

Totals: \$11.72 \$0.00

Location Summary

	Recurring	Other Charges	Tax	Total
Location: Main Location				
6053432303	\$0.00	\$2.93	\$3.29	\$6.22
6053433733	\$0.00	\$2.93	\$0.60	\$3.53
6057188547	\$0.00	\$2.93	\$0.60	\$3.53
6057188609	\$0.00	\$2.93	\$0.60	\$3.53
SubTotal:	\$0.00	\$11.72	\$5.09	\$16.81
Totals:	\$0.00	\$11.72	\$5.09	\$16.81

PERSONAL & CONFIDENTIAL

24700 CHAGRIN BLVD STE 205
CLEVELAND, OH 44122-5662



**FIRST FEDERAL
CREDIT CONTROL, INC**

Address Service Requested

A DEBT COLLECTION COMPANY - NOT A CREDIT BUREAU

NOT AFFILIATED WITH THE U.S. GOVERNMENT

Los representantes de habla hispana estan disponibles
de lunes a viernes 8:00am - 5:00pm.

Sep 28, 2007

██████████
██████████
██████████
DAKOTA MASONRY SUP
1543 DEADWOOD AVE N
RAPID CITY SD 57702-0397

Cleveland
Toll Free

216-455-1168
866-423-2996

CREDITOR: REDUCED RATE LONG DISTANCE, LLC

ACCOUNT NO.: BT6340

PAY THIS AMOUNT → \$ 57.96

**YOUR ACCOUNT HAS BEEN REFERRED TO THIS COLLECTION AGENCY FOR COLLECTION. ALL UNPAID ACCOUNTS
COULD BE REPORTED TO A NATIONAL CREDIT BUREAU. RETURN THE BOTTOM OF THIS FORM WITH PAYMENT IN FULL**

PLEASE CONTACT RITA GRAND - EXT - 264

Creditor
RATE LONG DISTANCE, LLC,

Amt Owed
57.96

RECEIVED OCT 05 2007

THIS IS A COMMUNICATION FROM A DEBT COLLECTOR.

IMPORTANT NOTICE

**UNLESS YOU NOTIFY THIS OFFICE WITHIN 30 DAYS AFTER RECEIVING THIS NOTICE THAT YOU DISPUTE THE VALIDITY
OF THIS DEBT OR ANY PORTION THEREOF, THIS OFFICE WILL ASSUME THIS DEBT IS VALID. IF YOU NOTIFY THIS
OFFICE IN WRITING WITHIN 30 DAYS FROM RECEIVING THIS NOTICE, THIS OFFICE WILL: OBTAIN VERIFICATION OF
THE DEBT OR OBTAIN A COPY OF A JUDGEMENT AND MAIL YOU A COPY OF SUCH JUDGEMENT OR VERIFICATION.
IF YOU REQUEST THIS OFFICE IN WRITING WITHIN 30 DAYS AFTER RECEIVING THIS NOTICE, THIS OFFICE WILL
PROVIDE YOU WITH THE NAME AND ADDRESS OF THE ORIGINAL CREDITOR, IF DIFFERENT FROM THE CURRENT
CREDITOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.**

RETAIN THE UPPER PORTION FOR YOUR RECORDS. DETACH AND RETURN THIS FORM WITH PAYMENT.

TO AVOID ERRORS, PLEASE MAKE ALL PAYMENTS PAYABLE TO FFCC OR TO THE CREDITOR LISTED ABOVE AND MAIL TO THIS OFFICE.
INCLUDE YOUR ACCOUNT NUMBER LISTED ABOVE ON YOUR CHECK OR MONEY ORDER.

NAME: DAKOTA MASONRY SUP

Sep 28, 2007 RG

CREDITOR: REDUCED RATE LONG DISTANCE, LLC

ACCOUNT NO.: ██████████

PAY THIS AMOUNT → \$ 57.96

Please indicate which credit card to use for payment and complete the information below.
For all credit card payments, please verify your CID number, which is located on the back
of your card. The CID number is the last 3 or 4 digits after your card number.

MAKE SURE OUR ADDRESS SHOWS IN WINDOW

<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> AMEX	<input type="checkbox"/> VISA
CARD NUMBER	CID	
SIGNATURE	EXP. DATE	

██
FIRST FEDERAL CREDIT CONTROL
24700 CHAGRIN BLVD STE 205
CLEVELAND, OH 44122-5662