

COMPLAINT

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

Complainant(s) (Person(s) filing the complaint)		Respondent(s) (Person(s) or Company complained against) At a minimum, the name of the company	
Name	THOMAS McDONALD	Utility Company	MID AMERICAN ENERGY
Address	[REDACTED]	Contact Person	?
City, State, Zip	SIOUX FALLS S.D. 57103	Address	PO BOX 8020
Work Phone	[REDACTED]	City, State, Zip	DAVENPORT IA
Home Phone	SAME CELL	Phone	800-432-0586
Cellular Phone	SAME	Fax	P
If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below: (If Complainant is not represented by an attorney, please leave blank):			

52808-8020

These are the facts giving rise to my complaint:

IN THE LAST DAYS OF MAY 2007 I LEFT MY HOME AT 1806 E 74TH ST, SIOUX FALLS, S.D. 57103 AND HEADED FOR WESTERN S.D. AS I HAVE DONE FOR SEVERAL YEARS, I HAD PLANNED TO RETURN TO SIOUX FALLS ABOUT THE FIRST WEEK OF OCT. I PAY ALL MY UTILITIES IN ADVANCE SO THERE WILL BE NO PROBLEMS THE POSTAL SERVICE HOLDS ALL MY MAIL UNTIL I RETURN. UPON MY RETURN I FOUND I HAD NO GAS SERVICE. I CALLED MID AMERICAN ENERGY AND THEY TOLD MY SERVICE HAD BEEN SHUT OFF AND WOULD NOT BE RESTORED UNTIL I PAID \$2294.00 DOLLARS. MID AMERICAN ENERGY HAD A HOLE IN THE STREET AND RAN A PLASTIC LINE OVER TO MY CURB. WHEN I LOOKED IN MY MAIL BOX I FOUND THE YELLOW TAG. I DON'T FEEL I SHOULD HAVE TO PAY FOR THE GAS TO RUN A NEW LINE TO MY HOUSE. I HAVE OWNED THIS HOME FOR 47 YEARS AND HAVE ALWAYS PAID MY BILLS, I HAVE A CREDIT BALANCE ON MY GAS ACC.

Thomas McDonald

Please complete the reverse side of this document

NOTE: Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

RESOLUTION REQUEST

I ask that the Public Utilities Commission grant the following remedy. (What do you think the Commission should do to solve your complaint? Be specific in your request for a resolution.)

I ASK THAT I NOT BE REQUIRED
TO PAY \$2294.09 FOR THE WORK
THAT MID AMERICAN ENERGY DID
AT THEIR OPINION; I CONTACTED
THE CO. AS SOON AS I RETURNED
HOME

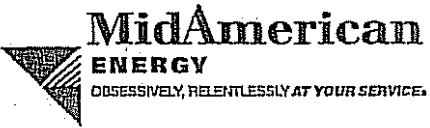
NOTE: Please attach any additional pages, if necessary

AFFIRMATION STATEMENT

I hereby affirm that these statements are true and accurate to the best of my knowledge.

Thomas McDonald 10-8-07
Complainant's Signature(s) Date

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon
Mid American Energy
Company
Attn: Karen Huggins
by e-mail at khuggins@midamerican.com
By: [Signature]
Date: 10/15/07
Time: 1:40 p.m.



MidAmerican Energy Company
PO Box 8020
Davenport IA 52808-8020

FORWARDING SERVICE REQUESTED

EXPRESS FIRST CLASS

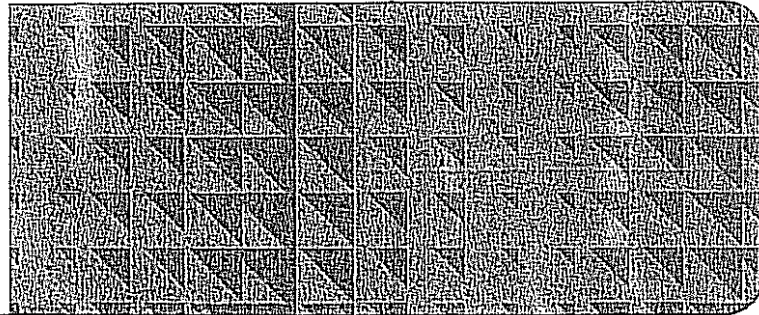
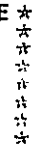


U.S. POSTAGE



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H METER 560492



I picked up these
LETTERS FROM THE
POST OFFICE ON
OCT 3rd 07 WHEN I
RETURNED HOME?