



CT06-004

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DEC 05 2006

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

November 27, 2006

Ms. Kara Van Bockern
Staff Attorney
South Dakota
Public Utilities Commission
500 East Capital Avenue
Pierre, SD 57501-5070

**Re: Mr. Theodore J. Bozanich
272365**

Dear Ms. Van Bockern:

On November 27, 2006, we received your correspondence, dated October 13, 2006, regarding Mr. Theodore J. Bozanich.

DISH Network subscribes to a database that allows us to track all of our outbound phone calls. This database also contains National, State and individual company Do Not Call list information. After researching this database, we have determined that DISH Network has not placed a solicitation call to Mr. Bozanich's home.

We have researched our internal Do Not Call logs and enclosed a copy of our records pertaining to Mr. Bozanich's phone number. Mr. Bozanich stated that the company who called him, Satellite Services, has been contacting him. Please have Mr. Bozanich contact me with their company phone number and the name of the agent who contacted them.

Per Mr. Bozanich's request, we added his two phone numbers, (605)381-8432 and (605)343-6527, to our DISH Network Do Not Call list. This will take effect no later than December 27, 2006 (thirty days from the date of submission). After this date, Mr. Bozanich will not receive any solicitation calls from DISH Network.

DISH Network does not share our company Do Not Call list with retailers, sales partners or any other affiliates. Therefore, it is possible that any of these parties may have placed the call in question on its own behalf, without DISH Network's knowledge or approval.

Please be aware that we share Mr. Bozanich's concern regarding these unwanted calls, and we understand what a nuisance they can be. DISH Network does not condone the practice of making solicitation phone calls to those who have indicated that they do not wish to receive them. As you can imagine, when these solicitors represent themselves as DISH Network, it has a negative impact on our public image, as well.

Our policy is to actively seek the identity of solicitors who violate the Telephone Consumer Protection Act (TCPA). If a DISH Network retailer is not in compliance with the TCPA, we will implement a process which includes written documentation and internal sanctions.



We remain eager to work together with Mr. Bozanich to identify the source of these calls so that we can take action to prevent any further occurrences. Additionally, if Mr. Bozanich continues to receive solicitation calls, we encourage him to add his name to the National and State Do Not Call lists. The phone number (605)343-6527 is registered only on the National Do Not Call list. Mr. Bozanich's other phone number, (605)381-8432, is not listed on the National or State Do Not Call lists.

Please advise me if I can be of any further assistance to you by contacting me at (720) 514-8817.

Sincerely,

A handwritten signature in black ink that reads "T. B." in a cursive, stylized font.

Tim Bappe
Dispute Resolution Specialist
DISH Network
Tim.Bappe@echostar.com

Enclosures (2)

Cc: Mr. Theodore J. Bozanich
3320 E. Anaconda Rd.
Rapid City, SD 57701

Elizabeth Holcomb

Do Not Call List

11/28/06 10:33 PM

Phone No	6053436527	Search Criteria	
Account No			
Contact Date	From		To

Member Info

Phone Number	Csg Account No	First Name	Last Name	Created Date	Created By	Dnc Member Id
6053436527	Not a Customer			09/23/03 11:13 PM	DNC_NATIONAL_LIST_LOAD	35,636,386

No Call List

Do Not Solicit	Dnc List Name	Us State Code	Dnc List Us State Code	Effective Date	Expiration Date	Created By
6053436527	INTERNAL DO NOT TELEMARKE LIST			11/27/06 06:35 PM		CSCWEB; Tim.Bappe
6053436527	US NATIONAL DO NOT CALL REGISTRY			01/01/06 12:00 AM	12/31/06 12:00 AM	DNC_NATIONAL_LIST_LOA

Contact Log

Contact Date	Contact System	Contact Type	Media Type	Phone/Email No	Acct No	Contact Reason Code	Contact Result Code

Do Not Call List

11/28/06 10:33 PM

Search Criteria

Phone No	6053818432		
Account No			
Contact Date	From		To

Member Info

Phone Number	Csg Account No	First Name	Last Name	Created Date	Created By	Dnc Member Id
6053818432	Not a Customer			11/27/06 06:36 PM	CSCWEB; Tim.Bappe	150,157,309

No Call List

Do Not Solicit	Dnc List Name	Us State Code	Dnc List Us State Code	Effective Date	Expiration Date	Created By
6053818432	INTERNAL DO NOT TELEMARKET LIST			11/27/06 06:36 PM		CSCWEB; Tim.Bappe

Contact Log

Contact Date	Contact System	Contact Type	Media Type	Phone/Email No	Acct No	Contact Reason Code	Contact Result Code