

COMPLAINT

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

Complainant(s) (Person(s) filing the complaint)		Respondent(s) (Person(s) or Company complained against) At a minimum, the name of the company	
Name		Utility Company	DISH NETWORK
Address		Contact Person	
City, State		Address	
Work Phone		City, State, Zip	
Home Phone		Phone	
Cellular Phone		Fax	303-723-2063
If the Complainant(s) below: (If C)		Complainant's name, address, telephone number and fax number have blank:	

These are the facts giving rise to my complaint:

When the "Do NOT CALL" legislation was signed into law I was one of the first to sign up for this service. That along with a call blocking service of my telephone service provider has/had made it fairly peaceful at our home — UNTIL — the month of May 2006 into JUNE 2006 — ~~in the~~ In a short span of time, we became inundated with DISH NETWORK telemarketers. Our first call was left on our voice mail saying to call "name" at "800 number" regarding a TV service offer. We ignored this but we got several more of these in a few days. Finally my wife was home and answered one of these calls. She told the party we were on the "Do NOT CALL" list and hung up. I also answered a call and informed the party that we were on the "Do NOT CALL LIST" and to remove our name from their list. We continued to get calls left on our voice mail but now they added the phrase, "we're sorry if we called this number in error". I finally got tired of this and called the number back that was left on my voice mail. I asked for "JOE" or whoever and the man said he could help me. I asked the company name and he replied "Satellite Services". I asked the address and he said "Orange County, CA". He said they were under contract with DISH NETWORK and would give me no address or other info. I went to the "Do NOT CALL" website and was unable to access the complaint area. I then contacted SEN. THURNE'S OFFICE and learned someone had removed my name from the "Do NOT CALL" Registry.

Please complete the reverse side of this document

NOTE: Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

**RESOLUTION REQUEST**

I ask that the Public Utilities Commission grant the following remedy. (What do you think the Commission should do to solve your complaint? Be specific in your request for a resolution.)

I would like to have an investigation conducted concerning DISHNETWORK / SATELLITE SERVICES telemarketing practices and what appears to be the unlawful removal of my name from the "DO NOT CALL REGISTRY" (possibly by a computer hacker.) I would support the PUC filing charges and would be happy to appear as a witness for any legal proceeding.

**NOTE:** Please attach any additional pages, if necessary

**AFFIRMATION STATEMENT**

I hereby affirm that these statements are true and accurate to the best of my knowledge.

Theodore J. Bozantel  
Complainant's Signature(s)

10/11/2006  
Date

**CERTIFICATE OF SERVICE**  
The undersigned hereby certifies that this document has been served today upon  
Sean O perator # 7TV  
Dish Networks  
303-723-2063  
by facsimile at 12:30  
By: Kara Van Bocken  
Date: 10-13-06  
Time: \_\_\_\_\_