



Bob Sahr, Chair
Dustin Johnson, Vice-Chair
Gary Hanson, Commissioner

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

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Consumer Hotline
1-800-332-1782

July 28, 2006

Larry L. and Barbara Fliss
103 North Lake Hendricks Drive
Hendricks, MN 56136

Dear Mr. and Mrs. Fliss:

As per my conversation with Mrs. Fliss, I have scheduled your complaint docket CE05-001 for dismissal at the August 8, 2006 South Dakota Public Utilities Commission meeting.

Barbara indicated to me that the measures taken by Otter Tail Power Company appear to have eliminated the voltage fluctuations that you had been experiencing. Since the action taken by Otter Tail Power appears to have corrected the problem, it is my understanding that you wish to withdraw your complaint against them. If this is not the case, please contact me by phone at 1-800-332-1782, otherwise I will consider the matter resolved and recommend dismissal.

Thank you for contacting the S.D. Public Utilities Commission. If I can be of additional service please do not hesitate to contact me.

Sincerely,

Deb Gregg
Consumer Affairs Representative

Cc: Dave Ross, Otter Tail Power Regulatory Services