



Bob Sahr, Chair
Gary Hanson, Vice-Chair
Jim Burg, Commissioner

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

500 East Capitol Avenue
Pierre, South Dakota 57501-5070
www.state.sd.us/puc

Capitol Office
(605) 773-3201
(605) 773-3809 fax

Transportation/Warehouse
(605) 773-5280
(605) 773-3225 fax

Consumer Hotline
1-800-332-1782

January 21, 2004

Colin John Dutenhoffer
39238 131st St
Aberdeen, SD 57401

RE: S&S Complaint: CT03-147

Dear Claimant,

My name is Kelly D. Frazier and I am the attorney who has been assigned to process the above complaint. The file indicates that you may have financed your loan. Could you please respond and indicate whether you financed a loan to pay for the S&S service? If so, could you please indicate the status of your loan. I need to know if you are making payments on the loan, refused to make payments on the loan or if the loan was forgiven or paid off. Any supporting information such as letters to and from the lender would be helpful. If you could get the lender to send a letter directly to me regarding the loan that would be useful as well. Without this information I cannot process your claim.

Thank you for your assistance and patience as we work through the many complaints filed against S&S.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kelly D. Frazier".

Kelly D. Frazier
Staff Attorney

RECEIVED

FEB 11 2004

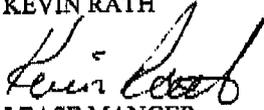
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

MIDLAND LEASE CO.

BOX 37 ABERDEEN, SD 57402-0037

COLIN DUTENHOFFER OF ABERDEEN SD PAID OFF THE LONG DISTANCE SERVICE HE
HADE WITH S&S COMMUNICATIONS AND WAS FINANCED THROUGH MIDLAND LEASE CO.

KEVIN RATH



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