



Bob Sahr, Chair  
Gary Hanson, Vice-Chair  
Jim Burg, Commissioner

## SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

500 East Capitol Avenue  
Pierre, South Dakota 57501-5070  
[www.state.sd.us/puc](http://www.state.sd.us/puc)

Capitol Office  
(605) 773-3201  
(605) 773-3809 fax

Transportation/Warehouse  
(605) 773-5280  
(605) 773-3225 fax

Consumer Hotline  
1-800-332-1782

September 8, 2003

TO: S&S Communications/Alterna-Cell

FROM: South Dakota Public Utilities Commission

RE: **NOTICE OF COMPLAINT; DEADLINE FOR ANSWER**

In the Matter of the Complaint filed by Wendy Fransen on behalf of Benchmark Foam Inc., Watertown, South Dakota, against S&S Communications/Alterna-Cell Regarding Loss of Long Distance Services Docket CT03-136

You are hereby notified that the enclosed complaint as referenced above has been filed with the South Dakota Public Utilities Commission against your company. Under the Administrative Rules of South Dakota, Section 20:10:01:09, you have twenty days in which to satisfy the complaint or file an answer in writing, unless the Commission grants an extension of this time limit.

If a settlement is not reached, your answer must be filed with the Commission by the date listed below. The filing of an answer does not foreclose the settlement of the complaint if you choose to compromise or otherwise settle this matter.

Please contact the following assigned Staff to keep them apprised of your progress.

Deadline to File Answer: September 29, 2003  
Staff Analyst: Jim Mehlhaff  
Staff Attorney: Kelly Frazier

Enclosure

cc: Ms. Wendy Fransen  
Benchmark Foam Inc.