

Walsh, Brian

From: John Hayes [john_hayes@transcanada.com]
Sent: Thursday, January 14, 2010 12:29 PM
To: Walsh, Brian
Cc: Rob Sillner; Brett@MAGT.COM; Robert Latimer; Jim Krause; Jeff Rauh
Subject: Response to your Request

Brian, please see comments below.

The department has reviewed the additional information you submitted concerning South Dakota specific emergency response issues and has the following questions / requests. If possible, please incorporate your responses into a finalized version of the document you sent via the 12/21/09 email below. Thanks again for your efforts to prepare this South Dakota specific response document.

Page 2. #4 Initial Response Actions

1) Please include additional information about what "4 Hour response time to **secure** the site" means. The department would like a more specific definition of what "secure" means. For example, does a TransCanada employee or contractor need to be present for the site to be secure? Does secure mean the leak will be stopped and contained? Will cleanup efforts be underway? Basically Keystone has committed to have the site secured (roads blocked, notification completed etc within the four hour time frame. I expect we will not take that long in most cases but we have positioned our on-call staff to meet this response time. As we move forward with our Integrated Public Awareness program and educate first responders and public officials, our messaging is clear that we ask them to secure the site and maintain the first priority of public safety. "Secure" means we are protecting the public and employees and in most instances the line will have been stopped by our Oil Control Centre. Some containment may be started by our highly trained staff and contractors, but only if it is safe to do so.

2) The narrative states, "the first person on site shall...". Does the list provided apply to the first TransCanada employee or contractor on site or any first responder (i.e. local police or fire)? It could be any of the three, but in most cases we are confident it will be a TCPL employee. The comments above are applicable to this question as well.

3) Please include a more specific description of the anticipated role of the local first responder. The reason for this request is, based on past department experience, it is likely the local first responder will take action (i.e. deploy boom, constructing berms to control product flow, etc..) prior to the arrival of the first TransCanada employee or representative. Because of this, the department would like to know what TransCanada expects from the local first responders. We only ask First response personnel to secure the site and NOT take any response actions. This is part of our messaging to these groups as noted above. In our information passed on by Rob Latimer it highlights the importance of these responders and the role they can play in a Unified Command for an incident. Again, our priority is employee and public safety and we promote that aggressively through dialogue with all agencies.

Page 4. Internal Notification Flow Chart

- 1) Please prepare and include as South Dakota specific external notification flowchart. To help in this process the attached .pdf file contains the South Dakota release notification requirements I have included the attached/revised document for your review. I simply reformatted and included your pdf. File into the External Reporting section.

12/10/2010

Let me know if you have any final comments.

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