

-----Original Message-----

From: Mel Pooley

To: Gary Hanson

Subject: Northwestern Energy

Sent: Apr 4, 2014 4:42 PM

Mr Hanson: I am a board member at Wesley Acres Senior Living Center in Mitchell. During a recent visit to the Northwestern Energy website I found they have a Commercial Lighting rebate plan that will fit very well into a project where we are planning to replace 94ea 4 lamp incandescent hallway fixtures with and LED fixture that will save nearly 90% in the cost of lighting our hallways.

After applying for this rebate Northwestern is telling me it is for their Montana customers only. This does not appear anywhere on their program details or application. I have placed links below:

<http://www.northwesternenergy.com/business-services/reduce-your-use/e-commercial-lighting-rebates>

<http://www.northwesternenergy.com/docs/default-source/documents/E-Programs/3592BrochureC-EX-NC-E-L.pdf>

I believe if this information is posted on their website it should be good for ALL their customers or they should have a separate website for each area or at least a disclaimer.

We at Wesley Acres are a 501©3 nonprofit and planned very heavily on this rebate to finance this project. Please see what you can do for us.

Thank You

[www.wesleyacresmitchell.com](http://www.wesleyacresmitchell.com)

Mel Pooley

Wesley Acres

Mitchell SD