



Northwestern Public Service
600 Market Street W
Huron, SD 57350-1500
Telephone: (605) 353-7478
Facsimile: (605) 353-7631

GE 97-004

RECEIVED

DEC 05 1997

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Direct Dial No.: 605-353-7605
E-mail Address: sbachman@northwestern.com

December 3, 1997

Mr. William Bullard, Jr.
Executive Director
South Dakota Public Utilities Commission
State Capitol Building
Pierre, SD 57501-5070

Re: Proposed Tariff Sheets -- Section 6 Gas Rate Book and Section 6 Electric Rate Book

Dear Mr. Bullard:

Enclosed for filing are an original and ten copies of proposed tariff sheets to be included in Section 6 of Northwestern's gas rate book and Section 6 of Northwestern's electric rate book replacing the current tariff sheets. The following information is submitted pursuant to the Commission's Order in Docket No. F-3563:

1. Background

Northwestern is converting to a new customer information and billing system. Because of the conversion to this new system, Northwestern proposes a new format for its bills and collections communication pieces.

The proposed tariffs are submitted to effect changes in the bill form that Northwestern sends to all its customers. These changes are intended to make a customer's bill easier to read and understand while still containing all the required information pursuant to A.R.S.D. 20:10:17-03.

Additionally, because the billing function and the collections function within this new system are separate, letters will be generated to customers with regard to collections issues. The ability to place information on a customer's bill regarding collections issues is no longer available with this new system. These proposed letters do not reflect significant changes in the wording that is currently used by Northwestern.

With the advent of new, more efficient technology, certain business processes traditionally performed through paper documents will now be handled electronically. Thus, certain forms that have been used in the past will now be eliminated.

Representatives from Northwestern are willing to meet with Commission Staff to explain all the proposed changes and answer any questions or concerns.

2. Explanation

a. Class of Service Affected: The proposed Section 6 tariff sheets in the gas rate book and the electric rate book affect all customers of Northwestern.

b. The Proposed Tariff Sheets Are:

1. Electric

- 5th Revised Sheet No. 1 ✓ First Page of Bill
- 3rd Revised Sheet No. 1.1 ✓ Reverse Side of Bill
- 5th Revised Sheet No. 2 ✓ Unpaid Balance Reminder on Bill -- Cancel
- 5th Revised Sheet No. 3 ✓ Notice of Intent to Disconnect Letter
- 4th Revised Sheet No. 4 ✓ Notice of Intent to Disconnect Letter (winter rules)
- 3rd Revised Sheet No. 5 ✓ Notice of Intent to Disconnect Letter (early pay)
- 2nd Revised Sheet No. 7 ✓ Deposit Certificate Form -- Cancel
- 2nd Revised Sheet No. 8 ✓ Deposit Receipt Release Form -- Cancel
- 3rd Revised Sheet No. 9 ✓ Application for Service Form -- Cancel
- 3rd Revised Sheet No. 10 ✓ Application for Residential Utility Service Form -- Cancel
- 1st Revised Sheet No. 10.1 ✓ Security for Utility Account Form -- Cancel
- 1st Revised Sheet No. 13.1 ✓ Base Period Monthly Charge -- Electronic Calculation
- 1st Revised Sheet No. 15 ✓ Landlord Agreement Form -- Cancel
- 1st Revised Sheet No. 18 ✓ Budget Payment Plan Agreement -- Cancel
- 2nd Revised Sheet No. 19 ✓ Utility Bill Installment Agreement Letter
- 1st Revised Sheet No. 19.1 ✓ Notice of Disconnection Form -- Cancel
- Original Sheet 22 No. 1 ✓ Final Notice of Intent to Disconnect Service (personal notice to be sent by certified mail)
- Original Sheet 23 No. 1 ✓ Removal from Budget Payment Plan Letter
- Original Sheet 24 No. 1 ✓ Place on Deposit Letter

1. Gas

- 5th Revised Sheet No. 1 ✓ First Page of Bill
- 3rd Revised Sheet No. 1.1 ✓ Reverse Side of Bill
- 5th Revised Sheet No. 2 ✓ Unpaid Balance Due Reminder on Bill -- Cancel
- 5th Revised Sheet No. 3 ✓ Notice of Intent to Disconnect Letter
- 4th Revised Sheet No. 4 ✓ Notice of Intent to Disconnect Letter (winter rules)
- 3rd Revised Sheet No. 5 ✓ Notice of Intent to Disconnect Letter (early pay)
- 2nd Revised Sheet No. 7 ✓ Deposit Certificate Form -- Cancel
- 2nd Revised Sheet No. 8 ✓ Deposit Receipt Release Form -- Cancel
- 3rd Revised Sheet No. 9 ✓ Application for Service Form -- Cancel
- 3rd Revised Sheet No. 10 ✓ Application for Residential Utility Service Form -- Cancel
- 1st Revised Sheet No. 10.1 ✓ Security for Utility Account Form -- Cancel
- 1st Revised Sheet No. 11 ✓ Landlord Agreement Form -- Cancel
- 1st Revised Sheet No. 14 ✓ Budget Payment Plan Agreement Form -- Cancel
- 2nd Revised Sheet No. 15 ✓ Utility Bill Installment Letter
- 1st Revised Sheet No. 15.1 ✓ Notice of Disconnection Form -- Cancel
- 1st Revised Sheet No. 16.1 ✓ Natural Gas Sales Agreement (1 page -- replaces Sheets 16.1 through 16.5)
- 1st Revised Sheet No. 16.2 ✓ Cancel
- 1st Revised Sheet No. 16.3 ✓ Cancel
- 1st Revised Sheet No. 16.4 ✓ Cancel

01411
3.50.1

1st Revised Sheet No. 16.5 ✓	Cancel
Original Sheet 29 No. 1 ✓	Final Notice of Intent to Disconnect Service (personal notice to be sent by certified mail)
Original Sheet 30 No. 1 ✓	Removal From Budget Payment Plan Letter
Original Sheet 31 No. 1 ✓	Place on Deposit Letter

c. The proposed Section 6 tariffs sheets for the gas rate book and electric rate book would apply to all customers of Northwestern.

d. The proposed tariff sheets would apply to all of Northwestern's gas and electric service areas.

e. There are no special conditions, limitations, qualifications, or restrictions, except those provided in the applicable tariffs.

3. Northwestern does not anticipate any financial impact from these proposed tariff changes.

4. Northwestern does not expect that these proposed tariff changes will have a significant impact upon its other tariffs or upon future rate cases.

Northwestern respectfully requests that these proposed tariff changes be effective on January 5, 1998. If any other information is requested by the Commission or the Commission's Staff, please contact me.

Sincerely,

Juan Anderson Bachman

Juan Anderson Bachman
Corporate Attorney and
Ass't Corporate Secretary

enclosures

cc: Alan D. Dietrich
Rod Leyendecker
Warren Lotsberg
David Monaghan
John Armstrong
Dennis Heinz

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Electric

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 Sheet No. 1
 Canceling 5th Revised
 4th Revised Sheet No. 1



Account Number

Date Due 12/31/97

Please Pay This Amount 295.29

Amount Paid

Do Not Send Correspondence With Payments
 Please Return This Portion Of Bill With Your Payment

Account Number Customer Name / Service/Address

Billing Date

Account Activity

Energy Costs

Electric Cost Per Day 9.29
 Gas Cost Per Day 9.29

Utility Service

Electric	2,295.29
Natural Gas	2,295.29
Taxes	959.29
Total Current Utility Charges	5,550.29

Information Center**Budget Billing**

Previous Balance	00
Payments Received	399.29
Current Charges	00
Balance as of This Bill	399.29
Monthly Payment	399.29

Other Products & Services

Monthly Fixed Charges	399.29
Other Charges	399.29
Total Current Charges	7,950.29
Previous Balance	0,000.00
Payments Since Last Bill	0,000.00
Balance Forward	00
Late Payment Fee	0.29
Total Amount Due	7,950.29

FOR EACH OF PAGE FOR ADDITIONAL BILLING DETAILS

A LATE FEE OF \$2.00 PLUS 1% OF THE UNPAID UTILITY BALANCE WILL BE ADDED IF NOT PAID PRIOR TO THE NEXT BILL

Thank You For Being Our Customer
 Please Direct Inquiries To Northwestern Public Service At 1-800-245-6877

Date Filed: December 3, 1997

Bills on or after
 Effective Date: January 5, 1998

R. F. Leyendecker
 Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 Sheet No. 11
 3th Revised
 Canceling 2th Revised Sheet No. 11

Other Products and Services

Monthly Fixed Charges

Utility Billing Detail

Rate	Read Code	Meter No	Read Mo	Read Da	Read Days	Meter Readings Current	Meter Readings Previous	Mult	Usage	Units	Amount	
10	Elec Res Serv	Est	1037642	10	10	23	46043.00	44043.00	1	2000.00	KWH	99.99
							Elec Fuel Purchase Power Adj					99.99CR
										Service Total		99.99
81	Gas Res Serv	Est	2057806	10	10	23	3654.00	3554.00	1	100.00	THERM	99.99
							Purchase Gas Adj; Commodity SD 81					99.99
										Service Total		99.99

Taxes State Sales Tax 9.99 City Sales Tax 9.99 Total Taxes 9.99

This Page For Information Only. All Charges Are Included In The Total Amount Due On Cover Page

Thank you for being our customer.

We appreciate you paying this bill in full. If you think we made a mistake on your bill call us at 1-800-245-6977. If you disagree on how we handle your concern, you have the right to contact the Public Utilities commission, 500 East Capitol Avenue, Pierre, S.D. 57501. Telephone 1-605-773-1201

Date Filed: December 3, 1997

Bills on or after
 Effective Date: January 5, 1998

R. F. Leyendecker
 Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
5th Revised Sheet No. 2
Canceling 4th Revised Sheet No. 2

(SHEET LEFT BLANK INTENTIONALLY)

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R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY

Section No. 6

HURON

2nd Revised Sheet No. 7

SOUTH DAKOTA

Canceling 1st Revised Sheet No. 7

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R. F. Leyendecker

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
2nd Revised Sheet No. 8
Canceling 1st Revised Sheet No. 8

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 9
3rd Revised
Canceling 2nd Revised Sheet No. 9

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R. F. Leyendecker
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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 19
3rd Revised
Canceling 2nd Revised Sheet No. 19

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R. E. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 10.1
1st Revised
Canceling Original Sheet No. 10.1

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R. F. Leyendecker
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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 Sheet No. 13.1
 Canceling Original Sheet No. 13.1

*** NORTHWESTERN PUBLIC SERVICE COMPANY ***
 Option X Base Period Monthly Charge Calc

Account # 999999 Customer's Name
 Premises # 99999

Year	Month	Days	Metered Usage	Manual Usage	Current Rate	Cost
1997	Nov	99	999.99	999.99		99.99
	Oct	99	999.99	999.99		99.99
	Sep	99	999.99	999.99		99.99
	Aug	99	999.99	999.99		99.99
	Jul	99	999.99	999.99		99.99
	Jun	99	999.99	999.99		99.99
	May	99	999.99	999.99		99.99
	Apr	99	999.99	999.99		99.99
	Mar	99	999.99	999.99		99.99
	Feb	99	999.99	999.99		99.99
1997	Jan	99	999.99	999.99		99.99
1996	Dec	99	999.99	999.99		99.99

Use Date: __/__/__ Units X .033: 999.99
 Start Date: __/__/__ Base Period Annual Charge: 999.99
 Accept BPMC (Y/N): __ Base Period Monthly Charge: 99.99

F3=Exit F4=List (*) F5=Refresh F7=Prev Scrn F8=Next Scrn F12=Cancel

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R. F. Leyendecker
 Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY

HURON

SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 15
Canceling Original Sheet No. 15

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 18
Sheet No. 18
Canceling Original

(SHEET LEFT BLANK INTENTIONALLY)

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R. F. Leyendecker
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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 19.1
Canceling 1st Revised Original Sheet No. 19.1

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R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 Sheet No. 22
 Original
 Canceling
 Sheet No. 22

NORTHWESTERN PUBLIC SERVICE COMPANY

33 Third ST SE P O BOX 1318
 Huron, South Dakota 57350-1318
 Telephone 1-800-245-6977

FINAL NOTICE OF INTENT TO DISCONNECT SERVICE

MONTH 99. 9999

Customer Name
 Mailing Address
 City, State 99999-9999

Account Number: 9999999-9
 Service Address: XXX

Dear Customer First Name,

Our records show your utility account with us is overdue in the amount shown below:

Disconnect Amount \$999,999.99 Total Amount Of Bill \$999,999.99

We recognize that from time to time customers have temporary financial problems making it difficult to pay bills promptly. We are willing to work with you to resolve the payment of your utility account. Please call our 24-hour Customer Service Center 1-800-245-6977 to make payment arrangements.

We regret that unless payment or arrangements for payment of your overdue account is made prior to 99/99/9999, service will be disconnected. Once service is disconnected, in addition to payment of the utility bill, a reconnection fee of \$42.00 plus tax during business hours (\$63.00 plus tax after business hours) is required before your utility service is restored.

If you believe that some or all of the charges are in error, we encourage you to contact us to discuss the disputed charges.

If we can not resolve the dispute, you should pay the undisputed portion of the bill. South Dakota customers have the right to appeal the unresolved dispute to the SD Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 1-605-773-0201.

Please disregard this notice if payment of your overdue account has already been made and thank you for your cooperation.

Sincerely,
 NWP
 Collection Department

Date Filed: December 3, 1997

Effective Date: January 5, 1998

R. F. Lendencker
 Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Original Sheet No. 24
Canceling Sheet No. 24

NORTHWESTERN PUBLIC SERVICE COMPANY
33 Third ST SE P O BOX 1318
Huron, South Dakota 57350-1318
Telephone 1-800-245-6977

MONTH 99, 9999

Customer Name
Mailing Address
City, State 99999-9999

Account Number: 9999999-9
Service Address: XXX

Dear Customer First Name,

After reviewing our records, we noticed that within the past 12 months, you received three or more disconnection notices on your utility account or had service disconnected one or more times. According to our credit policy, this demonstrates unsatisfactory credit.

Because of this, your account has been set up to bill you a deposit equal to one sixth of your estimated annual utility billings. This deposit has been set up in the amount of \$9999.99. Your account will be billed in four installments of \$9999.99 beginning with your next bill.

To re-establish satisfactory credit with Northwestern Public Service Company, you must pay your account in full each month for a twelve month period. Your deposit will automatically be refunded to your account for the full amount of the deposit plus interest upon re-establishment of satisfactory credit.

If you wish to discuss your account with a collection representative, please contact our 24-hour Customer Service Center at 1-800-245-6977.

Sincerely,
DNPS
Collection Department

Date Filed: December 3, 1997

Effective Date: January 5, 1998

R. F. Leyendecker
Issued By: Vice President-Market Development

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Gas

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 Sheet No. 1
 Canceling 5th Revised 4th Revised Sheet No. 1



Account Number

Date Due 12/31/1997

Please Pay This Amount 299.99 99

Amount Paid

Do Not Send Correspondence With Payment
 Please Return This Portion Of Bill With Your Payment

Account Number Customer Name / Service Address

Billing Date

Account Activity

Energy Costs

ELECTRIC COST PER DAY 9.99
 GAS COST PER DAY 9.99

Information Center

Utility Service

ELECTRIC	9.99 99
NATURAL GAS	9.99 99
Taxes	999.99
Total Current Utility Charges	9.99 99

Budget Billing

PREVIOUS BALANCE	99
Payments Received	999.99
Current Charges	99
BALANCE AS OF THIS BILL	999.99
Monthly Payment	999.99

Other Products & Services

Monthly Fixed Charges	999.99
Other Charges	999.99

Total Current Charges	9.99 99
-----------------------	---------

Previous Balance	9.99 99
------------------	---------

Payments Since Last Bill	9.999 9999
--------------------------	------------

Balance Forward	99
-----------------	----

Late Payment Fee	9.99
------------------	------

Total Amount Due	9.99 99
------------------	---------

See back of page for additional billing details.

A Late Fee of \$12.00 Plus 1% of the Unpaid Utility Balance will be assessed if not paid prior to the next bill.

Thank You For Being Our Customer
 Please Direct Inquiries To Northwestern Public Service At 1-800-245-6877

Date Filed: December 3, 1997

Bills on or after
 Effective Date: January 5, 1998

R. F. Leyendecker
 Issued By: Vice President-Market Development

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 2
Canceling 5th Revised Sheet No. 2
4th Revised Sheet No. 2

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R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 4
4th Revised
Canceling 3rd Revised Sheet No. 4

NORTHWESTERN PUBLIC SERVICE COMPANY
33 Third ST SE P O BOX 1318
Huron, South Dakota 57350-1318
Telephone 1-800-245-4977

NOTICE OF INTENT TO DISCONNECT SERVICE

MONTH 99, 9999

Customer Name
Mailing Address
City, State 99999-9999

Account Number: 9999999-9
Service Address: XX

Dear Customer First Name,

Our records show your utility account with us is overdue in the amount shown below:

Disconnect Amount \$999,999.99 Total Amount Of Bill \$999,999.99

We are willing to work with you to resolve the payment of your utility account. Please call a collection representative at our 24-hour Customer Service Center 1-800-245-4977.

Unless payment of \$999,999.99 is received prior to Month 99, 9999 service will be disconnected. Also, service will be disconnected unless an additional payment of \$999,999.99 is received prior to Month 99, 9999. If service is disconnected, it will not be restored without payment of your bill and a reconnection fee. During the months of November through March, this notice includes an additional 30 days before disconnection.

You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, State Capital Building, Pierre, SD 57501, telephone number 1-605-773-3201.

Residential disconnection may be postponed for one thirty-day period by presenting, within 5 days, a physician's certificate stating that disconnection would aggravate a resident's illness or handicap.

If you believe that some or all of the charges are in error, we encourage you to contact us to discuss the disputed charges. If we can not resolve the dispute, you should pay the undisputed portion of the bill and then appeal the disputed amount to the South Dakota Public Utilities Commission.

Sincerely,
NWPS
Collection Department

Date Filed: December 3, 1997

Effective Date: January 5, 1998

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY

Section No. 6

HURON

2nd Revised

Sheet No. 7

SOUTH DAKOTA

Canceling 1st Revised

Sheet No. 7

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R. F. Leyendecker

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6

2nd Revised Sheet No. 8

Canceling 1st Revised Sheet No. 8

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R. F. Leyendecker

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 9
3rd Revised
Canceling 2nd Revised Sheet No. 9

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R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
3rd Revised Sheet No. 10
Canceling 2nd Revised Sheet No. 10

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 19.1
1st Revised
Sheet No. 19.1
Canceling Original Sheet No. 19.1

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 11
Canceling 1st Revised Original Sheet No. 11

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Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6

Sheet No. 14

Canceling 1st Revised Sheet No. 14
Original Sheet No. 14

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R. F. Leyendecker
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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 15.1
1st Revised
Canceling Original Sheet No. 15.1

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R. F. Leyendecker
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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 1st Revised _____ Sheet No. 16.1
 Canceling Original _____ Sheet No. 16.1

NORTHWESTERN PUBLIC SERVICE COMPANY
 NATURAL GAS SALES AGREEMENT

CUSTOMER NAME _____

ADDRESS _____
 City State

NWPS agrees to deliver and sell natural gas to the Customer, and the Customer agrees to receive and purchase natural gas from NWPS according to the following terms:

(1) The provisions of NWPS Rate No _____ and NWPS's General Terms and Conditions, as approved by the appropriate regulatory authority. A copy of these tariff sheets may be obtained from NWPS.

(2) Customer's firm natural gas requirements are _____/day. All natural gas delivered by NWPS to Customer in excess of such firm gas is interruptible gas. Such interruptible gas shall not be used during periods for which notice of curtailment has been given. Use of unauthorized gas during curtailment is subject to application of appropriate penalty provisions.

(3) The term of this Agreement shall be _____ year(s), beginning this date, and shall continue for additional one-year terms beyond such initial term unless 90 days' written notice is provided by either party.

Dated this _____ day of _____, 19__

CUSTOMER

NORTHWESTERN PUBLIC SERVICE COMPANY

By _____
 Title _____

By _____
 Title _____

Account No _____

Date Filed: December 3, 1997

Effective Date: January 5, 1998

R. F. Leyendecker
 Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 16.2
Canceling Original Sheet No. 16.2

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 16.3
Sheet No. 16.3

1st Revised
Canceling Original

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 16.4
1st Revised
Canceling Original Sheet No. 16.4

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SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 16.5
Sheet No. 16.5
Canceling Original

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R. F. Leyendecker
Issued By: Vice President-Market Development



Northwestern Public Service

600 Market Street W.
Huron, SD 57450-1500
Telephone: (605) 353-7478
Facsimile: (605) 353-7631

Direct Dial No.: 605-353-7605
E-mail Address: sbachman@northwestern.com

December 24, 1997

Mr. William Bullard, Jr.
Mr. Bob Knadle
South Dakota Public Utilities Commission
State Capitol Building
500 E. Capitol Avenue
Pierre, SD 57501-5070

Re: Docket No.: GE97-004
Substitute Proposed Tariff Sheets -- Section 6 Gas Rate Book and Section 6 Electric Rate Book

Dear Mr. Bullard and Mr. Knadle:

Enclosed for filing are an original and ten copies of proposed substitute tariff sheets to be included in Northwestern's original filing in Docket GE97-004. These substitute tariff sheets incorporate comments per a telephone conversation with Bob Knadle on December 23, 1997.

The following proposed substitute Tariff Sheets are offered as a replacement to those already filed with the Commission:

Electric

3rd Revised Sheet No. 1.1	Reverse Side of Bill
5th Revised Sheet No. 3	Notice of Intent to Disconnect Letter
4th Revised Sheet No. 4	Notice of Intent to Disconnect Letter (winter rules)
3rd Revised Sheet No. 5	Notice of Intent to Disconnect Letter (early pay)
2nd Revised Sheet No. 19	Utility Bill Installment Agreement Letter
Original Sheet 22 No. 1	Final Notice of Intent to Disconnect Service (personal notice to be sent by certified mail)
Original Sheet 24 No. 1	Place on Deposit Letter

Gas

3rd Revised Sheet No. 1.1	Reverse Side of Bill
5th Revised Sheet No. 3	Notice of Intent to Disconnect Letter
4th Revised Sheet No. 4	Notice of Intent to Disconnect Letter (winter rules)
3rd Revised Sheet No. 5	Notice of Intent to Disconnect Letter (early pay)
2nd Revised Sheet No. 15	Utility Bill Installment Letter

RECEIVED

DEC 26 1997

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Original Sheet 29 No. 1

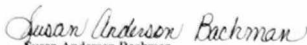
Final Notice of Intent to Disconnect Service (personal
notice to be sent by certified mail)

Original Sheet 31 No. 1

Place on Deposit Letter

Northwestern respectfully requests that these proposed tariff changes be effective on January 5, 1998. If any other information is requested by the Commission or the Commission's Staff, please contact me.

Sincerely,



Susan Anderson Bachman
Corporate Attorney and
Ass't Corporate Secretary

enclosures

cc: Alan D. Dietrich
Rod Leyendecker
Warren Lotsberg
David Monaghan
John Armstrong
Dennis Heinz

Electric

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 Sheet No. L1
 Canceling 3th Revised Sheet No. L1
 2nd Revised

Other Products and Services

Monthly Fixed Charges

Utility Billing Detail

Rate	Read Code	Meter No	Mo	Da	Days	Meter Readings		Mult	Usage	Units	Amount
						Current	Previous				
10	Elec Res Serv	Est	10	10	23	46043.00	44043.00	1	2000.00	KWH	99.99
						Elec Fuel Purchase Power Adj					99.99CR
										Service Total	99.99
81	Gas Res Serv	Est	20	10	23	3654.00	3554.00	1	100.00	THERM	99.99
						Purchase Gas Adj Commodity SD #1					99.99
										Service Total	99.99

Taxes State Sales Tax 9.99 City Sales Tax 9.99 Total Taxes 9.99

This Page For Information Only. All Charges Are Included In The Total Amount Due On Cover Page

Thank you for being our customer.

We appreciate you paying this bill in full. If you think we made a mistake on your bill, have any questions or if we can help in any way, please call us at 1-800-245-6977. If you disagree on how we handle your concern, you have the right to contact the Public Utilities Commission, 500 East Capitol Avenue, Pierre, S.D. 57501. Telephone 1-605-773-3201

Date Filed: December 3, 1997

Bills on or after
 Effective Date: January 5, 1998

R. F. Leyendecker
 Issued By: Vice President-Market Development

Gas

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 Sheet No. 11
 Canceling 3th Revised Sheet No. 11
2nd Revised Sheet No. 11

Other Products and Services

Monthly Fixed Charges

Utility Billing Detail

Rate	Read Code	Meter No	Read Mo	Read Da	Reads	Meter Readings Current	Previous	Mult	Usage	Units	Amount
10	Elec Res Serv	Est	10	10	23	46043.00	44043.00	1	2000.00	KWH	99.99
						Elec Fuel Purchase Power Adj					99.99
										Service Total	99.99
81	Gas Res Serv	Est	10	10	23	3654.00	3554.00	1	100.00	THERM	99.99
						Purchase Gas Adj Commodity SD 81					99.99
										Service Total	99.99

Taxes State Sales Tax 9.99 City Sales Tax 9.99 Total Taxes 9.99

This Page For Information Only. All Charges Are Included In The Total Amount Due On Cover Page

Thank you for being our customer.

We appreciate you paying this bill in full. If you think we made a mistake on your bill, have any questions or if we can help in any way, please call us at 1-800-245-6977. If you disagree on how we handle your concern, you have the right to contact the Public Utilities Commission, 509 East Capitol Avenue, Pierre, S.D. 57501. Telephone 1-605-773-3201

Date Filed: December 3, 1997

Bills on or after
 Effective Date: January 5, 1998

R. F. Leyendecker
 Issued By: Vice President-Market Development

FAXDate 12-29-97Number of pages including cover sheet 5

TO: Bob Knadle
SD PUC

Phone 773-3809
Fax Phone 773-3201

FROM: Susan Anderson Bachman

Northwestern Public
Service
600 Market Street West
P O Box 1318
Huron SD 57350-1318

Phone 605 353-7105
Fax Phone 605 353-7631

CC: _____

REMARKS: Urgent For your review Reply ASAP Please Comment

GE 97-004 revised proposed tariff sheets

Thanks -
Susan

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6
 Sheet No. 1.1
 3rd Revised
 Canceling 2nd Revised Sheet No. 1.1

Other Products and ServicesMonthly Fixed ChargesUtility Billing Detail

Rate	Read Code	Meter No	Inc. (Days)	Current	Previous	Units	Charge	Units	Amount	
10	Elec Res Serv	Est	1037642	10 10 23	44043.00	44043.00	1	2000.00	150¢	\$9.99
					Elec Fuel Purchase Power Adj					\$9.99
								Service Total		\$9.99
81	Gas Res Serv	Est	2057804	10 10 23	3654.00	3594.00	1	100.00	THESE	\$9.99
					Purchase Gas Adj Commodity SD 81					\$9.99
								Service Total		\$9.99

TAXES State Sales Tax 9.99 City Sales Tax 9.99 Total Taxes 9.99

This Page For Information Only. All Charges Are Included In The Total Amount Due On Cover Page

Thank you for being our customer.

We appreciate you paying this bill in full. If you think we made a mistake on your bill, have any questions or if we can help in any way, please call us at 1-800-243-6977. If you disagree on how we handle your concern, you have the right to contact the Public Utilities Commission, 800 East Capital Avenue, Pierre, S D 57501. Telephone 1-605-773-3201.

Date Filed: December 3, 1997

Bills on or after
 Effective Date: January 5, 1998

R. F. Levensöcher
 Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6

3rd Revised Sheet No. 1.1

Canceling 2nd Revised Sheet No. 1.1

Other Products and ServicesMonthly Fixed ChargesUtility Billing Detail

Date	Read Code	Meter No.	Read Mo	Days	Meter Readings		Multi	Usage	Units	Amount	
					Current	Previous					
10	Elec Res Serv	Est: 1037642	10	10	23	44043.00	44043.00	1	2000.00	KWH	99.99
						Elec Fuel Purchase Power Adj					99.99
										Service Total	99.99
81	Gas Res Serv	Est: 3057806	10	10	23	3654.00	3554.00	1	100.00	THERM	99.99
						Purchase Gas Adj Commodity SD 81					99.99
										Service Total	99.99
Taxes State Sales Tax		9.99	City Sales Tax		9.99	Total Taxes		9.99			

This Page For Information Only. All Charges Are Included In The Total Amount Due On Cover Page

Thank you for being our customer.

We appreciate you paying this bill in full. If you think we made a mistake on your bill, have any questions or if we can help in any way, please call us at 1-800-248-4977. If you disagree on how we handle your concern, you have the right to contact the Public Utilities Commission, 300 East Capitol Avenue, Pierre, S.D. 57501. Telephone 1-605-773-3261

Date Filed: December 3, 1997

Bills on or after
 Effective Date: January 5, 1998

R. F. Leyendecker
 Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
 HURON
 SOUTH DAKOTA

Section No. 6

Sheet No. 31

Original

Canceling

Sheet No. 31

NORTHWESTERN PUBLIC SERVICE COMPANY
 33 Third ST SE P O BOX 1318
 Huron, South Dakota 57350-1318
 Telephone 1-800-245-6977

HURON 99, 9999

Customer Name
 Mailing Address
 City, State 99999-9999

Account Number: 9999999-9
 Service Address: xxx

Dear Customer First Name,

After reviewing our records, we noticed that within the past 12 months, you received three or more disconnection notices on your utility account or had service disconnected one or more times. According to our credit policy, this demonstrates unsatisfactory credit.

Because of this, your account has been set up to bill you a deposit equal to one sixth of your estimated annual utility billings. This deposit has been set up in the amount of \$9999.99. Your account will be billed in four installments of \$9999.99 beginning with your next bill.

To re-establish satisfactory credit with Northwestern Public Service Company, you must not have had service disconnected for nonpayment of a bill for services rendered and have received less than three disconnection notices for a twelve month period. Your deposit will automatically be refunded to your account for the full amount of the deposit plus interest upon re-establishment of satisfactory credit.

If you wish to discuss your account with a collection representative, please contact our 24-hour Customer Service Center at 1-800-245-6977.

Sincerely,
 NWPS
 Collection Department

Date Filed: December 3, 1997

Effective Date: January 5, 1998

R. E. Leyendecker
 Issued By: Vice President-Market Development

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY)	ORDER APPROVING TARIFF
NORTHWESTERN PUBLIC SERVICE)	REVISIONS
COMPANY FOR APPROVAL OF REVISIONS)	GE97-004
TO ITS TARIFFS)	

On December 5, 1997, the Public Utilities Commission (Commission) received a filing from Northwestern Public Service Company (NWPS) requesting approval of changes in its tariff sheets for both the Gas and Electric Tariffs Section No. 6. The application stated: "NWPS is converting to a new customer information and billing system. Because of the conversion to this new system, NWPS proposes a new format for its bills and collections communications pieces. The proposed tariffs are submitted to effect changes in the bill form that NWPS sends to all its customers. These changes are intended to make a customer's bill easier to read and understand while still containing all the required information pursuant to A R S D 20 10 17 03." On December 26 and 29, 1997, NWPS filed revisions to its filing of December 5, 1997. NWPS filed the following tariff sheets:

Electric

Section No. 6

Original Sheet Nos. 22, 23, and 24
1st Revised Sheet Nos. 10, 1, 13, 1, 15, 18, and 19, 1
2nd Revised Sheet Nos. 7, 8, and 19
3rd Revised Sheet Nos. 1, 1, 5, 9, and 10
4th Revised Sheet No. 4
5th Revised Sheet Nos. 1, 2, and 3

Gas

Section No. 6

Original Sheet Nos. 29, 30, and 31
1st Revised Sheet Nos. 10, 1, 11, 14, 15, 1, 16, 1, 16, 2, 16, 3, 16, 4, and 16, 5
2nd Revised Sheet Nos. 7, 8, and 15
3rd Revised Sheet Nos. 1, 1, 5, 9, and 10
4th Revised Sheet No. 4
5th Revised Sheet Nos. 1, 2, and 3

At its duly noticed ad hoc meeting of December 30, 1997, the Commission discussed final approval of the application. Commission Staff recommended approval of the tariff revisions.

8
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The Commission has jurisdiction over this matter pursuant to SDCL Chapter 49-34A. The Commission found the tariff changes are just and reasonable and approved the revised tariffs. As the Commission's final decision in this matter, it is therefore

ORDERED that NWPS' aforementioned tariffs are approved and shall be effective for service rendered on and after January 5, 1998.

Dated at Pierre, South Dakota, this 7th day of January, 1998.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By *William Kalbo*

Date *1/9/98*

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner