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**SOUTH DAKOTA PUBLIC**  
**UTILITIES COMMISSION**

Clark, South Dakota  
December 13, 2016

South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, South Dakota 57501

Dear Commission:

I was very disappointed when I received notice that our farm tap hook up may be eliminated in 2017.

We had a land easement agreement with NNG. If an easement was granted by the land owner for the gas company to cross our property, we would be allowed to hook up to the line. When the new house was built, we went to a great expense to have natural gas installed from the farm tap to our home.

Our property is located in Darlington Township, Clark Co., S.D.

Thank you for your consideration of this problem. Please advise if there is anything further I can do to honor this agreement.

Sincerely,  
Alice Heim

000447

Clark SD 57325



Chris Nelson, Chairperson  
Kristie Fiegen, Vice Chairperson  
Gary Hanson, Commissioner

*South Dakota*

**PUBLIC UTILITIES COMMISSION**

500 East Capitol Avenue  
Pierre, South Dakota 57501-5070  
[www.puc.sd.gov](http://www.puc.sd.gov)

Capitol Office  
(605) 773-3201

Grain Warehouse  
(605) 773-5280

Consumer Hotline  
1-800-332-1782

Email  
[puc@state.sd.us](mailto:puc@state.sd.us)

December 15, 2016

Alice Heim

██████████  
Clark SD 57225

Dear Ms. Heim:

Thank you for your letter regarding the farm taps matter, docket NG16-014. I understand your concern about the possibility of losing your farm taps and natural gas supply for your home.

The commission held a hearing on this matter yesterday, with testimony provided by Northern Natural Gas and NorthWestern Energy officials as well as PUC staff members. My fellow commissioners and I stated at the close of this hearing that we would take this matter up again at our first commission meeting of the new year, on Jan. 3, 2017. I encourage you to follow along as this matter is reviewed and information is gathered by the commission. You can find the public docket by going to the commission's home page at [www.puc.sd.gov](http://www.puc.sd.gov) and clicking on Commission Actions, Commission Dockets, Natural Gas Dockets, 2016 Natural Gas Dockets, and scroll down to docket NG16-014.

Since this is an open docket before the commission, your letter and my response will be posted under Comments and Responses for my fellow commissioners, the PUC staff analysts and attorney working on this docket, and others to read.

If you haven't already read it, the enclosed Informational Guide was prepared to assist farm tap customers in understanding the filing of this docket and the PUC's process and is posted on the commission's home page.

If you wish to communicate with a PUC staff member regarding this docket, please contact the commission by calling 1-800-332-1782 or 605-773-3201 or emailing [PUC@state.sd.us](mailto:PUC@state.sd.us).

Sincerely,

Chris Nelson

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**From:** [REDACTED]

**Sent:** Thursday, 15 December 2016 06:23:21 (UTC-06:00) Central Time (US & Canada)

**To:** PUC

**Subject:** NG16-014

In the matter of stopping service of our natural gas, we have been with NNG for over 40 years and we have a ½ mile of line we put in to the house and 2 shops. We have 2 furnaces in our home that would have to be redone over to propane not to mention the cost of putting propane tanks in. Our furnaces, dryer, hot water heater, stove all run on natural gas. Taking away our natural gas would be devastating and be a huge financial burden on us. Please reconsider and keep our service of natural gas. Thank you.

Rick Nelsen

[REDACTED]

Vermillion SD 57069

[REDACTED]

[REDACTED]

Sent from [Mail](#) for Windows 10

000449

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**From:** PUC

**Sent:** Thursday, December 15, 2016 12:34 PM

**To:** [REDACTED]

**Subject:** FW: NG16-014

Mr. Nelsen:

Thank you for your message regarding the farm taps matter, docket NG16-014. I understand your concern about the possibility of losing your farm tap and natural gas supply for your house and shops.

The commission held a hearing on this matter yesterday, with testimony provided by Northern Natural Gas and NorthWestern Energy officials as well as PUC staff members. My fellow commissioners and I stated at the close of this hearing that we would take this matter up again at our first commission meeting of the new year, on Jan. 3, 2017. I encourage you to follow along as this docket is reviewed and information is gathered by the commission. Here is a link to the online, public docket, including a recording of the hearing:

<http://www.puc.sd.gov/Dockets/NaturalGas/2016/ng16-014.aspx>.

Since this is an open docket before the commission, your message and my response will be posted under Comments and Responses in the docket for my fellow commissioners, the PUC staff analysts and attorney working on this docket, and others to read.

If you haven't already read it, here is an Informational Guide prepared to assist farm tap customers in understanding the filing of this docket and the PUC's process, posted on the commission's home page:

<http://www.puc.sd.gov/commission/dockets/naturalgas/2016/ng16-014/informationguide.pdf>.

If you wish to communicate with a PUC staff member on this docket, please contact the commission with this request by calling 1-800-332-1782 or 605-773-3201 or emailing [PUC@state.sd.us](mailto:PUC@state.sd.us).

Chris Nelson, Chairman

South Dakota Public Utilities Commission

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