
From: Eide, Kim

Sent: Monday, 21 November 2016 08:20:54 (UTC-06:00) Central Time (US & Canada)

To: PUC

Subject: NG16-014 Farm Tap

11-21-16

SD Public Utilities Commission

From: Mark and Kim Eide

[REDACTED]
Yankton SD 57078

Re: NG16-014 Farm Tap

We are writing in regards to NG16-014 Farm Tap. My wife and I and our four children have received natural gas in our home for 30 years. We were upset when we read that as of December 31, 2017 this may no longer be the case. We feel strongly that we have a right to receive natural gas services pursuant to the easement. When NNG came through with their pipeline the understanding was that they would always supply gas to the homes whose land they used when they brought in the gas line. They are breaking the agreement they made with the landowners when they received permission to use the land.

We have 6 appliances that run on natural gas. About 4 years ago we installed 1500 feet of new gas line service at our own expense. We are required to read our own gas line and call in. It will be a financial burden for us to find a new way to heat our home and water. We are also emotionally distressed because living in the country is not easy. We are at the mercy of snow plows to get us out. Our gravel road is small and winding. We were snowbound for 2 days with this last snowstorm and have been trapped in our home for up to 5 days from past snowstorms. If we had needed propane, a truck would not have been able to navigate our road.

We are also aware of the stress this has caused some of our elderly neighbors. One of our neighbors, who has just returned home from a nursing home, is concerned as to how he will continue his agriculture business.

We are asking you to please do whatever you can to help us to continue to receive natural gas in our home.

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Thank You,
Mark and Kim Eide

From: PUC
Sent: Monday, November 21, 2016 10:19 AM
To: [REDACTED]
Subject: NG16-014

Mr. and Mrs. Eide:

Thank you for your message regarding the farm taps matter, docket NG16-054. I understand your concern about the possibility of losing your natural gas supply. I encourage you to follow along as this case – what the PUC refers to as a docket – is reviewed and information is gathered by the commission. Here is a link to the online, public docket:

<http://www.puc.sd.gov/Dockets/NaturalGas/2016/ng16-014.aspx>.

Since this is an open docket before the commission, your message and my response will be posted under Comments and Responses for my fellow commissioners and others to read.

If you haven't already read it, here is an Informational Guide prepared to assist farm tap customers in understanding the filing of this docket and the PUC's process, posted on the commission's home page:

<http://www.puc.sd.gov/commission/dockets/naturalgas/2016/ng16-014/informationguide.pdf>. As outlined in this document, you have the option of following this docket and commenting informally, as you've done with this message, or becoming a formal intervenor in the docket. If you decide on the latter, the deadline to submit your intervenor filing is today, Nov. 21. An Application for Party Status is available via the docket, and here is a link to that document:

<http://www.puc.sd.gov/commission/dockets/naturalgas/2016/ng16-014/partystatusfillin.pdf>.

If you wish to have guidance from a PUC staff member on this process, please contact the commission by calling 1-800-332-1782 or 605-773-3201 or emailing PUC@state.sd.us.

Chris Nelson, Chairman
South Dakota Public Utilities Commission

www.puc.sd.gov

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