



Montana-Dakota Utilities Co.

400 N 4th Street
Bismarck, ND 58501

State of South Dakota Gas Rate Schedule – SDPUC Volume No. 3

Section No. 6
Original Sheet No. 6

STANDARD CUSTOMER BILL

Page 1 of 2



SERVICE FOR
ANY CUSTOMER
SECOND CUSTOMER
3123 N MAIN ST
ANY TOWN, SD 12345-6789

ACCOUNT NUMBER
123 456 7890 1
DATE DUE
May 16, 2023
BILL DATE
Apr 24, 2023
AMOUNT DUE
\$189.71

PAGE 1 of 2

www.montana-dakota.com

ACCOUNT SUMMARY

Previous Balance	\$263.13
Payment Received 4/21/2023 Thank you	-263.13
Current Gas Charges	75.32
Current Electric Charges	114.39
Amount Due on 5/16/23	\$189.71

Any balance remaining after the due date is subject to a late payment charge of 1.0% per month.

CUSTOMER SERVICE & EMERGENCY SERVICE

1-800-638-3278

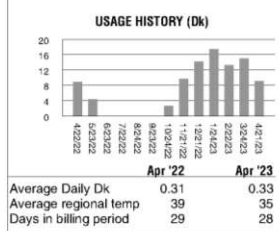
Emergencies: 24 hours a day
Non-emergencies: Mon-Fri, 7:30 a.m. - 6:30 p.m.
Email: customerservice@mdu.com
Mail: Montana-Dakota Utilities Co.,
Attn: Customer Service, PO Box 7608, Boise, ID 83707-1608. Please include your account number.



CALL BEFORE YOU DIG 811

Gas Charges

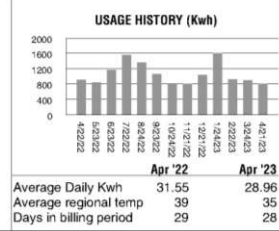
BILLING PERIOD 3/25/23 - 4/21/23
DAYS 28
METER NUMBER 012776152
METER READ DATE 4/21/23
Next scheduled read 5/23/23
RATE 60 - Residential Gas



CURRENT READING	PREVIOUS READING	DIFFERENCE	THERM FACTOR	DK USED
952.5	943.8	= 8.7	x 1.057495	= 9.2
Basic Service Charge 28 Days x \$0.30				
Distribution Delivery 9.2 Dk x \$1.836				
Cost of Gas 2.3 Dk x \$6.43				
Cost of Gas 6.9 Dk x \$5.19				
CTA 2.3 Dk x \$0.025				
CTA 6.9 Dk x \$0.015				
DDSM -2.9 Dk x \$1.836				
State Tax 4.5% x \$70.73				
City Tax 2% x \$70.73				
Total Charges				\$75.32

Electric Charges

BILLING PERIOD 3/25/23 - 4/21/23
DAYS 28
METER NUMBER 011416009
METER READ DATE 4/21/23
Next scheduled read 5/23/23
RATE 10 - Residential Electric



CURRENT READING	PREVIOUS READING	TOTAL USED
52715	51904	= 811 Kwh
Basic Service Charge 28 Days x \$0.247		
Energy 750 Kwh x \$0.07862		
Energy 61 Kwh x \$0.04862		
Fuel & Purchased Power 203 Kwh x \$0.02595		
Fuel & Purchased Power 608 Kwh x \$0.02299		
Transmission Cost Rider 811 Kwh x \$0.01734		
Infrastructure Rider 811 Kwh x \$0.00646		
State Tax 4.5% x \$107.41		
City Tax 2% x \$107.41		
Total Charges		\$114.39

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



ACCOUNT NUMBER
123 456 7890 1

DATE DUE
May 16, 2023
AMOUNT DUE
\$189.71

JTE 114.39
JTG 75.32

Has your mailing address or phone number changed? Check here and provide details on back.



ANY CUSTOMER
PO BOX 999
ANY TOWN SD 12345-0001

PO BOX 5600
BISMARCK ND 58506-5600

Please enter amount enclosed if different than amount due.

\$

Write account number on check and make payable to MDU.

Date Filed: July 26, 2024

Effective Date: Service rendered on and after September 1, 2024

Issued By: Travis R. Jacobson
Director – Regulatory Affairs

Docket No.: NG23-014



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400 N 4th Street
Bismarck, ND 58501

State of South Dakota Gas Rate Schedule – SDPUC Volume No. 3

Section No. 6
Original Sheet No. 6.1

STANDARD CUSTOMER BILL

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Customer Service: 800-638-3278 • Monday-Friday • 7:30 a.m - 6:30 p.m.
Call volume is generally higher on Mondays, for faster service please call Tuesday-Friday.
www.montana-dakota.com 09/2022

Ways to Pay Your Bill

Online: Go to www.montana-dakota.com for our free online payment service. Once you have registered, simply log in each month to make your payment using any active U.S. checking account. It's an easy and secure way to view and/or pay your bill online 24/7.

AutoPay: Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your payment from your financial institution on your bill's due date, which is shown on your bill stub. Enroll electronically by logging into your account online and completing the online form.

Speedpay®: Pay your bill by phone or online 24/7 through this independent service provider. Use a credit card, debit card, or electronic check. To use Speedpay® by phone, call 866-263-5185 and follow the prompts. To pay online, visit the Speedpay® website. Be sure to have your account number ready when using this service. A convenience fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment

locations; there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

By Mail: Mail your payment along with your bill stub to MDU, P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so your payment is received by the due date.

Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. If interested, sign up through your account using Online Account Services at www.montana-dakota.com or contact Customer Service at 800-638-3278.

Payment Due Date: Your bill is past due if not paid by the due date shown on the front of this billing statement. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Montana-Dakota at 800-638-3278 and let us know that payment has been made.

Billing Terms and Definitions

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.

Basic Service Charge: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used.

Constant: A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as current and potential transformers.

Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The cost of gas is strictly a pass-through to customers, is subject to change on a monthly basis, and does not provide Montana-Dakota with a profit.

CTA – Conservation Tracking Adjustment: A charge that provides funding for commission-approved conservation programs.

Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.

Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.

DDSM – Distribution Delivery Stabilization Mechanism: A charge applicable to gas service designed to adjust for the over- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.

Dk – Dekatherms: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a therm factor to the measured use in order to reflect the heating value of natural gas delivered.

Environmental Cost Adjustment: A charge per Kwh applicable to electric service associated with certain EPA required changes at Montana-Dakota's generating stations. The Environmental Cost Adjustment is subject to change on an annual basis.

Fuel and Purchased Power: This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through to customers and is subject to change on a monthly basis.

Tax Tracking Adj: A charge to reflect changes in Montana-Dakota's Montana state and local taxes, such as property taxes, including a true-up of taxes recovered to actual taxes paid.

Generation Rider: A charge per Kwh or Kw for certain investments in electric power generation necessary to meet the requirements of Montana-Dakota's electric service customers. The Generation Rider is subject to change on an annual basis.

Kw – Kilowatt: The Kw billed is the peak demand (or maximum 15-minute measured demand) for electricity during the billing period or the minimum Kw amount as stated in the company's tariffs.

Kwh – Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period.

Kvar Penalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.

Power Supply Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis.

Renewable Resource Adj /Infrastructure Rider: A charge per Kwh for certain investments in renewable generation. The Renewable Resource Adj/Infrastructure Rider is subject to change on an annual basis.

TCA – Transmission Cost Adjustment: A charge per Kwh applicable to electric service for recovery of transmission-related expenditures and investments net of revenues received from others. The TCA is subject to change on an annual basis.

Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs.

Important Customer Information

If you have questions regarding your bill or service, please call Montana-Dakota Customer Service **FIRST** at 800-638-3278. If you cannot pay your bill at this time, we are **willing to make satisfactory payment arrangements**. If your questions are not resolved after you have called Customer Service, you may contact the regulatory agency governing in the state where service is provided:

- MT PSC: 800-646-6150 or write to P.O. Box 202601, Helena, MT 59620-2601
- ND PSC: 701-328-2400 or write to 600 E. Boulevard, Bismarck, ND 58505-0480
- SD PUC: 605-773-3201 or write to 500 E. Capitol Ave, Pierre, SD 57501-5070
- WY PSC: 888-570-9905 or write to 2515 Warren Ave., Suite 300, Cheyenne, WY 82002

Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee.

When you provide a check as payment, you authorize us to use information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution.

Payments marked with a restrictive legend (Paid in Full, for example) will not act as an accord and satisfaction without our express prior written approval.

Save a Stamp! Receive, view and pay your bill online at www.montana-dakota.com.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing/email address or phone number changed?

Please provide details here and check the box on the front of this stub.

Account No.: _____

Name: _____

Mailing Address: _____

City: _____ State: _____ ZIP: _____

Home Phone: (_____) _____ Cell Phone: (_____) _____

Email: _____

Date Filed: July 26, 2024

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