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Ticket Numbers

- Incoming 2010 – 126,070
- Incoming 2011 – 158,314
- Incoming 2012 – 202,810

- Outgoing 2010 – 651,818
- Outgoing 2011 – 848,766
- Outgoing 2012 – 1,155,352

Ticket Types

- Routine – 72%
- Updates – 26%
- Emergencies – 2%

Percentage of Use

- Contractors – 76%
- Operators – 15%
- Other or Homeowners – 9%

Legislation

- White Lining
- Ticket Length
- Locatable Utilities
- Fines & Penalties
- Abandoned Facilities

Complaints

- Perpetual Locates
- Flag Removal
- Communication

Public Service Commission

- Complaints
- Fines

New Services

- ITIC II
- IMAP II
- Positive Response & Meets
- Other

Funding

- \$1.10
- 15 cents from every ticket
- TV, Radio, Billboards and Magazine Ads

Questions

- Thank You